

**THE FIFTEENTH PROGRESS REPORT  
ON THE DEPARTMENT OF VETERANS AFFAIRS  
DOMICILIARY CARE FOR HOMELESS VETERANS PROGRAM:  
Fiscal Year 2003**

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## **EXECUTIVE SUMMARY**

### **I. INTRODUCTION**

The Domiciliary Care for Homeless Veterans (DCHV) program has provided effective time-limited residential rehabilitation and treatment to homeless veterans with multiple medical and psychiatry comorbidities. Over the sixteen years from the program's inception in 1987 to the end of FY 2003, more than 60,500 episodes of treatment have been provided. Currently there are 34 sites with a total of 1,833 operational beds, both unchanged from FY 2002.

This report offers information for program managers at the national, VISN, and local medical center levels.

### **II. THE CLINICAL OPERATION**

During FY 2003, 5,156 veterans completed an episode of DCHV treatment, almost identical to the 5,159 discharges reported in FY 2002. Monitoring data indicate that 92% veterans admitted to the program were diagnosed with a substance abuse problem, 48% had a severe mental illness and 44% were diagnosed with both a psychiatric disorder and a substance use disorder. In addition, in the last several years, there have been gradual increases in the proportion of veterans with chronic medical conditions such as hypertension, COPD, diabetes, and gastrointestinal and liver diseases. The rise in medical problems may be related to an increase in the average age of the DCHV population over the same time period, from a low of 42 years in FY 1992 to a high of 47 years in FY 2003.

The average length of stay in FY 2003 was 112 days, which has been gradually increasing since FY 1999 (102 days). At discharge, 37% of veterans were placed in independent housing, and 25% were discharged to the residence of a family member or friend. Only 6% were homeless at discharge. Forty percent of veterans discharged had secured part-time or full-time competitive employment and an additional 17% had arrangements to participate in a VA work therapy program or other non-VA vocational rehabilitation program.

Twenty critical monitors were used to evaluate sites, VISNs, and to statistically identify performance outliers. The average performance across all DCHV sites is used as the norm for evaluating the performance of each individual site (or VISN) on most critical monitors except outcomes. For outcome monitors, each site is compared to the site (or VISN) with the median performance, after statistically adjusting for baseline characteristics that are significantly related to each outcome. In total, there were 101 out of a possible 680 outliers. Six sites had no outliers. Seven sites had six or more outliers. On the VISN level, there were 59 out of a possible 380 outliers. Only two VISNs had no outliers.

### **III. DCHV OUTREACH**

During FY 2003, 666 veterans were contacted as a result of outreach, 1,897 fewer

veterans than in FY 1997. Many DCHV programs work collaboratively with other VA programs that provide outreach and services to homeless veterans, decreasing the need for DCHV programs to conduct their own outreach. In FY1997, 18 sites provided outreach, compared to 5 sites in FY 2003. Three of the five sites performed 90% percent of all outreach contacts. Of the 1,784 homeless veterans contacted as a result of outreach during fiscal years 2000 and 2001, 394 (22.1%) entered the DCHV program.

#### **IV. SUMMARY**

In conclusion, the DCHV Program has a substantial record of providing effective clinical assistance to homeless veterans with multiple medical and psychiatric comorbidities. In the years to come, it is expected that the DCHV Program will continue to improve and strengthen the residential treatment offered to veterans and develop new efforts to meet the changing clinical needs of this deserving veteran population.

## **ACKNOWLEDGMENTS**

The monitoring of the Domiciliary Care for Homeless Veterans Program is accomplished through the work and cooperation of many people. In VHA Headquarters, Jane Tollett PhD, Chief of Domiciliary Care, has provided invaluable leadership and support to both the program and its evaluation. At NEPEC we would like to thank Bernice Zigler for her expertise in data management and computer programming.

We would also like to express our sincere appreciation for the work of the Domiciliary Chiefs, Coordinators, and all their staff. They are a dedicated group of professionals who work tirelessly on behalf of homeless veterans.

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## **CHAPTER I: INTRODUCTION**

In the United States, approximately 32.7% of homeless men are veterans (Gamache, Rosenheck and Tessler, 2001). The Department of Veteran Affairs Fiscal Year 2000 End-of-Year Survey of Homeless Veterans reported that 28% (n=4,774) of all patients are homeless at the time of their admission to VA (Seibyl, Sieffert, Medak and Rosenheck, 2001).

Since 1987, the Department of Veterans Affairs (VA) has addressed the problems of homelessness among veterans through the development of specialized programs. With the passage of Public Laws 100-71 and 100-6, VA implemented the Domiciliary Care for Homeless Veterans (DCHV) and the Health Care for Homeless Veterans (HCHV) Program.<sup>1</sup> This report, the fifteenth in a series of progress reports, describes the ongoing operation of the DCHV Program during fiscal year 2003.

### **The Domiciliary Care for Homeless Veterans Program**

The mission and goals of the DCHV Program are to: 1) reduce homelessness; 2) improve the health status, employment performance and access to basic social and material resources among veterans, and 3) reduce overall reliance on costly VA inpatient services. The DCHV Program is a time-limited residential rehabilitation and treatment program providing medical and psychiatric services including substance abuse treatment and sobriety maintenance. Programs also provide social and vocational rehabilitation, including work-for-pay programs at most sites (e.g., VA's Compensated Work Therapy or Incentive Work Therapy Programs). Post-discharge community support and aftercare is also available. Five sites also provide outreach to identify under-served veterans among homeless persons encountered in soup kitchens, shelters and other community locations.

The DCHV Program has just completed its sixteenth year of clinical operation. From the program's inception in 1987 to the end of FY 2003, there have been over 60,500 episodes of care. The DCHV Program currently operates at 34 sites with a total of 1,833 operational beds (Table 1b)<sup>2</sup>, with between 20 to 178 beds per site.

### **Organization of the Veterans Health Administration**

The Veterans Health Administration (VHA) is organized into 21 semiautonomous Veterans Integrated Service Networks (VISNs)<sup>3</sup>. Each VISN is charged with developing cost-effective health care programs that are responsive both to the national mission of the VA and to local circumstances and trends in health care delivery. Although autonomous, the VISNs are also accountable through centralized monitoring of performance and

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<sup>1</sup> Formerly known as the Homeless Chronically Mentally Ill (HCMI) Veterans Program.

<sup>2</sup> The Portland VA medical center facility closed its 40-bed DCHV program in November 2001

<sup>3</sup> During FY 2002 VISNs 13 and 14 were combined to form VISN 23.

health care outcomes. This report provides information for program managers at the national level, VISN level, as well as the local medical center level.

### **Evaluation and Monitoring Methods**

Since its inception, the work of the DCHV Program has been evaluated and monitored by VA's Northeast Program Evaluation Center (NEPEC) in West Haven, Connecticut. The goals of the evaluation are to provide an ongoing description of the status and needs of homeless veterans, to assure program accountability, and to identify ways to refine or change the clinical program, nationally and at specific sites. Key findings from previous progress reports have concluded<sup>4</sup>

- The program reaches its intended target population
- Veterans treated in the program show improvements in housing, income, substance abuse, psychiatric symptoms, health care utilization, social functioning and employment.
- The homeless veteran population admitted to the program has changed in recent years. Veterans are older, more ill (substance abuse problems, serious mental illnesses and chronic medical conditions), a greater proportion is an ethnic minority, and a greater proportion has recently become homeless.

Tracking the ongoing performance of the DCHV Program is accomplished through a data monitoring system that examines the characteristics of veterans admitted to the program and their clinical outcomes at the time of discharge (see Appendix A – the Homeless Veterans Data Sheet); and; 2) efforts to contact veterans in the community through special domiciliary-based outreach efforts (see Appendix B - the Outreach Form).

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<sup>4</sup> Seibyl, Rosenheck, Medak and Corwel, 2003; Seibyl, Rosenheck, Medak and Corwel, 2002; Seibyl, Rosenheck, Medak and Corwel, 2001; Seibyl, Rosenheck, Medak and Corwel, 2000; Seibyl, Rosenheck, Medak and Corwel, 1999; Seibyl, Rosenheck, Medak and Corwel, 1998; Seibyl, Rosenheck, Medak and Corwel, 1997; Leda, Rosenheck and Corwel, 1996; Leda and Rosenheck, 1995; Leda, Rosenheck and Corwel, 1995; Leda, Rosenheck and Corwel, 1994; Leda, Rosenheck, Corwel and Olson, 1993; Leda and Rosenheck, 1992; Leda, Rosenheck, Medak and Olson, 1991; Leda, Rosenheck, Medak and Olson, 1989; Rosenheck, Leda, Medak, Thompson and Olson, 1988.

## Data Used to Assess DCHV Program Performance

The performance of each DCHV program is assessed with two types of measures that reflect essential aspects of program operation.

***Descriptive measures*** are those data that provide basic information on the characteristics of the veterans being served by the program (e.g. age, marital status, service era, etc).

***Critical monitor measures*** evaluate the VA's progress towards meeting the goals and objectives of the DCHV Program as set forth by P.L. 100-70 (the authorizing legislation) as well as by programmatic guidelines developed in discussions with DCHV sites and VHA Headquarters. Critical monitors are used to identify sites whose performance is substantially different from other sites.

A subcategory of critical monitor measures is the ***special emphasis program performance measures***. These special emphasis critical monitor measures have been selected by the Under Secretary for Health to evaluate the performance of VA's Homeless Veterans Treatment and Assistance Programs (see VHA Directive 96-051), one of twelve Special Emphasis Program (SEP) categories.

## Selection of Critical Monitors

There are twenty critical monitors, organized into four categories:

- ***Program structure*** (e.g., annual turnover rate)
- ***Veteran characteristics*** (e.g., the extent to which the DCHV program serves the intended target population of homeless ill veterans)
- ***Program participation*** (e.g., length of stay and type of discharge)
- ***Outcomes*** (e.g., housing and employment arrangements at the time of discharge from the program, percent improved with alcohol, drug, mental health and medical problems).

Outlined below are five objectives that reflect the goals of the DCHV Program, and the corresponding critical monitors. **Critical monitors bolded below are special emphasis program performance measures as identified by VHA Headquarters.**



**Objective 1:**

The DCHV Program was established to serve homeless veterans, or veterans at risk for homelessness, who have a clinical need for VA-based biopsychosocial residential rehabilitation services.

The critical monitors selected to assess this objective are:

- Veteran has no residence prior to admission
- Veteran has a psychiatric disorder, substance abuse problem or medical illness

**Objective 2:**

An emphasis should be placed on providing treatment to literally homeless veterans and admissions to the program should be available, on only a limited basis, to veterans who are at risk for homelessness.

The critical monitor selected to assess this objective is:

- Veteran is literally homeless

**Objective 3:**

Preference for admissions should be given to underserved homeless veterans living in the community (e.g., shelters).

The critical monitors selected to assess this objective are:

- Veteran's usual residence prior to admission is a shelter or veteran has no residence and is living outdoors or in an abandoned building
- Veteran's usual residence prior to admission is not an institution, primarily a VA inpatient program
- Veteran is not referred to the program by a VA inpatient or outpatient program

#### **Objective 4:**

The program is to provide time-limited residential treatment.

The critical monitors selected to assess this objective are:

- **Annual turnover rate**<sup>5</sup>
- Average length of stay
- **Percent of successful program completions**
- Disciplinary discharges
- Premature program departures

#### **Objective 5:**

The DCHV Program's primary mission is to reduce homelessness, improve the health status, employment performance and access to basic social and material resources among homeless veterans, and reduce further use of VA inpatient and domiciliary care services.

Critical monitors selected to assess this objective are:

- **Clinical improvement of veterans with alcohol problems**
- **Clinical improvement of veterans with drug problems**
- Clinical improvement of veterans with non-substance abuse psychiatric problems
- Clinical improvement of veterans with medical problems
- **Percent of veterans discharged to an apartment, room or house**
- No housing arrangements after discharge
- **Percent of veterans discharged with arrangements for full- or part-time employment**
- Unemployed after discharge

#### **Determining Outliers on Critical Monitors**

Generally, the average of all DCHV sites (or VISNs) is used as the norm for evaluating the performance of each individual site. Those sites that are one standard deviation above or below the mean in the *undesirable* direction are considered "outliers."

Outliers for outcome measures are derived differently. Outcome measures are first risk adjusted for baseline characteristics, and the median site is identified based on the risk-adjusted outcomes. Sites who are statistically different from the median site in the *undesirable* direction after adjusting for baseline measures are considered outliers. Selection of the baseline characteristics differs depending on the outcome measure, but

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<sup>5</sup> Annual turnover rate is determined by dividing the total number of discharges in the DCHV Program by the number of DCHV operating beds. Average length of stay and occupancy rates will influence a site's value for annual turnover rate.

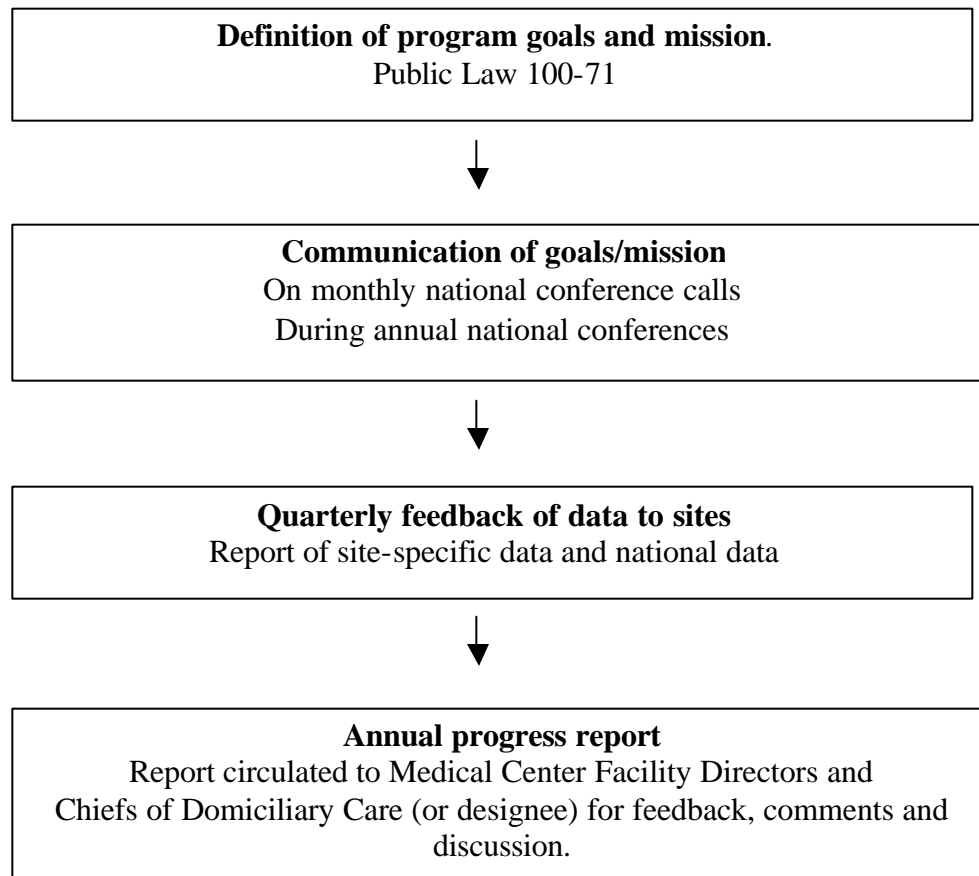
they include age, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems and the veteran's perception of his/her health problems.

The identification of a site as an outlier on a critical monitor is intended to inform the program director, medical center leadership, network leadership and VHA Headquarters that the site is divergent from other sites with respect to that critical monitor. Each site is asked to carefully consider the measures on which they are outliers. In some instances this information is used to take corrective action in order to align the site more closely with the mission and goals of the program. In other instances sites have been identified as outliers because of legitimate idiosyncrasies in the operation of the program that do not warrant corrective action. **It must be emphasized that these monitors should not be considered by themselves to be indicators of the quality of care delivered at particular sites.** They can be used only to identify statistical outliers, the importance of which must be determined by follow-up discussions with, or visits to, the sites.

### **Overview of the Monitoring Process**

Figure 1 provides a summary overview of the monitoring process. It begins with the definition of DCHV Program goals and the program's mission that are communicated to sites through monthly national conference calls and annual national conferences. Forms completed on each veteran discharged from the program, as well as on each veteran assessed as a result of special domiciliary-based outreach efforts, are submitted monthly to NEPEC by program sites. These data are aggregated and reported back to sites on a quarterly basis. Each year an annual progress report is written. This report is circulated to the field for feedback, comments and discussion.

**Figure 1. DCHV Monitoring Process.**



## **Organization of This Report**

This report is divided into two sections. The first section contains four chapters, the first of which is this introduction. The second chapter provides highlights from the monitoring data from FY 2003, as well as changes in the program over time. Chapter III reviews monitoring data collected on veterans contacted as a result of domiciliary-based community outreach efforts. The last chapter summarizes the evaluation findings to date.

The second section of this report contains three appendices. Appendices A and B are copies of the monitoring data collection forms. Appendix C contains 61 data tables. The tables are organized into 7 groups:

1. Tables 1 – 10 provide an overview of the entire program from fiscal years 1989 through 2003.
2. Tables 11 – 15 present the critical monitors by VISN for FY 2003.
3. Tables 16 – 42 present selected data by site for FY 2003, including critical monitors.
4. Tables 43 and 44 are summary tables indicating all outliers for each critical monitor by site.
5. Tables 45 – 51 present trend data on the critical monitors and special emphasis program performance measures for the last seven fiscal years, FY 1997 through FY2003.
6. Tables 52 – 58 present data on veterans contacts through DCHV outreach.
7. Tables 59 – 61 compare veterans contacted through outreach with veterans completing DCHV treatment.

To assist in navigating this report, a List of Tables has been provided on the first page of Appendix C.

## CHAPTER II: THE CLINICAL OPERATION

### National Performance

Tables 1 - 10 present summary national data on program structure, veteran characteristics, program participation, and discharge outcomes for fiscal years 1989 - 2003. Highlighted below are key findings:

#### *Program Structure*

- During FY 2003 there were 1,873 operational beds, the same number as the previous fiscal year (Table 1b).<sup>6</sup>
- The number of veterans completing an episode of DCHV treatment remained stable from FY 2002 to FY 2003, with 5,159 discharges in FY 2002 and 5,156 discharges in FY 2003 (Table 1a).

#### *Veteran Characteristics*

- Forty percent of referrals were from inpatient units. Although this is a slightly higher percentage of inpatient referrals than FY 2002, in general, the percentage of inpatient referrals has decreased since its peak in FY 1996 (56.3%). Self-referral remains the second highest means of referral at 22.1%. The percent referred as a result of community outreach (14.7% in FY 2003) has been decreasing since FY 2001 (18.9%; Table 3).
- During FY 2003 the proportion of African American veterans admitted to the program was 48.8%, 45.7% were White, 3.9% were Hispanic, and 1.6% were of another ethnic origin. FY 2003 is the second year in the history of the DCHV program where African American veterans are the largest ethnic group to receive treatment (Table 3).
- Of veterans admitted during FY 2003, the majority (53.4%) of veterans had served during the post-Vietnam (including Persian Gulf) era, and 43.5% served during the Vietnam Era. This is the second consecutive year in which post-Vietnam service era veterans exceeded those who had served during the Vietnam era (Table 4).

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<sup>6</sup> Due to budget considerations, the Portland (OR) VA medical center closed their 40-bed DCHV program in November 2001. Although there were plans to reopen the program in FY2003, it remains closed as of this report.

- Prior to their DCHV admission, the majority of veterans (56.0%) had been homeless for 1 – 11 months, 21.2% had been homeless for a year or more, and 18.6% of veterans had been homeless for less than a month (Table 5). A majority of veterans (54.5%) spent at least one night outdoors or in a shelter in the month prior to their DCHV admission.
- Three-quarters of veterans (75.4%) reported using VA for medical or psychiatric services in the six months prior to their admission and over one-third of veterans (37.3%) reported having had a previous domiciliary admission (Table 6).
- Over half (51.7%) of veterans reported having no income in the 30 days prior to admission to the DCHV program during FY 2003 (Table 7).
- Almost all (92.1%) veterans admitted to the DCHV program in FY 2003 were diagnosed with a substance abuse disorder. Some veterans had both alcohol and drug problems; of all veterans admitted, 80.3% were diagnosed with an alcohol abuse/dependency disorder and 69.8% received a diagnosis of a drug abuse/dependency disorder (Table 8).
- During FY 2003, nearly half of veterans (48.4%) had a diagnosis of a serious mental illness and 43.8% had a diagnosis of both a serious mental illness and a substance use disorder (Table 8).
- The mean age of veterans admitted to the DCHV program has been increasing over time. The mean age in FY 1992 was 41.8 years – in FY 2002 and FY 2003 the average age was approximately 47 years. There has also been an increase in the proportion of veterans with medical illness such as hypertension (9.7% in FY 1992 vs. 24.0% in FY 2003), COPD (5.4% in FY 1992 vs. 7.5% in FY 2003), diabetes (3.6% in FY 1992 vs. 8.6% in FY 2003), gastrointestinal disease (8.1% in FY 1992 vs. 12.6% in FY 2003) and liver disease (6.1% in FY 1992 vs. 22.7% in FY 2003), which may be related to the increasing age of the DCHV population (Table 8).

### ***Program Participation***

- The average length of stay in FY 2003 was 111.5 days. This figure has been gradually increasing since FY 1999, when average length of stay had dropped to 101.6. Prior to FY 1999 lengths of stay had been decreasing from a high of 138.7 days in FY 1995 (Table 9).
- During FY 2003 almost three-quarters of veterans (72.5%) successfully completed the program (Table 9).

## ***Outcomes***

- More than one-third (37.2%) of veterans from the DCHV program in FY 2003 went to live in their own apartment, room or house after discharge. An additional 24.6% were discharged to an apartment, room or house of a family member or friend, 4.0% were discharged to an institution, and 3.0% went to another domiciliary program. A small percentage (5.8%) was homeless at discharge, or left the program without indicating their future living arrangements (8.8%; Table 9).
- In the last several years there has been an increase in the proportion of veterans discharged to an HWH/transitional treatment program (9.6% in FY 1997 to 14.9% in FY 2003).
- Forty percent of veterans had secured part-time or full-time competitive employment at the time of discharge. An additional 17.1% had arrangements to participate in a VA work therapy program (CWT or IT) or non-VA vocational training. These numbers have been generally consistent over the last seven years (Table 9).
- The proportion of veterans showing improvement in the ten clinical areas measured has been rising slowly over the history of the DCHV evaluation. This trend continued in FY 2003, with the proportion of veterans rated as clinically improved ranging from 70.3% (employment) to 95.1% (personal hygiene, Table 10).

## **VISN Performance**

During FY 2003, there were DCHV programs within most VISNs; only VISNs 11 and 19 did not have DCHV programs. Eight VISNs had 1 program, seven VISNs had 2 programs, and four VISNs housed 3 DCHV programs (Table 11).

The number of operating beds per VISN ranged from 24 (VISN 6) to 228 (VISN 15). The number of veterans discharged per VISN ranged from 18 (VISN 2) to 617 (VISN 10; Table 11).

Nationally, between FY 2002 and FY 2003 there was a 0.1% decrease in the total number of discharges. Twelve VISNs increased the number of veterans discharged from the DCHV program, ranging from a 1.5% increase (VISN 15) to a high of 16.6% (VISN 18). The remaining seven VISNs reported decreases in discharges from 4.0% (VISN 4) to a 22.8% decrease (VISN 9; Table 2a).

The performance of all VISNs is used as the norm for evaluating the performance of each individual VISN. Those VISNs that are one standard deviation above or below the mean in the *undesirable* direction are considered outliers, or for risk adjusted outcome measures, VISNs that are statistically different from the median VISN in the *undesirable*



direction on outcome measures are considered outliers. A more detailed description of these monitors is in Chapter I of this report.

Tables 11 - 14 report the 20 critical monitor and special emphasis critical monitor measures by VISN for FY 2003. VISNs whose results are considered "outliers" are identified in these tables with two types of shading: a shaded box identifies outliers on critical monitors; however, the columns presenting special emphasis monitors are shaded, and thus un-shaded (white) boxes identify these outliers.

Table 15 provides a summary of the outlier status of each VISN. There were a total of 59 outliers out of a possible 380 (20 critical monitors across 19 VISNs). Only two VISNs (7, and 21) had no outliers. VISNs 20 and 9 had the highest number of outliers (10 and 7 respectively).

### **Site Performance**

Tables 16 - 42 report site-specific data for FY 2003. Identification of site outliers follows the same procedures and formatting as the VISN outliers described above.

Tables 43a, 43b and 44 provide summaries of the outlier status of each of the 34 sites for FY 2003. There were a total of 101 outliers out of a possible 680 (20 critical monitors across 34 sites). Six sites (17.6%) had no critical monitor outliers. Fourteen of the 34 sites (41.2%) had between one and three outliers, seven (20.6%) had four outliers, and the remaining seven sites (20.6%) had six or more outliers.

Tables 45a – 45e provide site summaries of critical monitors organized by category, for FY 1997 – FY 2003. Tables 46 – 51 present each of the six special emphasis program performance measures over the same time period. Shading identifies outliers.

### CHAPTER III: DCHV OUTREACH

The DCHV Program conducts community outreach to identify and establish contact with homeless veterans, targeting those veterans who are not using VA health care services or who are unaware of their eligibility for VA benefits. We have defined community outreach as any contact with a homeless veteran that takes place outside of the VA Medical Center or Vet Center (e.g., shelter, soup kitchen, on the streets, etc.). Central questions in the evaluation and monitoring of DCHV-sponsored outreach include:

- What types of veterans are seen at outreach?
- What types of veterans seen at outreach have completed an episode of DCHV treatment?
- How are those veterans seen at outreach and who have completed DCHV treatment different from those who have completed DCHV treatment and who were not contacted as a result of outreach?

Tables 52 – 61 present national summary data on veteran characteristics, clinical assessments and immediate treatment needs of veterans contacted through outreach by fiscal year, from FY 1992 - FY 2003<sup>7</sup>. Many of the characteristics are very similar from year to year; key findings are outlined below.

- Since July 1992, a total of 19,113 veterans were contacted in the community as a result of DCHV-sponsored outreach (Table 52).
- Many DCHV programs collaborate with other VA homeless programs, thus reducing the need to provide their own outreach services to homeless veterans. As such, the number of sites conducting their own outreach, and the number veterans contacted as a result of this outreach, has been steadily declining. In FY1997, 2,563 veterans from 18 sites were contacted, as compared to 666 veterans from 5 sites in FY 2003 (Table 52). Ninety percent of all contacts in FY 2003 were conducted at three sites: Martinsburg, West Virginia; Dublin, Georgia; and Bay Pines, Florida.
- During FY 2003, 84.5% of veterans assessed at outreach were judged to have a substance abuse problem, 36.5% were felt to have a serious psychiatric illness, and 30.0% were dually diagnosed with a serious psychiatric illness and a substance abuse disorder (Table 58).
- Of the 1,784 homeless veterans contacted as a result of outreach during fiscal years 2000 and 2001, 394 (22.1%) were subsequently admitted to and discharged

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<sup>7</sup> Data for FY 1992 reflects activity for 3 months of the fiscal year (July 1 - September 30). In those cases where the interview was conducted at the VA medical center and the contact was not a direct result of community outreach (as defined above), monitoring data were not included in these analyses.

from the DCHV Program<sup>8</sup> (Table 59).

Tables 60 and 61 provide comparisons among veterans contacted through DCHV outreach efforts and veterans completing an episode of DCHV treatment. The first column provides data on 1,390 veterans contacted through outreach efforts during fiscal years 2001 and 2002 that had not been admitted to and discharged from DCHV treatment<sup>9</sup>. The second column contains data on 394 veterans contacted as a result of community outreach during fiscal years 2001 and 2002 who subsequently completed an episode of DCHV treatment. The last column reports data on 14,345 veterans admitted after September 30, 2000 who completed DCHV treatment, but were not referred to the DCHV program via community outreach.

Taken together, these tables show that DCHV outreach identifies an under-served homeless, seriously ill veteran population which could benefit from comprehensive, integrated rehabilitation and treatment, including a wide array of VA health care and VA benefit services. It should be noted that there might be some homeless veterans seen at outreach who are acutely ill and require inpatient psychiatric or medical care prior to receiving DCHV treatment.

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<sup>8</sup> The number of veterans admitted may be greater than 394. At the time this report is being written, there are likely to be occurrences where a veteran has been admitted but not yet discharged from the DCHV program and thus would not be represented in these available data.

<sup>9</sup> There may be some occurrences where a veteran has been admitted and not yet discharged from DCHV treatment.

## **CHAPTER IV: SUMMARY**

This report is the fifteenth in a series of reports evaluating the effectiveness of the Department of Veterans Affairs' Domiciliary Care for Homeless Veterans Program. Since its inception, there have been over 60,500 episodes of treatment provided. The DCHV Program currently includes 34 sites with a total of 1,833 operational beds, unchanged from FY 2002.

Monitoring data indicate that over ninety percent of veterans admitted to the DCHV Program in FY 2003 have a substance abuse diagnosis. Over the last six years there has been a steady increase in the percentage of veterans with severe psychiatric problems; in FY 2003 nearly half of veterans were diagnosed with a severe mental illness. Almost fifty-five percent of veterans spent at least one night outdoors or in a shelter in the month prior to their DCHV admission.

The average age of veterans admitted to the DCHV program has been increasing over time. During the same time period, there has been an increase in the proportion of veterans with chronic medical conditions such as hypertension, COPD, diabetes, and gastrointestinal and liver diseases, which may be related to increasing age.

The average length of stay in FY 2003 was 111.5 days. This figure has been gradually increasing since FY 1999. Almost three-quarters of veterans successfully completed the program. After discharge, more than one third had arrangements to live in an apartment, room or house, and almost sixty percent had arrangements to work in competitive employment or a VA work therapy program.

Performance as measured by 20 critical monitors was used to compare the operation of individual sites and to identify performance outliers. The performance across all DCHV sites is used as the norm for evaluating the performance of each individual site on most critical monitors. However, when evaluating outcomes, each site is compared to the median site, adjusting for baseline veteran characteristics that are significantly related to each outcome. There were a total of 101 outliers out of a possible 680. Six sites had no outliers, fourteen had between one and three outliers, seven had four outliers, and seven sites had six or more outliers.

During FY 2003, 666 veterans were contacted as a result of outreach, 1,897 fewer veterans than in FY 1997. Many DCHV programs work collaboratively with other VA programs that provide outreach and services to veterans, decreasing the need for DCHV programs to conduct their own outreach. In FY1997, 18 sites provided outreach, compared to 5 sites in FY 2003. Ninety percent of all outreach contacts in FY 2003 were conducted at three sites.

Of the 1,784 homeless veterans contacted as a result of outreach during fiscal years 2000 and 2001, 394 (22.1%) entered the DCHV program.

In conclusion, the DCHV Program has a substantial record of providing effective clinical assistance to homeless veterans with multiple medical and psychiatric comorbidities. In the years to come, it is expected that the DCHV Program will continue to improve and strengthen the residential treatment offered to veterans and develop new efforts to meet the changing clinical needs of this deserving veteran population.

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## **APPENDICES**



**Appendix A: Monitoring Form: Homeless Veterans Data Sheet - Form Z**



Domiciliary Care For Homeless Veterans Program  
HOMELESS VETERANS DATA SHEET (HVDS)Form   Z  

(1)

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## COMPLETE THIS SECTION AT ADMISSION

Staff Member's Name .....

VA Facility Code .....

Date of Admission (mm,dd,yy) .....

How was contact with the DCHV Program initiated (select one)?

- ☐ 1. Outreach initiated by VA staff.  
☐ 2. Referral initiated by shelter staff or other non-VA staff working in a program for the homeless.  
☐ 3. Referral from an inpatient unit at VAMC.

- ☐ 4. Referral from a VA outpatient clinic or Vet Center.  
☐ 5. Self-referred to Domiciliary.  
☐ 6. Referred from the VA HCMV Program.  
☐ 7. Other.

## I. VETERAN DESCRIPTION

1. Veteran's Name (last name, first initial) (please print)

2. Social Security Number .....

3. Date of Birth (mm,dd,yy) .....

4. Sex

- ☐ 1. Male ☐ 2. Female

5. Ethnicity (check only one)

- ☐ 1. Hispanic, white ☐ 3. American Indian or Alaskan ☐ 5. Asian  
☐ 2. Hispanic, black ☐ 4. Black, not Hispanic ☐ 6. White, not Hispanic

6. What is your current marital status (check only one)?

- ☐ 1. married ☐ 3. widowed ☐ 5. divorced  
☐ 2. remarried ☐ 4. separated ☐ 6. never married

## II. MILITARY HISTORY

7. Period of Service (check *longest* one)

- ☐ 1. Pre WW II (11/18-11/41) ☐ 4. Korean War (7/50-1/55) ☐ 6. Vietnam Era (8/64-4/75)  
☐ 2. World War II (12/41-12/46) ☐ 5. Between Korean ☐ 7. Post-Vietnam Era (5/75-Present)  
☐ 3. Pre-Korean War (1/47-6/50) and Vietnam Eras (2/55-7/64)

8. Did you ever receive hostile or friendly fire in a combat zone? .....

☐ 0 = No ☐ 1 = Yes

9. Were you ever a Prisoner of War? .....

☐ 0 = No ☐ 1 = Yes

## III. LIVING SITUATION

10. During the 30 days before you were admitted to the DCHV Program, did you stay at least one night either outdoors or in a shelter for the homeless because you had nowhere else to go? .....

☐ 0 = No ☐ 1 = Yes

11. Where did you usually sleep during the month before you were admitted to the DCHV Program (select one)?

- ☐ 1. Shelter, outdoors or abandoned building. ☐ 4. Lived in intermittent residence with friends or family.  
☐ 2. Residential program provided through VA contract. ☐ 5. Lived in own apartment, room or house.  
☐ 3. Institution (hospital, halfway house, prison etc). ☐ 6. Other.

12. How long have you been homeless this episode (check only one)?

- ☐ 0. Not currently homeless ☐ 4. At least 1 year but less than 2 years  
☐ 1. Less than one month ☐ 5. Two years or more  
☐ 2. At least 1 month but less than 6 months ☐ 9. Unknown  
☐ 3. At least 6 months but less than 1 year

13-17. Do you receive any of the following kinds of public financial support (check one box for each question)?

13. Service Connected/Psychiatry ☐ 0 = No ☐ 1 = Yes  
14. Service Connected/Other ☐ 0 = No ☐ 1 = Yes  
15. Receives NSC pension ☐ 0 = No ☐ 1 = Yes  
16. Non-VA disability (eg SSDI) ☐ 0 = No ☐ 1 = Yes  
17. Other public support (including cash and inkind services) ☐ 0 = No ☐ 1 = Yes

(4)

(10)

(11)

(31)

(40)

(46)

(47)

(48)

(49)

(50)

(51)

(52)

(53)

(54)

(55)

(56)

(57)

(58)

(59)

(60)

# Homeless Veterans Data Sheet

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## IV. MEDICAL HISTORY

18. Do you feel you have any serious medical problems (veteran's perception)? ..... ☐ 0 = No ☐ 1 = Yes (61)

## V. SUBSTANCE ABUSE HISTORY

19. Do you have a problem with alcohol dependency now (veteran's perception)? ..... ☐ 0 = No ☐ 1 = Yes (62)

20. Have you had a problem with alcohol dependency in the past? ..... ☐ 0 = No ☐ 1 = Yes (63)

21. Have you ever been in a residential treatment program or hospitalized for treatment of alcoholism? ..... ☐ 0 = No ☐ 1 = Yes (64)

22. Do you have a problem with drug dependency now (veteran's perception)? ..... ☐ 0 = No ☐ 1 = Yes (65)

23. Have you had a problem with drug dependency in the past? ..... ☐ 0 = No ☐ 1 = Yes (66)

24. Have you ever been in a residential treatment program or hospitalized for treatment of drug dependency? ..... ☐ 0 = No ☐ 1 = Yes (67)

## VI. PSYCHIATRIC HISTORY

25. Do you think that you have any current psychiatric or emotional problem(s) other than alcohol or drug use? ..... ☐ 0 = No ☐ 1 = Yes (68)

26. Have you ever been hospitalized for a psychiatric problem (Do not include substance abuse treatment)? ..... ☐ 0 = No ☐ 1 = Yes (69)

## VII. USE OF VA MEDICAL SERVICES

27. Have you used the VA medical system for medical and/or psychiatric care in the past 6 mos.? ☐ 0 = No ☐ 1 = Yes (70)

28. Have you ever been admitted to a VA Domiciliary before? ..... ☐ 0 = No ☐ 1 = Yes (71)

## VIII. EMPLOYMENT STATUS

29. What is your *usual* employment pattern, past three years (check only one)? ..... (72)

☐ 1. full time (40 hrs/wk)

☐ 4. student

☐ 6. retired/disability

☐ 2. part time (reg. hrs.)

☐ 5. service

☐ 7. unemployed

☐ 3. part time (irreg. daywork)

30. How many days did you work for pay in the past 30 days? ..... ☐ ☐ (74)

31. How much money did you receive in the past thirty days (include all sources of income: work, disability payments, panhandling, plasma donations etc.)(select one)? ..... (75)

☐ 1. no income at all

☐ 3. \$50-\$99

☐ 5. \$500-\$ 999

☐ 2. \$1-\$49

☐ 4. \$100-\$499

☐ 6. more than \$1000

## COMPLETE THIS SECTION AT DISCHARGE

Staff Member's Name .....

Date of DCHV Discharge (mm,dd,yy) .....

☐ ☐ ☐ ☐ ☐ ☐

(81)

## I. PSYCHIATRIC AND MEDICAL DIAGNOSES

1. Which of the following *psychiatric* diagnoses applied to this veteran during the course of his/her DCHV admission (check one box for each question)?

Alcohol Dependency/Abuse ..... ☐ 0 = No ☐ 1 = Yes (82)

Drug Dependency/Abuse ..... ☐ 0 = No ☐ 1 = Yes (83)

Schizophrenia ..... ☐ 0 = No ☐ 1 = Yes (84)

Other Psychotic Disorder ..... ☐ 0 = No ☐ 1 = Yes (85)

Anxiety Disorder ..... ☐ 0 = No ☐ 1 = Yes (86)

Organic Brain Syndrome ..... ☐ 0 = No ☐ 1 = Yes (87)

Affective Disorder ..... ☐ 0 = No ☐ 1 = Yes (88)

Bipolar Disorder ..... ☐ 0 = No ☐ 1 = Yes (89)

Adjustment Disorder ..... ☐ 0 = No ☐ 1 = Yes (90)

PTSD from Combat ..... ☐ 0 = No ☐ 1 = Yes (91)

Personality Disorder (DSM III-R, Axis 2) ..... ☐ 0 = No ☐ 1 = Yes (92)

Other Psychiatric Disorder ..... ☐ 0 = No ☐ 1 = Yes (93)

## Homeless Veterans Data Sheet

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2. Which of the following *medical* diagnoses applied to this veteran during the course of his/her DCHV admission (check one box for each question)?

Oral/Dental Pathology .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(94)
Eye Disorder (other than corrective lenses) .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(95)
Hypertension .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(96)
Peripheral Vascular Disease .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(97)
Cardiac Disease .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(98)
COPD (Chronic Obstructive Pulmonary Disease) .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(99)
TB .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(100)
Gastrointestinal Disease .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(101)
Liver Disease .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(102)
Diabetes Mellitus .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(103)
Seizure Disorder .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(104)
Dementia .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(105)
Other Neurological Disease .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(106)
Anemia .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(107)
Orthopedic Problems .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(108)
Malignancy .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(109)
Significant Skin Disorder .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(110)
Sexually Transmitted Disease .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(111)
Significant Trauma .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(112)
Other .....	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(113)

## II. DISCHARGE STATUS

3. The veteran ended the DCHV Program because (select one): (114)
- ☐ 1. Successful completion of all components of the Program.
  - ☐ 2. Successfully completed *some* components of the Program.
  - ☐ 3. Veteran was asked to leave because of failure to comply with Program requirements.
  - ☐ 4. Veteran transferred to another institutional treatment program.
  - ☐ 5. Veteran left the Program by his/her own decision, without medical advice.
  - ☐ 6. Veteran was incarcerated.
  - ☐ 7. Other.
4. Select the *one best* choice that describes the veteran's overall participation in the DCHV Program. (115)
- ☐ 1. Did not participate actively.
  - ☐ 2. *Severe psychiatric problems* impeded participation.
  - ☐ 3. *Substance abuse* behavior impeded useful participation.
  - ☐ 4. *Severe medical problems* (including Organic Brain Syndrome) impeded ability to participate.
  - ☐ 5. Wanted change and expressed need for help but undermined his/her own and others' efforts to work with him/her.
  - ☐ 6. Wanted help and made use of the Program.
  - ☐ 7. Wanted help and made optimal use of the Program.
  - ☐ 8. Other.
5. Veteran's living situation after discharge will be (select one): (116)
- ☐ 0. No available residence other than homeless shelters, outdoors, etc.
  - ☐ 1. Halfway house/transitional living program.
  - ☐ 2. Institution (hospital, prison or nursing home).
  - ☐ 3. Own apartment or room.
  - ☐ 4. Apartment, room or house of friend or family member.
  - ☐ 5. Veteran left Program without giving indication of living arrangement.
  - ☐ 6. Another Domiciliary Program (other than this DCHV Program).
  - ☐ 7. Other.
6. Veteran's arrangements for employment after discharge will be (select one): (117)
- ☐ 0. Disabled or retired.
  - ☐ 1. Unemployed.
  - ☐ 2. Part-time or temporary employment.
  - ☐ 3. Full-time employment.
  - ☐ 4. In vocational training, or unpaid volunteer.
  - ☐ 5. VA's IWT or CWT.
  - ☐ 6. Student.
  - ☐ 7. Other.
  - ☐ 9. Unknown.



## Homeless Veterans Data Sheet

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7. Consider the following clinical areas and select the description that best *reflects changes* that occurred during the veteran's DCHV admission (check one box for each question):

	Not Applicable	Unchanged/ Deteriorated	Improved	
1. Personal hygiene .....	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(118)
2. Alcohol problems .....	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(119)
3. Drug problems .....	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(120)
4. Psychotic symptoms .....	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(121)
5. Mental health problems other than psychosis .....	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(122)
6. Medical problems .....	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(123)
7. Relationships with family and friends .....	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(124)
8. Employment/vocational situation .....	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(125)
9. Housing situation .....	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(126)
10. Financial status .....	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(127)

## **Appendix B: Monitoring Form: Outreach Form - Form Y**



☐ 9. Unknown

# Domiciliary Care for Homeless Veterans OUTREACH FORM

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11. During the *past 30 days (1 month)* approximately how many days did you sleep in the following kinds of places? [Note: Estimates may often be necessary here. In such cases, make sure the number of days adds up to approximately 30]

- |  |                          |                          |      |
|--|--------------------------|--------------------------|------|
| a. Own apartment, room or house .....                              | <input type="checkbox"/> | <input type="checkbox"/> | (56) |
| b. Someone else's apartment, room or house .....                   | <input type="checkbox"/> | <input type="checkbox"/> | (58) |
| c. Hospital or nursing home .....                                  | <input type="checkbox"/> | <input type="checkbox"/> | (60) |
| d. Domiciliary .....   | <input type="checkbox"/> | <input type="checkbox"/> | (62) |
| e. VA contracted halfway programs (ATU-HWH or HCMI contract) ..... | <input type="checkbox"/> | <input type="checkbox"/> | (64) |
| f. Non-VA halfway house program .....                              | <input type="checkbox"/> | <input type="checkbox"/> | (66) |
| g. Hotel, Single Room Occupancy (SRO), boarding home .....         | <input type="checkbox"/> | <input type="checkbox"/> | (68) |
| h. Shelter for the homeless .....                                  | <input type="checkbox"/> | <input type="checkbox"/> | (70) |
| i. Outdoors (sidewalk, park), abandoned building .....             | <input type="checkbox"/> | <input type="checkbox"/> | (72) |
| j. Automobile, truck, boat .....                                   | <input type="checkbox"/> | <input type="checkbox"/> | (74) |
| k. Prison, jail .....  | <input type="checkbox"/> | <input type="checkbox"/> | (76) |
| l. Other (specify _____) .....                                     | <input type="checkbox"/> | <input type="checkbox"/> | (78) |

## IV. MEDICAL

- |   |                                 |                                  |      |
|---|---------------------------------|----------------------------------|------|
| 12. Do you feel you have any serious medical problems (veteran's perception)? .....   | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (79) |
| 13. Does the veteran have or has the veteran complained of any of the following medical problems (check one box for each question)? |                                 |                                  |      |
| a. Oral/dental problems .....   | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (80) |
| b. Eye problems (other than glasses) .....  | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (81) |
| c. Hypertension .....   | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (82) |
| d. Heart or cardiovascular problems .....   | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (83) |
| e. COPD/emphysema .....   | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (84) |
| f. TB .....   | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (85) |
| g. Gastrointestinal problems .....  | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (86) |
| h. Liver disease .....  | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (87) |
| i. Seizure disorder .....   | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (88) |
| j. Orthopedic problems .....  | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (89) |
| k. Significant skin problems .....  | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (90) |
| l. Significant trauma .....   | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (91) |
| m. Other (specify _____) .....  | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (92) |

Office use only DO NOT CODE

☐ ☐ (94)

## V. SUBSTANCE ABUSE

- |  |                                 |                                  |       |
|--|---------------------------------|----------------------------------|-------|
| 14. Do you have a problem with alcohol dependency now (veteran's perception)? .....  | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (95)  |
| 15. Have you had a problem with alcohol dependency in the past? .....  | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (96)  |
| 16. Have you ever been hospitalized for treatment of alcoholism? .....   | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (97)  |
| 17. During the past 30 days, how many days would you say that you used <i>any</i> alcohol at all? [If none, skip to number 18] ..... | <input type="checkbox"/>        | <input type="checkbox"/>         | (99)  |
| 17a. During the past 30 days, how many days would you say that you drank to <i>intoxication</i> ? ..                                 | <input type="checkbox"/>        | <input type="checkbox"/>         | (101) |

Domiciliary Care for Homeless Veterans  
OUTREACH FORM

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18. Do you have a problem with drug dependency now (veteran's perception)? ..... ☐ 0 = No ☐ 1 = Yes (102)
19. Have you had a problem with drug dependency in the past? ..... ☐ 0 = No ☐ 1 = Yes (103)
20. Have you ever been in a residential treatment program or hospitalized for treatment of drug dependency? ..... ☐ 0 = No ☐ 1 = Yes (104)
21. During the past 30 days, how many days would you say that you used any other drugs, such as heroin or methadone; barbiturates (downs); cocaine or crack; amphetamines (speed); hallucinogens, like acid; or inhalants, like glue or nitrous oxide? [If none, skip to number 23.] ..... ☐ ☐ (106)
22. During the past 30 days, how many days would you say you used more than one kind of drug? ..... ☐ ☐ (108)

## VI. PSYCHIATRIC STATUS

23. Do you think that you have any current psychiatric or emotional problem(s) other than alcohol or drug use? ..... ☐ 0 = No ☐ 1 = Yes (109)
24. Have you ever been hospitalized for a psychiatric problem (Do not include substance abuse treatment)? ..... ☐ 0 = No ☐ 1 = Yes (110)
25. Have you used the VA medical system for medical and/or psychiatric care in the past 6 mos.? ..... ☐ 0 = No ☐ 1 = Yes (111)
26. Now I'm going to ask you about some psychological or emotional problems you might have had in the past 30 days. You can just say "yes" or "no" for these. During the past 30 days, have you had a period (that was not the direct result of alcohol or drug use) in which you . . . [Check one answer for each item; blank responses will *not* be considered a "no" response]
- a. . . experienced a serious depression ..... ☐ 0 = No ☐ 1 = Yes (112)
- b. . . experienced serious anxiety or tension ..... ☐ 0 = No ☐ 1 = Yes (113)
- c. . . experienced hallucinations ..... ☐ 0 = No ☐ 1 = Yes (114)
- d. . . experienced trouble understanding, concentrating, or remembering . . . ☐ 0 = No ☐ 1 = Yes (115)
- e. . . had trouble controlling violent behavior ..... ☐ 0 = No ☐ 1 = Yes (116)
- f. . . had serious thoughts of suicide ..... ☐ 0 = No ☐ 1 = Yes (117)
- g. . . attempted suicide ..... ☐ 0 = No ☐ 1 = Yes (118)
- h. . . took prescribed medication for a psychological/emotional problem . . ☐ 0 = No ☐ 1 = Yes (119)

## VII. EMPLOYMENT STATUS

27. What is your usual employment pattern, past three years (check only one)?
- ☐ 1. full time (40 hrs/wk) ☐ 4. part time (irreg. daywork) ☐ 7. retired/disability (120)
- ☐ 2. full time (irregular) ☐ 5. student ☐ 8. unemployed
- ☐ 3. part time (reg. hrs.) ☐ 6. service
28. How many days did you work for pay in the past 30 days? ..... ☐ ☐ (122)
- 29 - 33. Do you receive any of the following kinds of public financial support (check one box for each question)?
29. Service Connected/Psychiatry ..... ☐ 0 = No ☐ 1 = Yes (123)
30. Service Connected/Other ..... ☐ 0 = No ☐ 1 = Yes (124)
31. Receives NSC pension ..... ☐ 0 = No ☐ 1 = Yes (125)
32. Non-VA disability (eg SSDI) ..... ☐ 0 = No ☐ 1 = Yes (126)
33. Other public support (including cash and inkind services) ..... ☐ 0 = No ☐ 1 = Yes (127)
34. How much money did you receive in the past thirty days (include all sources of income: work disability payments, panhandling, plasma donations etc.)(select one)?
- ☐ 1. no income at all ☐ 3. \$50-\$99 ☐ 5. \$500-\$ 999 (128)
- ☐ 2. \$1-\$49 ☐ 4. \$100-\$499 ☐ 6. \$1000 or more

# **Domiciliary Care for Homeless Veterans OUTREACH FORM**

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## **VIII. INTERVIEWER OBSERVATIONS**

35. Does this veteran need psychiatric or substance abuse treatment at this time? .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(129)
36. Does this veteran need medical treatment at this time? .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(130)
37 - 45. Which of the following psychiatric diagnoses apply to this veteran (check one box for each question)?		
37. Alcohol Abuse/Dependency .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(131)
38. Drug Abuse/Dependency .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(132)
39. Schizophrenia .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(133)
40. Other Psychotic Disorder .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(134)
41. Mood Disorder .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(135)
42. Personality Disorder (DSM-III-R, Axis 2) .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(136)
43. PTSD from Combat .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(137)
44. Adjustment Disorder .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(138)
45. Other Psychiatric Disorder .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(139)
46. Where did this interview take place (check only one)?		
<input type="checkbox"/> 1. Shelter or temporary housing for homeless	<input type="checkbox"/> 3. Soup Kitchen	<input type="checkbox"/> 6 <sup>1</sup> At special program for homeless (specify _____)
<input type="checkbox"/> 2. Street, Park, Outdoors	<input type="checkbox"/> 4. VAMC	
	<input type="checkbox"/> 5. Vet Center	<input type="checkbox"/> 7. Other
Office use only DO NOT CODE		<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> (143)
47. How was contact with this program initiated (check only one)?		
<input type="checkbox"/> 1. Outreach initiated by VA staff	<input type="checkbox"/> 5. Veteran came to Vet Center	(144)
<input type="checkbox"/> 2. Referred by shelter staff or other non-VA staff working in a program for the homeless	<input type="checkbox"/> 6. Self-referred	
<input type="checkbox"/> 3. Referral from VAMC inpatient unit	<input type="checkbox"/> 7 <sup>1</sup> Through VA presence at special program for homeless (specify _____)	
<input type="checkbox"/> 4. Referral from VAMC outpatient unit	<input type="checkbox"/> 8. Other	
Office use only DO NOT CODE		<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> (147)
48. Veteran response to contact (check only one).		
<input type="checkbox"/> 1. Would not talk to VA staff	<input type="checkbox"/> 4. Is interested in full range of VA services for the homeless	(148)
<input type="checkbox"/> 2. Talked; not interested in any services	<input type="checkbox"/> 5. Other	
<input type="checkbox"/> 3. Only interested in basic services		
49-60. What are your immediate plans for referral or treatment of the veteran at this time (check one box for each question)?		
49. Basic services (food, shelter, clothing and financial assistance) .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(149)
50. VA medical services .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(150)
51. Non-VA medical services .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(151)
52. VA psychiatric or substance abuse services .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(152)
53. Non-VA psychiatric or substance abuse services .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(153)
54. VA pension or disability application .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(154)
55. Contract housing through HCMI Program .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(155)
56. VA Domiciliary Care Program .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(156)
57. Upgrading of military discharge .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(157)
58. Legal assistance .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(158)
59. Social vocational assistance .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(159)
60. Other .....	<input type="checkbox"/> 0 = No <input type="checkbox"/> 1 = Yes	(160)
Y		(161)

<sup>1</sup>Do not use this category unless the specific program has been officially identified a special program for the homeless by VA's Northeast Program Evaluation Center.

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**Table 1a. Number of Discharges by VISN, Site and Fiscal Year**

VISN SITE		DISCHARGES														
		FY89	FY90	FY91	FY92	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02	FY03
1	518 Bedford, MA		31	98	93	107	95	104	105	121	135	124	99	125	130	141
1	525 Brockton, MA							73	153	148	164	156	149	150	133	134
2	532 Canandaigua, NY					10	132	116	159	173	288	256	168	24	22	18
3	620 Hudson Valley HCS	152	214	115	107	109	67	144	185	296	303	237	224	236	216	176
3	604 New Jersey HCS	65	106	130	127	119	153	146	253	281	275	261	279	281	254	243
3	527 New York Harbor HCS	16	78	90	84	103	108	93	89	115	135	183	167	171	176	192
4	529 Butler, PA		19	79	64	82	70	76	81	82	103	106	115	103	102	103
4	542 Coatesville, PA	94	183	155	173	129	158	149	157	152	153	220	273	364	357	339
4	645 Pittsburgh HCS						58	108	122	202	230	194	180	144	163	155
5	613 Martinsburg, WV		27	50	50	60	57	93	138	151	213	192	152	194	201	213
5	641 Maryland HCS								47	77	131	118	106	174	202	198
6	590 Hampton, VA	29	52	60	71	109	116	98	98	73	67	57	58	72	70	56
7	680 Central Alabama HCS								7	89	136	185	124	107	127	97
7	557 Dublin, GA					1	50	44	63	79	90	73	82	103	101	94
8	516 Bay Pines, FL	3	67	61	40	67	68	50	29	53	61	85	64	79	63	64
9	621 Mt. Home, TN	150	170	152	103	80	65	90	54	110	88	123	117	94	92	71
10	539 Cincinnati, OH		2	49	104	109	105	113	109	114	155	153	149	150	195	211
10	541 Cleveland, OH	29	148	154	134	123	163	218	240	282	323	306	332	321	298	339
10	552 Dayton, OH	63	94	96	80	55	44	42	58	69	62	50	55	55	69	67
12	695 Milwaukee, WI	52	87	90	72	95	71	76	63	68	65	79	98	134	72	108
12	556 N. Chicago, IL	57	131	151	161	169	153	169	181	209	185	160	165	147	151	148
15	686 Eastern Kansas HCS	74	70	89	65	63	47	58	56	60	348	423	398	355	350	370
15	657 St Louis, MO							1	124	160	162	139	121	122	131	118
16	598 Central Arkansas HCS	97	156	173	148	179	209	184	197	193	172	187	155	187	179	168
16	520 Gulf Coast HCS	74	133	130	127	140	100	79	88	150	232	246	221	167	170	190
17	549 North Texas HCS		40	100	125	99	93	94	103	118	129	123	129	133	108	105
18	649 Northern Arizona HCS		23	105	101	108	187	185	103	128	106	238	224	195	157	183
20	463 Alaska HCS					11	46	46	82	102	141	30	114	142	117	99
20	648 Portland, OR†, ††	58	107	93	72	102	103	65	118	123	119	175	167	193	49	n.a.
20	505 Puget Sound HCS	100	135	146	150	176	192	132	141	138	136	117	66	57	60	64
20	692 White City, OR†††	76	170	161	103	135	90	95	109	109	68	0	155	159	48	50
21	640 Palo Alto HCS	8	161	177	209	168	162	201	171	149	209	198	199	218	204	222
22	691 Greater LA HCS	28	89	108	131	129	142	148	164	219	198	198	210	211	209	218
23	579 Black Hills HCS	40	92	74	117	111	111	103	108	131	99	101	119	115	93	114
23	555 Central Iowa HCS					49	56	54	49	58	59	75	81	77	90	88
SITE AVERAGE		63.3	99.4	111.0	108.1	99.9	105.5	104.5	114.4	136.6	158.3	159.1	157.6	158.8	147.4	149.8
SITE S.D.		41.3	57.7	38.5	40.2	46.4	48.0	50.7	57.1	63.9	78.9	85.2	77.4	80.2	81.6	85.0
NATIONAL TOTAL		1,265	2,585	2,886	2,811	2,997	3,271	3,447	4,004	4,782	5,540	5,568	5,515	5,559	5,159	5,156

† The Portland DCHV program closed during the first quarter of FY02.

†† Portland was not used to calculate site averages for FY03.

††† White City reported no discharges for FY99 but was used when calculating the average and standard deviation.

**Table 1b. Number of Operational Beds by Site and Fiscal Year**

VISN SITE		DCHV BEDS															
		FY89	FY90	FY91	FY92	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02	FY03	
1	<b>518</b>	Bedford, MA		40	40	40	40	40	40	40	40	40	40	40	40	40	
1	<b>525</b>	Brockton, MA							50	50	50	46	46	46	46	46	
2	<b>532</b>	Canandaigua, NY					25	25	25	25	25	25	25	25	25	25	
3	<b>620</b>	Hudson Valley HCS	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
3	<b>604</b>	New Jersey HCS	70	70	70	70	70	70	70	82	82	82	82	82	85	85	
3	<b>527</b>	New York Harbor HCS	50	50	50	50	50	50	50	50	50	50	50	50	50	50	
4	<b>529</b>	Butler, PA		25	25	25	25	25	25	25	25	25	25	25	25	25	
4	<b>542</b>	Coatesville, PA	40	40	40	40	40	40	40	40	40	80	80	120	120	120	
4	<b>645</b>	Pittsburgh HCS					50	50	50	50	50	50	50	50	50	50	
5	<b>613</b>	Martinsburg, WV		25	25	25	30	60	60	60	60	60	60	66	66	66	
5	<b>641</b>	Maryland HCS							25	25	25	25	25	50	50	50	
6	<b>590</b>	Hampton, VA	30	30	60	28	28	28	28	28	28	28	28	24	24	24	
7	<b>680</b>	Central Alabama HCS							15	43	43	43	43	43	43	43	
7	<b>557</b>	Dublin, GA					20	20	20	23	23	23	23	35	35	35	
8	<b>516</b>	Bay Pines, FL	25	25	25	25	25	25	25	25	25	25	25	25	25	25	
9	<b>621</b>	Mt. Home, TN	25	25	32	25	25	25	25	25	25	25	25	35	35	35	
10	<b>539</b>	Cincinnati, OH		40	50	50	50	50	50	50	50	50	50	50	50	50	
10	<b>541</b>	Cleveland, OH	75	75	75	75	75	75	75	75	75	75	75	75	75	75	
10	<b>552</b>	Dayton, OH	57	57	57	25	25	25	25	25	25	25	25	25	25	25	
12	<b>695</b>	Milwaukee, WI	25	25	25	25	25	35	35	35	35	35	35	35	35	35	
12	<b>556</b>	N. Chicago, IL	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
15	<b>686</b>	Eastern Kansas HCS	30	30	30	30	30	30	30	30	178	178	178	178	178	178	
15	<b>657</b>	St Louis, MO							60	60	60	50	50	50	50	50	
16	<b>598</b>	Central Arkansas HCS	60	60	60	60	60	60	60	60	60	60	60	60	60	60	
16	<b>520</b>	Gulf Coast HCS	26	26	26	26	40	40	40	40	40	70	70	70	70	70	
17	<b>549</b>	North Texas HCS		40	40	40	40	40	40	40	40	40	40	40	40	40	
18	<b>649</b>	Northern Arizona HCS		25	25	25	50	50	50	50	50	50	50	50	50	50	
20	<b>463</b>	Alaska HCS					17	17	17	50	50	50	50	50	50	50	
20	<b>648</b>	Portland, OR †, ††	40	40	40	40	40	40	40	40	40	40	40	40	40		
20	<b>505</b>	Puget Sound HCS	60	60	60	60	60	60	60	60	50	50	50	20	20	20	
20	<b>692</b>	White City, OR	51	51	63	51	51	51	51	51	51	51	51	51	51	51	
21	<b>640</b>	Palo Alto HCS	40	40	50	50	50	50	50	50	50	50	50	70	70	70	
22	<b>691</b>	Greater LA HCS	25	25	68	68	100	100	100	100	100	100	100	100	100	100	
23	<b>579</b>	Black Hills HCS	50	50	50	50	50	50	50	50	50	50	50	50	50	50	
23	<b>555</b>	Central Iowa HCS				20	20	20	20	20	20	20	20	20	20	20	
SITE AVERAGE			45	42	46	42	43	44	45	45	45	50	51	51	54	54	54
SITE S.D.			16	15	16	16	19	19	18	19	18	28	29	29	31	31	31
NATIONAL TOTAL			899	1094	1206	1143	1331	1371	1481	1569	1587	1751	1791	1781	1873	1873	1833

† The Portland DCHV program closed during the first quarter of FY02.

†† Portland was not used to calculate site averages for FY03.

**Table 1c. Mean LOS by VISN, Site and Fiscal Year**

VISN      SITE		MEAN LOS (days)														
		FY89	FY90	FY91	FY92	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02	FY03
1	Bedford, MA		67.0	127.2	132.2	138.7	142.7	131.0	132.8	114.2	98.2	109.9	102.4	108.3	103.0	103.0
1	Brockton, MA							84.1	98.5	103.2	92.9	94.5	88.8	89.3	97.3	87.0
2	Canandaigua, NY					136.8	130.8	113.5	97.2	85.6	57.6	36.0	51.4	72.9	98.7	87.9
3	Hudson Valley HCS	51.5	87.4	165.0	174.5	174.8	238.9	150.1	109.6	108.4	101.5	101.3	104.8	102.1	111.7	111.8
3	New Jersey HCS	110.2	170.3	178.8	166.1	162.5	157.3	154.3	122.5	97.8	96.5	96.3	99.2	97.5	111.1	127.4
3	New York Harbor HCS	85.8	187.7	208.8	194.1	179.4	158.9	183.6	186.5	144.9	111.7	101.7	105.5	98.1	104.3	85.5
4	Butler, PA		62.6	107.5	130.8	144.7	122.8	133.4	129.5	110.6	95.3	73.5	81.9	102.2	89.0	94.9
4	Coatesville, PA	75.9	79.8	83.9	76.7	98.8	94.2	90.7	96.0	94.9	82.7	78.5	88.4	101.2	97.8	107.2
4	Pittsburgh HCS						63.6	158.1	145.6	106.4	95.2	99.2	93.7	105.2	109.6	111.4
5	Martinsburg, WV		73.8	159.2	141.3	129.6	182.0	171.1	154.3	133.2	112.9	109.6	123.3	103.9	106.0	105.3
5	Maryland HCS								107.3	100.9	70.4	74.5	83.1	75.4	75.6	82.7
6	Hampton, VA	64.9	149.8	312.0	194.1	104.5	100.2	91.8	92.4	85.5	114.0	96.3	101.6	85.2	97.5	111.4
7	Central Alabama HCS								45.1	73.9	67.3	63.0	70.0	84.4	91.7	106.2
7	Dublin, GA					15.0	85.0	147.5	106.1	122.3	120.2	124.4	134.0	119.2	100.3	100.5
8	Bay Pines, FL	22.7	100.2	183.1	180.2	184.0	176.9	204.4	150.9	147.9	106.5	91.2	93.9	106.5	106.7	115.2
9	Mt. Home, TN	28.0	47.7	56.4	93.9	100.7	127.9	145.7	200.3	100.2	121.9	87.6	116.4	137.4	144.3	134.7
10	Cincinnati, OH		8.5	126.8	152.6	173.6	146.0	162.3	150.2	145.8	118.0	118.6	106.6	102.7	102.5	91.7
10	Cleveland, OH	50.2	149.6	165.9	198.3	228.0	206.3	135.4	118.9	98.6	89.1	91.7	90.3	90.4	111.8	104.4
10	Dayton, OH	80.9	155.4	158.6	156.7	136.5	125.1	124.5	108.2	106.3	145.3	121.5	120.8	135.8	107.5	88.3
12	Milwaukee, WI	51.2	90.6	97.2	113.5	104.4	121.4	130.4	167.2	190.6	170.9	165.2	115.3	76.1	139.5	124.2
12	N. Chicago, IL	91.5	153.1	133.6	134.8	124.8	135.5	135.5	119.0	104.7	116.8	121.3	121.5	133.0	130.4	121.3
15	Eastern Kansas HCS	52.2	129.6	128.8	118.2	153.1	176.7	213.9	166.5	162.4	91.3	97.5	109.5	112.9	122.7	141.7
15	St Louis, MO								108.5	116.6	118.2	116.4	125.4	127.9	116.3	122.8
16	Central Arkansas HCS	77.9	97.4	92.1	124.9	127.6	101.2	108.2	104.7	96.4	111.8	112.2	123.9	113.0	104.8	107.7
16	Gulf Coast HCS	67.9	73.4	75.2	102.7	111.0	128.7	179.9	155.1	96.3	11.3	96.7	88.2	100.1	102.2	112.7
17	North Texas HCS		76.7	120.6	106.9	119.5	139.5	142.4	132.5	101.0	95.4	101.8	92.5	86.5	90.4	96.6
18	Northern Arizona HCS		58.0	132.0	129.0	145.2	77.9	97.0	134.8	109.6	122.8	97.2	78.4	98.6	99.2	80.4
20	Alaska HCS					51.7	109.9	117.6	105.3	135.5	123.6	188.6	142.1	100.6	122.1	119.6
20	Portland, OR†, ††	86.9	112.8	154.0	160.7	144.4	158.2	160.8	159.7	137.8	147.5	123.9	107.7	97.9	64.9	n.a.
20	Puget Sound HCS	82.2	114.0	130.3	131.5	117.9	103.2	145.3	103.9	125.1	114.3	125.9	103.5	122.4	127.3	113.4
20	White City, OR†††	79.0	214.5	187.3	199.3	147.1	168.3	186.2	182.2	101.7	112.1	n.a.	88.4	172.0	183.2	175.2
21	Palo Alto HCS	30.0	80.8	101.3	97.6	99.9	110.4	93.1	98.4	127.0	100.7	98.7	99.0	109.3	123.0	111.7
22	Greater LA HCS	100.5	170.0	173.3	144.2	172.8	176.7	203.8	142.6	129.7	177.0	185.2	172.5	163.4	156.7	178.2
23	Black Hills HCS	80.2	155.3	123.3	139.9	130.5	160.2	142.3	123.9	92.2	130.7	137.0	137.1	130.2	146.3	118.4
23	Central Iowa HCS					105.7	121.4	134.7	128.0	134.2	133.5	86.7	83.5	82.9	66.0	74.5
SITE AVERAGE		68.5	110.2	141.6	142.1	132.1	137.0	142.9	128.1	115.5	107.9	106.6	104.1	107.0	110.3	107.1
SITE S.D.		23.5	48.6	50.2	33.5	40.0	37.9	33.7	31.3	23.9	29.9	30.6	22.5	22.4	23.6	29.3
NATIONAL AVERAGE		68.0	117.4	135.0	137.4	136.7	134.2	138.7	125.3	112.1	105.6	101.6	102.8	107.2	110.0	111.5

† The Portland DCHV program closed during the first quarter of FY02

†† Portland was not used to calculate the site average and standard deviation for FY03

††† Since White City reported no discharges for FY99, length of stay was not applicable and was not used when calculating the average and standard deviation.



**Table 2a. Number of Discharges by VISN and Fiscal Year, and Percent Change From FY02 to FY03**

VISN†	Number of Sites in VISN	DISCHARGES															% Change in DC's From FY02 to FY03
		FY89	FY90	FY91	FY92	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02	FY03	
1	2		31	98	93	107	95	177	258	269	299	280	248	275	263	275	4.6%
2	1					10	132	116	159	173	288	256	168	24	22	18	-18.2%
3	3	233	398	335	318	331	328	383	527	692	713	681	670	688	646	611	-5.4%
4	3	94	202	234	237	211	286	333	360	436	486	520	568	611	622	597	-4.0%
5	2		27	50	50	60	57	93	185	228	344	310	258	368	403	411	2.0%
6	1	29	52	60	71	109	116	98	98	73	67	57	58	72	70	56	-20.0%
7	2					1	50	44	70	168	226	258	206	210	228	191	-16.2%
8	1	3	67	61	40	67	68	50	29	53	61	85	64	79	63	64	1.6%
9	1	150	170	152	103	80	65	90	54	110	88	123	117	94	92	71	-22.8%
10	3	92	244	299	318	287	312	373	407	465	540	509	536	526	562	617	9.8%
12	2	109	218	241	233	264	224	245	244	277	250	239	263	281	223	256	14.8%
15	2	74	70	89	65	63	47	59	180	220	510	562	519	477	481	488	1.5%
16	2	171	289	303	275	319	309	263	285	343	404	433	376	354	349	358	2.6%
17	1		40	100	125	99	93	94	103	118	129	123	129	133	108	105	-2.8%
18	1		23	105	101	108	187	185	103	128	106	238	224	195	157	183	16.6%
20††	3	234	412	400	325	424	431	338	450	472	464	322	502	551	274	213	-22.3%
21	1	8	161	177	209	168	162	201	171	149	209	198	199	218	204	222	8.8%
22	1	28	89	108	131	129	142	148	164	219	198	198	210	211	209	218	4.3%
23	2	40	92	74	117	160	167	157	157	189	158	176	200	192	183	202	10.4%
<b>TOTAL</b>	<b>34</b>	<b>1,265</b>	<b>2,585</b>	<b>2,886</b>	<b>2,811</b>	<b>2,997</b>	<b>3,271</b>	<b>3,447</b>	<b>4,004</b>	<b>4,782</b>	<b>5,540</b>	<b>5,568</b>	<b>5,515</b>	<b>5,559</b>	<b>5,159</b>	<b>5,156</b>	<b>-0.1%</b>
<b>VISN AVG</b>	<b>1.8</b>	<b>97.3</b>	<b>152.1</b>	<b>169.8</b>	<b>165.4</b>	<b>157.7</b>	<b>172.2</b>	<b>181.4</b>	<b>210.7</b>	<b>251.7</b>	<b>291.6</b>	<b>293.1</b>	<b>290.3</b>	<b>292.6</b>	<b>271.5</b>	<b>271.4</b>	<b>-1.8%</b>
<b>VISN S.D.</b>	<b>0.8</b>	<b>76.3</b>	<b>122.1</b>	<b>107.5</b>	<b>97.7</b>	<b>114.4</b>	<b>109.9</b>	<b>108.5</b>	<b>136.0</b>	<b>160.0</b>	<b>180.0</b>	<b>168.4</b>	<b>177.8</b>	<b>191.0</b>	<b>185.5</b>	<b>187.0</b>	<b>12.2%</b>

†There are no DCHV programs in VISNs 11 and 19.

†† During FY89-FY02 there were four sites in VISN 20. The Portland DCHV program closed during the first quarter of FY02.

**Table 2b. Number of Operational Beds by VISN and Fiscal Year, and Percent Change From FY00 to FY03**

VISN†	Number of Sites in VISN	DCHV BEDS															% Change in Beds From FY00 to FY03
		FY89	FY90	FY91	FY92	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02	FY03	
1	2		40	40	40	40	40	90	90	90	86	86	86	86	86	86	0.0%
2	1					25	25	25	25	25	25	25	25	25	25	25	0.0%
3	3	180	180	180	180	180	180	180	192	192	192	192	192	195	195	195	1.6%
4	3	40	65	65	65	115	115	115	115	115	115	155	155	195	195	195	25.8%
5	2		25	25	25	30	60	60	85	85	85	85	85	116	116	116	36.5%
6	1	30	30	60	28	28	28	28	28	28	28	28	28	24	24	24	-14.3%
7	2					20	20	20	38	66	66	66	66	78	78	78	18.2%
8	1	25	25	25	25	25	25	25	25	25	25	25	25	25	25	25	0.0%
9	1	25	25	32	25	25	25	25	25	25	25	25	25	35	35	35	40.0%
10	3	132	172	182	150	150	150	150	150	150	150	150	150	150	150	150	0.0%
12	2	85	85	85	85	85	95	95	95	95	95	95	95	95	95	95	0.0%
15	2	30	30	30	30	30	30	90	90	90	228	228	228	228	228	228	0.0%
16	2	86	86	86	86	100	100	100	100	100	130	130	130	130	130	130	0.0%
17	1		40	40	40	40	40	40	40	40	40	40	40	40	40	40	0.0%
18	1		25	25	25	50	50	50	50	50	50	50	50	50	50	50	0.0%
20††	3	151	151	163	151	168	168	168	201	191	191	191	161	161	121	121	-24.8%
21	1	40	40	50	50	50	50	50	50	50	50	50	70	70	70	70	0.0%
22	1	25	25	68	68	100	100	100	100	100	100	100	100	100	100	100	0.0%
23	2	50	50	50	70	70	70	70	70	70	70	70	70	70	70	70	0.0%
<b>TOTAL</b>	<b>34</b>	<b>899</b>	<b>1,094</b>	<b>1,206</b>	<b>1,143</b>	<b>1,331</b>	<b>1,371</b>	<b>1,481</b>	<b>1,569</b>	<b>1,587</b>	<b>1,751</b>	<b>1,791</b>	<b>1,781</b>	<b>1,873</b>	<b>1,833</b>	<b>1,833</b>	<b>2.9%</b>
<b>VISN AVG</b>	<b>1.8</b>	<b>69.2</b>	<b>64.4</b>	<b>70.9</b>	<b>67.2</b>	<b>70.1</b>	<b>72.2</b>	<b>77.9</b>	<b>82.6</b>	<b>83.5</b>	<b>92.2</b>	<b>94.3</b>	<b>93.7</b>	<b>98.6</b>	<b>96.5</b>	<b>96.5</b>	<b>4.4%</b>
<b>VISN S.D.</b>	<b>0.8</b>	<b>51.5</b>	<b>51.7</b>	<b>51.8</b>	<b>48.0</b>	<b>50.4</b>	<b>49.8</b>	<b>48.3</b>	<b>52.1</b>	<b>50.0</b>	<b>60.2</b>	<b>61.6</b>	<b>58.9</b>	<b>61.4</b>	<b>59.9</b>	<b>59.9</b>	<b>15.2%</b>

†There are no DCHV programs in VISNs 11 and 19.

†† During FY89-FY02 there were four sites in VISN 20. The Portland DCHV program closed during the first quarter of FY02.

**Table 3. Sociodemographic Characteristics at Admission by Fiscal Year**

Sociodemographic Characteristics	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2998	FY94 n=3272	FY95 n=3447	FY96 n=4005	FY97 n=4787	FY98 n=5552	FY99 n=5570	FY00 n=5516	FY01 n=5563	FY02 n=5159	FY03 n=5156
<b>Age (years)</b>															
Mean	43.2	42.3	42.0	41.8	42.2	42.2	42.7	42.9	43.7	44.9	45.5	45.8	46.5	47.2	47.3
S.D.	10.4	9.9	9.0	8.4	8.2	7.9	7.9	7.7	7.8	7.8	7.9	7.5	7.4	7.4	7.2
<b>Gender</b>															
Males	97.9%	97.3%	97.6%	97.4%	97.1%	96.7%	96.3%	96.4%	96.2%	96.6%	96.1%	96.3%	95.9%	96.3%	96.7%
Females	2.1%	2.7%	2.4%	2.6%	2.9%	3.3%	3.7%	3.7%	3.8%	3.4%	3.9%	3.7%	4.2%	3.7%	3.3%
<b>Ethnicity</b>															
White	66.8%	58.6%	57.7%	52.7%	53.1%	51.0%	49.1%	49.4%	49.1%	49.1%	48.7%	50.0%	47.9%	46.3%	45.7%
African American	28.4%	34.6%	36.5%	41.8%	41.6%	44.1%	45.2%	45.5%	44.3%	45.4%	46.0%	44.1%	45.7%	47.4%	48.8%
Hispanic	2.5%	4.8%	3.4%	2.9%	3.3%	3.0%	3.2%	3.3%	4.2%	3.5%	3.6%	3.8%	4.3%	4.3%	3.9%
Other	2.3%	2.0%	2.3%	2.6%	2.0%	2.0%	2.6%	1.8%	2.3%	2.1%	1.7%	2.2%	2.0%	2.1%	1.6%
<b>Marital status</b>															
Married	3.6%	2.6%	2.7%	3.1%	3.7%	4.2%	3.3%	3.9%	4.7%	5.5%	5.0%	4.6%	5.4%	4.8%	4.9%
Separated, widowed or divorced	70.0%	70.4%	70.8%	67.8%	68.7%	66.5%	67.8%	65.6%	66.7%	67.0%	66.9%	67.2%	66.6%	68.1%	66.9%
Never married	26.4%	27.0%	26.5%	29.1%	27.6%	29.4%	28.8%	30.5%	28.6%	27.6%	28.1%	28.3%	28.0%	27.2%	28.3%
<b>Public financial support</b>															
SC psychiatric	5.9%	4.5%	4.8%	3.3%	3.0%	3.8%	4.0%	3.7%	4.1%	5.2%	4.8%	4.3%	4.5%	4.2%	3.9%
SC medical	11.3%	12.7%	11.6%	10.5%	10.5%	10.5%	10.6%	10.9%	11.5%	11.8%	11.2%	12.2%	11.5%	10.8%	11.2%
NSC pension	6.0%	3.6%	2.4%	1.6%	1.9%	1.5%	1.9%	1.9%	2.3%	3.4%	3.9%	4.4%	4.8%	4.5%	5.1%
Non-VA disability	11.9%	7.8%	6.4%	5.3%	7.4%	6.7%	8.0%	7.4%	6.9%	8.1%	8.7%	8.8%	8.8%	8.8%	7.4%
Other	5.5%	9.7%	11.1%	11.7%	11.2%	11.8%	10.7%	8.8%	6.7%	6.1%	4.5%	5.0%	4.9%	3.8%	3.8%
<b>Type of program contact</b>															
Outreach initiated by VA staff	10.5%	12.2%	13.9%	14.1%	13.1%	15.0%	14.5%	13.8%	13.0%	16.2%	16.6%	16.6%	18.9%	17.1%	14.7%
Referred by non-VA homeless program	4.1%	5.2%	5.3%	4.2%	3.2%	3.3%	3.9%	3.8%	3.9%	4.6%	4.7%	4.3%	4.0%	4.1%	4.1%
Referred by VAMC inpatient program	49.9%	44.6%	47.0%	51.3%	53.7%	55.4%	55.6%	56.3%	52.9%	42.3%	39.5%	37.1%	37.8%	38.8%	40.4%
Referred by VAMC outpatient program	6.1%	7.0%	8.5%	8.3%	7.0%	7.5%	6.5%	7.7%	10.5%	14.0%	12.8%	14.9%	12.6%	13.5%	13.9%
Self-referred	18.3%	20.3%	15.9%	12.0%	13.7%	10.8%	12.6%	10.8%	13.1%	16.6%	21.5%	21.5%	22.1%	21.9%	22.1%
Referred by HCHV program	6.3%	6.2%	5.6%	6.9%	6.1%	5.0%	4.0%	3.7%	3.2%	2.5%	1.8%	2.0%	1.7%	1.5%	1.1%
Other	4.8%	4.5%	3.9%	3.2%	3.2%	3.0%	3.0%	3.9%	3.5%	3.8%	3.3%	3.6%	3.0%	3.2%	3.7%

**Table 4. Military History by Fiscal Year**

<b>Military History</b>	<b>FY89 n=1265</b>	<b>FY90 n=2585</b>	<b>FY91 n=2886</b>	<b>FY92 n=2811</b>	<b>FY93 n=2998</b>	<b>FY94 n=3272</b>	<b>FY95 n=3447</b>	<b>FY96 n=4005</b>	<b>FY97 n=4787</b>	<b>FY98 n=5552</b>	<b>FY99 n=5570</b>	<b>FY00 n=5516</b>	<b>FY01 n=5563</b>	<b>FY02 n=5159</b>	<b>FY03 n=5156</b>
<b>Service Era</b>															
Pre WWII Era	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
WWII Era	5.4%	4.0%	2.4%	1.3%	1.0%	0.5%	0.6%	0.3%	0.4%	0.6%	0.5%	0.3%	0.2%	0.3%	0.2%
Between WWII and Korean Eras	1.5%	1.9%	0.6%	0.6%	0.4%	0.2%	0.2%	0.1%	0.0%	0.1%	0.1%	0.1%	0.1%	0.0%	0.0%
Korean Era	9.6%	7.8%	6.4%	4.9%	4.0%	3.5%	2.1%	1.5%	1.5%	1.6%	1.6%	1.1%	0.8%	0.8%	0.6%
Between Korean and Vietnam Eras	13.8%	11.1%	10.4%	9.1%	8.0%	7.0%	7.0%	6.9%	6.0%	5.6%	5.4%	4.5%	4.1%	3.5%	2.4%
Vietnam Era	50.6%	51.4%	54.7%	55.0%	56.5%	54.1%	52.5%	49.4%	50.4%	51.8%	50.4%	47.9%	48.1%	46.0%	43.5%
Post-Vietnam Era†	18.9%	23.8%	25.5%	29.1%	30.1%	34.8%	37.6%	41.8%	41.8%	40.4%	42.0%	46.1%	46.7%	49.4%	53.4%
<b>Received friendly or hostile fire in a combat zone</b>	28.3%	25.8%	28.3%	26.5%	25.0%	24.6%	23.8%	22.6%	21.9%	22.1%	21.4%	21.1%	20.5%	18.3%	16.3%
<b>POW</b>	0.5%	0.7%	0.6%	0.2%	0.4%	0.6%	0.6%	0.5%	0.5%	0.7%	0.6%	0.4%	0.4%	0.4%	0.2%

† Includes Persian Gulf Era.

**Table 5. Residential History at Admission by Fiscal Year**

<b>Residential History</b>	<b>FY89 n=1265</b>	<b>FY90 n=2585</b>	<b>FY91 n=2886</b>	<b>FY92 n=2811</b>	<b>FY93 n=2998</b>	<b>FY94 n=3272</b>	<b>FY95 n=3447</b>	<b>FY96 n=4005</b>	<b>FY97 n=4787</b>	<b>FY98 n=5552</b>	<b>FY99 n=5570</b>	<b>FY00 n=5516</b>	<b>FY01 n=5563</b>	<b>FY02 n=5159</b>	<b>FY03 n=5156</b>
<b>Length of time homeless</b>															
At risk for homelessness	21.9%	9.3%	7.3%	5.9%	5.3%	6.2%	4.7%	5.0%	5.1%	6.5%	8.0%	5.2%	4.8%	4.5%	4.2%
< 1 month	19.6%	19.5%	17.9%	14.6%	12.4%	12.1%	13.5%	14.8%	15.9%	17.0%	18.7%	21.2%	20.1%	18.5%	18.6%
1 - 11 months	42.9%	50.7%	52.9%	54.2%	56.3%	58.3%	57.9%	57.1%	56.4%	54.9%	52.8%	53.2%	53.4%	55.9%	56.0%
> 11 months	15.6%	20.5%	21.9%	25.4%	26.1%	23.4%	23.9%	23.2%	22.6%	21.5%	20.5%	20.5%	21.7%	21.1%	21.2%
<b>Spent at least one night outdoors or in a shelter during the 30 days prior to admission</b>	45.5%	51.8%	46.2%	47.1%	47.3%	44.8%	47.9%	47.7%	50.5%	53.0%	52.9%	57.6%	57.8%	56.1%	54.5%
<b>Where veteran usually slept during the 30 days prior to admission</b>															
shelter/outdoors	24.3%	31.5%	28.5%	31.4%	30.8%	28.6%	30.0%	29.2%	30.8%	32.1%	33.6%	36.4%	35.1%	34.3%	32.9%
intermittently with family and/or friends	19.5%	18.6%	18.2%	16.9%	17.1%	16.8%	17.2%	17.7%	19.8%	21.2%	22.8%	23.9%	22.3%	23.4%	22.0%
institution	47.2%	41.1%	44.7%	44.3%	43.5%	47.7%	45.7%	46.8%	41.4%	37.3%	32.8%	29.6%	33.4%	33.8%	36.3%
own apartment	6.1%	5.9%	5.4%	4.6%	5.3%	4.1%	3.7%	3.9%	4.2%	6.1%	7.5%	6.5%	6.1%	5.1%	5.5%
other	2.9%	2.9%	3.2%	2.9%	3.4%	2.9%	3.3%	2.5%	3.8%	3.4%	3.4%	3.5%	3.1%	3.3%	3.2%

**Table 6. Self-Reported Health History at Admission by Fiscal Year**

<b>Self-Reported Health History</b>	<b>FY89 n=1265</b>	<b>FY90 n=2585</b>	<b>FY91 n=2886</b>	<b>FY92 n=2811</b>	<b>FY93 n=2998</b>	<b>FY94 n=3272</b>	<b>FY95 n=3447</b>	<b>FY96 n=4005</b>	<b>FY97 n=4787</b>	<b>FY98 n=5552</b>	<b>FY99 n=5570</b>	<b>FY00 n=5516</b>	<b>FY01 n=5563</b>	<b>FY02 n=5159</b>	<b>FY03 n=5156</b>
<b>Veteran perceives s/he has:</b>															
serious medical problem	53.8%	41.1%	37.6%	34.7%	36.8%	37.7%	39.1%	37.7%	40.3%	42.8%	45.1%	45.1%	46.3%	47.9%	47.2%
alcohol problem	46.1%	45.2%	43.9%	45.0%	48.0%	51.6%	50.0%	49.4%	45.7%	48.2%	48.8%	51.9%	54.3%	50.7%	50.6%
drug problem	24.3%	28.3%	26.0%	31.3%	32.7%	38.0%	39.6%	41.1%	37.9%	40.6%	40.0%	42.3%	44.7%	42.3%	45.3%
emotional problem	42.3%	39.7%	40.3%	36.3%	38.5%	43.1%	45.3%	46.9%	49.5%	54.9%	55.7%	56.0%	55.9%	54.0%	53.9%
<b>Ever hospitalized for:</b>															
alcoholism	66.6%	67.0%	70.9%	71.3%	71.6%	73.5%	74.7%	72.7%	70.5%	70.8%	71.8%	72.8%	72.6%	70.9%	71.0%
drug dependency	34.2%	39.8%	39.2%	46.2%	48.3%	54.8%	56.1%	60.0%	58.2%	59.5%	58.8%	57.7%	60.0%	58.8%	61.9%
psychiatric problem	37.9%	33.9%	33.5%	29.6%	29.3%	32.0%	33.2%	34.5%	36.3%	41.2%	42.2%	41.0%	40.8%	39.2%	38.7%
<b>Any previous mental health hospitalization</b>	87.2%	86.1%	87.9%	86.4%	87.7%	89.3%	89.3%	88.8%	88.5%	89.8%	90.9%	90.2%	90.2%	88.9%	89.7%
<b>Prior admission to a domiciliary?</b>	27.1%	22.1%	23.1%	22.7%	25.1%	24.4%	26.2%	24.7%	27.5%	30.2%	33.8%	36.3%	38.3%	38.8%	37.3%
<b>Use of VA medical or psychiatric services in the 6 months prior to admission?</b>	72.9%	71.2%	72.7%	72.5%	71.6%	72.7%	74.1%	72.4%	72.6%	76.7%	75.6%	75.4%	74.4%	72.7%	75.4%

**Table 7. Employment and Income Histories at Admission by Fiscal Year**

<b>Employment and Income Histories</b>	<b>FY89 n=1265</b>	<b>FY90 n=2585</b>	<b>FY91 n=2886</b>	<b>FY92 n=2811</b>	<b>FY93 n=2998</b>	<b>FY94 n=3272</b>	<b>FY95 n=3447</b>	<b>FY96 n=4005</b>	<b>FY97 n=4787</b>	<b>FY98 n=5552</b>	<b>FY99 n=5570</b>	<b>FY00 n=5516</b>	<b>FY01 n=5563</b>	<b>FY02 n=5159</b>	<b>FY03 n=5156</b>
<b>Days worked for pay during the month prior to admission:</b>															
none	86.3%	83.5%	84.8%	87.6%	86.0%	86.4%	85.9%	86.7%	85.5%	84.7%	84.4%	83.3%	83.8%	85.7%	86.6%
1-19 days	11.3%	13.2%	12.4%	8.8%	9.7%	9.3%	9.6%	10.5%	11.2%	11.4%	12.1%	12.9%	12.0%	10.5%	10.4%
> 19 days	2.4%	3.3%	2.9%	3.6%	4.3%	4.4%	4.5%	2.9%	3.3%	3.9%	3.5%	3.8%	4.2%	3.8%	3.0%
<b>Usual employment pattern during the three years prior to admission:</b>															
full-time	38.7%	40.7%	44.3%	43.1%	41.2%	39.2%	40.1%	42.5%	43.4%	39.9%	42.7%	44.0%	42.6%	42.8%	43.6%
part-time	23.9%	26.0%	27.1%	28.2%	28.1%	26.9%	22.5%	25.7%	27.6%	28.2%	26.4%	25.8%	26.1%	26.7%	26.0%
unemployed	22.6%	22.9%	21.3%	23.3%	24.0%	26.9%	30.3%	25.1%	21.0%	21.0%	19.0%	18.6%	18.7%	19.1%	19.7%
retired/disabled	13.6%	9.7%	6.6%	4.5%	5.6%	5.8%	6.1%	5.9%	7.1%	10.2%	11.4%	11.1%	12.1%	11.1%	10.4%
other	1.3%	0.7%	0.7%	1.0%	1.2%	1.2%	1.1%	0.8%	0.9%	0.7%	0.5%	0.5%	0.4%	0.4%	0.4%
<b>No income received in the 30 days prior to admission</b>	44.7%	40.6%	42.9%	48.0%	45.8%	49.5%	50.5%	48.2%	47.1%	46.3%	47.2%	49.2%	48.0%	51.7%	51.7%

**Table 8. Psychiatric and Medical Diagnoses at Admission by Fiscal Year**

Diagnoses	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2998	FY94 n=3272	FY95 n=3447	FY96 n=4005	FY97 n=4787	FY98 n=5552	FY99 n=5570	FY00 n=5516	FY01 n=5563	FY02 n=5159	FY03 n=5156
<b>Psychiatric Diagnoses:</b>															
Alcohol dependency/abuse	79.0%	80.2%	80.6%	82.5%	84.1%	85.3%	83.4%	82.5%	80.8%	81.3%	81.7%	81.7%	82.5%	80.7%	80.3%
Drug dependency abuse	45.9%	52.2%	52.0%	57.3%	59.0%	63.9%	64.8%	67.2%	66.2%	66.7%	66.5%	65.7%	67.7%	66.8%	69.8%
Schizophrenia	5.8%	5.1%	4.3%	3.0%	2.9%	3.6%	2.9%	2.5%	3.1%	4.4%	4.5%	4.9%	4.7%	4.9%	4.6%
Other psychotic disorder	3.4%	2.8%	2.7%	1.9%	2.4%	2.4%	2.0%	2.4%	2.7%	2.7%	3.0%	3.2%	3.4%	2.7%	3.0%
Anxiety disorder	10.5%	6.4%	6.7%	5.6%	6.2%	6.2%	7.5%	7.7%	7.3%	7.4%	8.4%	9.7%	7.9%	8.6%	9.3%
Affective disorder	12.9%	10.8%	13.2%	15.1%	17.3%	18.1%	21.6%	23.0%	21.1%	21.9%	24.1%	27.0%	26.8%	29.2%	28.0%
Bipolar disorder	4.9%	4.7%	4.6%	3.4%	4.4%	4.2%	4.9%	4.7%	5.7%	7.6%	9.3%	9.0%	8.6%	8.9%	10.0%
Adjustment disorder	15.3%	11.7%	12.9%	14.4%	18.0%	15.8%	17.6%	15.6%	15.9%	15.5%	15.6%	16.4%	14.2%	16.1%	16.7%
PTSD from combat	11.3%	10.9%	13.0%	12.0%	11.8%	11.3%	11.6%	10.4%	10.4%	11.3%	10.2%	10.3%	10.4%	9.3%	8.8%
Personality disorder	26.5%	30.4%	34.6%	29.7%	27.4%	22.0%	22.1%	18.9%	13.5%	14.7%	13.7%	16.0%	14.6%	14.9%	16.2%
<b>Any Psychiatric Diagnosis</b>	96.0%	96.9%	96.9%	97.6%	98.6%	97.8%	98.2%	97.7%	97.2%	97.8%	97.7%	98.1%	98.5%	98.7%	98.5%
<b>Any Substance Abuse Disorder</b>	83.2%	86.5%	87.1%	89.5%	89.9%	91.4%	91.8%	91.0%	90.0%	90.7%	91.0%	91.6%	92.6%	91.8%	92.1%
<b>Serious Mental Illness†</b>	37.3%	32.4%	36.3%	33.1%	35.0%	35.3%	38.4%	39.5%	39.9%	43.8%	46.0%	49.2%	49.3%	49.1%	48.4%
<b>Dually Diagnosed††</b>	27.2%	25.6%	30.1%	27.9%	30.3%	31.0%	34.2%	35.3%	35.2%	38.9%	40.9%	44.4%	44.6%	43.9%	43.8%
<b>Selected Medical Diagnoses</b>															
Oral/dental pathology	38.9%	41.7%	39.2%	38.8%	39.9%	41.5%	41.4%	43.2%	42.6%	37.6%	36.5%	39.3%	41.1%	38.0%	34.5%
Eye disorder	11.2%	11.2%	10.3%	8.1%	6.3%	6.4%	7.7%	9.8%	7.0%	7.9%	6.5%	7.7%	8.8%	7.8%	7.2%
Hypertension	14.0%	10.5%	12.8%	9.7%	10.0%	10.9%	12.2%	12.3%	13.0%	16.6%	17.3%	18.7%	20.1%	22.6%	24.0%
Peripheral vascular disease	2.4%	3.1%	3.2%	2.1%	2.4%	1.6%	2.5%	1.7%	2.5%	2.9%	2.7%	2.6%	2.7%	2.7%	2.4%
Cardiac disease	6.3%	6.3%	5.8%	4.8%	4.0%	4.5%	5.3%	4.8%	5.5%	6.9%	7.0%	6.8%	6.9%	6.7%	6.5%
Chronic obstructive pulmonary disease	7.8%	8.0%	7.6%	5.4%	5.1%	5.4%	5.5%	6.0%	6.6%	7.8%	7.5%	8.5%	8.1%	7.5%	7.5%
Tuberculosis	1.7%	3.1%	4.3%	3.5%	3.0%	2.8%	2.8%	2.5%	2.8%	2.0%	1.6%	2.4%	2.8%	2.4%	2.4%
Gastrointestinal disease	6.8%	8.6%	9.4%	8.1%	8.0%	7.2%	9.1%	9.0%	10.6%	9.7%	9.7%	11.3%	13.3%	12.8%	12.6%
Liver disease	3.2%	4.3%	4.9%	6.1%	7.5%	10.1%	9.1%	11.9%	12.7%	12.3%	13.7%	17.7%	20.1%	21.3%	22.7%
Diabetes	3.5%	3.8%	3.2%	3.6%	3.7%	3.3%	4.4%	3.7%	4.7%	4.9%	5.5%	6.0%	6.7%	7.9%	8.6%
Seizure disorder	2.4%	4.0%	3.4%	2.3%	2.3%	2.0%	2.5%	2.4%	2.5%	3.0%	2.5%	3.1%	3.1%	2.4%	2.8%
Orthopedic problems	20.5%	23.0%	26.1%	26.0%	25.4%	24.5%	26.8%	27.1%	28.8%	26.4%	26.3%	31.7%	31.5%	31.3%	31.2%
<b>Any Medical Diagnosis</b>	69.0%	73.9%	75.7%	74.7%	74.1%	72.8%	75.9%	79.4%	80.7%	78.2%	80.0%	83.3%	85.5%	85.4%	88.0%

† Serious mental illness is defined as having a psychiatric diagnosis that falls into one of the following categories: schizophrenia; other psychotic disorder; affective disorder, bipolar disorder, PTSD and other anxiety disorders.

††Dually diagnosed is defined as having a substance abuse disorder and a serious mental illness.



**Table 9. Discharge Status by Fiscal Year**

Discharge Status	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2998	FY94 n=3272	FY95 n=3447	FY96 n=4005	FY97 n=4787	FY98 n=5552	FY99 n=5570	FY00 n=5516	FY01 n=5563	FY02 n=5159	FY03 n=5156
<b>Length of Stay (days)</b>															
Mean	68.0	117.4	135.0	137.4	136.7	134.2	138.7	125.3	112.1	105.6	101.6	102.8	107.2	109.9	111.5
S.D.	55.8	104.4	115.8	112.8	114.8	116.9	114.8	96.2	85.5	78.7	73.2	71.3	71.1	71.6	73.7
<b>Length of Stay</b>															
< 8 days	6.6%	5.0%	3.2%	4.4%	4.9%	5.0%	4.2%	4.5%	4.0%	4.5%	3.8%	3.8%	2.8%	3.1%	2.8%
8-28 days	22.2%	11.5%	10.7%	11.0%	10.2%	11.3%	10.2%	8.8%	11.3%	11.3%	11.0%	9.8%	9.0%	8.5%	8.5%
29-60 days	26.8%	19.3%	15.4%	13.3%	14.1%	13.1%	12.4%	13.8%	14.6%	15.4%	18.2%	17.1%	15.9%	15.2%	13.4%
61-90 days	16.6%	15.0%	14.7%	12.2%	12.7%	12.2%	12.5%	13.1%	13.6%	16.3%	15.1%	15.9%	15.7%	15.1%	15.8%
91-180 days	22.5%	28.1%	28.9%	29.6%	29.2%	31.6%	31.9%	36.6%	39.9%	38.6%	40.1%	41.8%	43.4%	43.4%	45.4%
> 180 days	5.3%	21.1%	27.1%	29.5%	28.9%	26.9%	28.8%	23.2%	16.5%	14.1%	11.9%	11.6%	13.3%	14.6%	14.2%
<b>Disposition at discharge</b>															
Completed program†	42.6%	49.5%	50.9%	50.5%	53.3%	51.4%	54.6%	58.9%	62.2%	66.0%	71.3%	68.7%	67.9%	71.7%	72.5%
Asked to leave	22.5%	19.1%	19.4%	21.9%	21.0%	20.1%	19.9%	18.7%	16.0%	14.9%	12.9%	14.2%	13.8%	12.1%	12.3%
Left by choice	24.2%	20.8%	20.1%	19.7%	18.8%	18.9%	17.9%	15.2%	16.0%	13.1%	10.8%	12.2%	12.8%	11.4%	10.6%
Transferred to other tx program	7.8%	8.1%	7.6%	5.6%	4.5%	6.9%	5.5%	4.5%	3.9%	3.5%	2.7%	2.7%	3.4%	3.0%	2.6%
Other	3.0%	2.6%	2.0%	2.3%	2.4%	2.7%	2.0%	2.7%	2.0%	2.5%	2.3%	2.2%	2.1%	1.8%	2.0%
<b>Veteran's overall participation</b>															
Inadequate participation	55.5%	46.0%	47.8%	47.1%	44.6%	42.2%	38.2%	36.5%	32.7%	31.3%	28.7%	28.9%	28.3%	27.1%	25.4%
Made use of program	32.7%	33.3%	29.2%	28.6%	29.0%	30.8%	32.0%	32.9%	34.8%	36.0%	34.2%	33.6%	31.1%	33.0%	33.7%
Made optimal use of program	11.9%	20.7%	23.0%	24.3%	26.4%	27.1%	29.8%	30.6%	32.5%	32.7%	37.1%	37.5%	40.7%	40.0%	40.9%
<b>Living situation at discharge</b>															
Shelter/outdoors	7.3%	7.5%	8.1%	8.7%	7.4%	8.8%	8.9%	8.1%	6.5%	6.4%	5.9%	6.9%	5.8%	6.3%	5.8%
HWH/transitional program	5.8%	6.6%	5.0%	6.4%	7.4%	7.7%	8.7%	10.6%	9.6%	11.0%	10.6%	11.0%	12.6%	14.6%	14.9%
Institution	8.8%	8.2%	6.8%	6.5%	6.5%	8.6%	7.3%	5.8%	6.1%	6.2%	5.2%	5.1%	4.9%	4.6%	4.0%
Own apartment	15.6%	23.3%	24.2%	25.2%	27.8%	25.6%	29.7%	29.4%	32.4%	31.7%	33.5%	35.2%	35.7%	33.3%	37.2%
Apartment of family or friend	19.0%	19.6%	23.5%	23.4%	20.9%	25.0%	24.5%	26.2%	25.2%	25.0%	24.2%	22.9%	23.1%	24.3%	24.6%
Left without indicating	28.0%	20.9%	19.2%	22.4%	21.1%	16.9%	14.8%	13.4%	13.0%	13.4%	12.6%	12.0%	11.5%	10.6%	8.8%
Another domiciliary program	13.6%	10.9%	10.1%	4.8%	5.5%	4.8%	3.4%	3.3%	2.9%	2.8%	4.4%	4.0%	3.3%	3.8%	3.0%
Other	1.9%	2.9%	3.1%	2.6%	3.5%	2.6%	2.7%	3.2%	4.3%	3.6%	3.5%	3.0%	3.0%	2.5%	1.7%
<b>Employment situation at discharge</b>															
Disabled/retired	13.8%	13.0%	11.1%	9.3%	10.8%	10.9%	10.6%	9.8%	10.7%	13.9%	15.6%	14.5%	16.3%	16.2%	16.4%
Unemployed	28.7%	28.7%	29.1%	30.0%	25.7%	27.8%	27.0%	23.6%	20.1%	18.8%	17.9%	18.1%	17.2%	16.8%	16.4%
Part-time employment	9.0%	8.0%	6.7%	7.7%	7.9%	7.6%	7.5%	8.2%	7.3%	6.5%	5.8%	5.5%	5.6%	5.4%	4.9%
Full-time employment	23.7%	29.0%	30.3%	29.0%	29.2%	28.3%	29.4%	29.8%	31.4%	31.8%	34.0%	35.5%	34.0%	34.3%	34.8%
Vocational training	0.6%	1.7%	2.3%	2.4%	2.2%	1.3%	1.7%	1.3%	1.4%	1.1%	1.6%	1.3%	1.1%	1.1%	1.0%
VA's IWT/CWT	2.2%	3.3%	4.0%	3.8%	6.5%	7.4%	9.8%	11.9%	12.5%	13.3%	11.9%	12.3%	13.5%	14.6%	16.1%
Student	1.6%	2.1%	1.7%	1.7%	1.7%	2.3%	1.8%	1.4%	1.4%	0.9%	1.1%	0.8%	0.7%	0.6%	0.6%
Other	0.9%	1.8%	1.5%	1.7%	2.0%	2.3%	1.7%	2.7%	3.0%	3.2%	3.0%	2.2%	2.2%	2.4%	2.6%
Employment status unknown	19.5%	12.5%	13.4%	14.3%	14.0%	12.3%	10.6%	11.4%	12.3%	10.5%	9.1%	9.8%	9.4%	8.7%	7.2%

† Includes veterans who successfully completed all program components and veterans who successfully completed some program components.

**Table 10. Percent of Veterans Rated by Clinicians as Clinically Improved by Fiscal Year**

<b>Clinical Improvement During DCHV Stay†</b>	<b>FY89 n=1265</b>	<b>FY90 n=2585</b>	<b>FY91 n=2886</b>	<b>FY92 n=2811</b>	<b>FY93 n=2998</b>	<b>FY94 n=3272</b>	<b>FY95 n=3447</b>	<b>FY96 n=4005</b>	<b>FY97 n=4787</b>	<b>FY98 n=5552</b>	<b>FY99 n=5570</b>	<b>FY00 n=5516</b>	<b>FY01 n=5563</b>	<b>FY02 n=5159</b>	<b>FY03 n=5156</b>
Personal hygiene	63.4%	79.6%	79.3%	78.3%	81.9%	79.3%	81.1%	85.2%	88.1%	91.1%	93.7%	94.0%	94.7%	93.4%	95.1%
Alcohol problems	52.8%	65.3%	69.8%	71.5%	74.6%	76.1%	78.3%	80.3%	80.4%	82.3%	84.7%	84.0%	86.2%	86.1%	86.9%
Drug problems	49.3%	65.6%	70.9%	70.5%	73.7%	75.3%	77.6%	77.9%	80.3%	80.5%	83.8%	84.2%	85.8%	85.8%	87.4%
Psychotic symptoms	32.2%	49.0%	48.5%	58.9%	50.0%	58.1%	62.0%	55.9%	64.6%	66.9%	70.4%	72.8%	83.7%	77.1%	84.1%
Mental health problems††	48.6%	61.4%	63.0%	64.2%	65.9%	69.1%	69.9%	74.6%	77.1%	78.6%	84.4%	83.8%	85.6%	86.1%	87.2%
Medical problems	67.1%	74.8%	77.4%	78.4%	77.8%	80.9%	82.4%	85.2%	87.2%	87.3%	89.6%	88.6%	90.6%	89.8%	92.2%
Relationships with family and friends	40.3%	53.8%	56.6%	56.5%	57.4%	61.6%	63.8%	68.0%	72.5%	75.9%	79.2%	81.2%	81.9%	81.9%	84.2%
Employment/vocational situation	42.8%	50.4%	51.7%	50.2%	52.1%	52.6%	56.3%	61.6%	63.1%	63.6%	69.2%	68.3%	69.1%	68.4%	70.3%
Housing situation	46.8%	54.1%	53.4%	53.2%	56.4%	55.2%	59.6%	62.6%	64.8%	67.8%	72.2%	70.9%	73.7%	74.5%	77.1%
Financial status	44.5%	57.4%	59.5%	57.0%	61.6%	61.3%	65.8%	69.5%	69.7%	70.7%	75.9%	77.1%	77.1%	77.7%	78.5%

† Improvement is noted for only those veterans with problems in that area.

†† Mental health problems other than psychosis.

**Table 11. Critical Monitor for Program Structure: Annual Turnover Rate by VISN for FY03†**

VISN		Discharges During FY 2003	Operating Beds During FY 2003	ANNUAL TURNOVER RATE, ††
VISN	# SITES IN VISN			
1	2	275	86	3.2
2	1	18	25	0.7
3	3	611	195	3.1
4	3	597	195	3.1
5	2	411	116	3.5
6	1	56	24	2.3
7	2	191	78	2.4
8	1	64	25	2.6
9	1	71	35	2.0
10	3	617	150	4.1
12	2	256	95	2.7
15	2	488	228	2.1
16	2	358	130	2.8
17	1	105	40	2.6
18	1	183	50	3.7
20	3	213	121	1.8
21	1	222	70	3.2
22	1	218	100	2.2
23	2	202	70	2.9
VISN AVG		271.4	96.5	2.7
VISN SD		187.0	59.9	0.7
NATIONAL TOTAL		5,156	1,833	2.8

†Turnover rate is determined by dividing the total number of discharges by the number of operating beds.

††Annual turnover rate is a special emphasis program performance measure.

**Table 12. Critical Monitors: Veteran Characteristics at Admission by VISN for FY03**

VISN			COMMUNITY ENTRY† %	VA INPT AND OUTPATIENT REFERRALS %	OUTDOORS/ SHELTER %	INSTITUTION†† %	OWN HOUSE ROOM OR APARTMENT %	AT RISK FOR HOME- LESSNESS %	NO MEDICAL/ PSYCHIATRIC DIAGNOSIS %
VISN	# SITES IN VISN	# VETS IN VISN							
1	2	275	16.4%	<b>80.7%</b>	38.9%	30.5%	2.2%	0.0%	0.0%
2	1	18	61.1%	27.8%	61.1%	16.7%	0.0%	0.0%	0.0%
3	3	611	13.6%	64.5%	23.6%	<b>52.0%</b>	2.3%	4.3%	0.0%
4	3	597	34.0%	52.6%	32.0%	38.4%	4.5%	1.7%	<b>0.5%</b>
5	2	411	47.2%	35.3%	34.3%	32.1%	7.8%	4.1%	0.0%
6	1	56	8.9%	67.9%	30.4%	33.9%	<b>12.5%</b>	5.4%	0.0%
7	2	191	21.5%	23.0%	41.4%	18.8%	2.6%	1.0%	0.0%
8	1	64	89.1%	6.3%	75.0%	15.6%	3.1%	1.6%	0.0%
9	1	71	8.5%	31.0%	38.0%	25.4%	<b>9.9%</b>	4.2%	0.0%
10	3	617	7.3%	<b>76.5%</b>	26.9%	35.0%	4.9%	<b>7.8%</b>	0.0%
12	2	256	24.2%	41.4%	47.7%	39.1%	4.3%	3.1%	<b>0.4%</b>
15	2	488	9.8%	54.9%	23.4%	25.2%	<b>14.5%</b>	<b>9.4%</b>	0.0%
16	2	358	<b>0.6%</b>	50.3%	30.2%	43.9%	3.6%	5.6%	<b>0.6%</b>
17	1	105	<b>0.0%</b>	<b>81.9%</b>	<b>19.0%</b>	<b>67.6%</b>	1.9%	0.0%	0.0%
18	1	183	16.9%	20.2%	30.6%	21.9%	<b>13.1%</b>	3.3%	0.0%
20	3	213	26.8%	32.9%	47.4%	16.9%	6.1%	<b>6.1%</b>	0.0%
21	1	222	22.1%	38.7%	59.0%	23.9%	2.3%	0.5%	0.0%
22	1	218	13.3%	<b>84.9%</b>	40.8%	34.4%	3.2%	2.3%	0.0%
23	2	202	28.2%	59.9%	<b>12.4%</b>	<b>75.7%</b>	3.5%	2.0%	0.0%
VISN AVG			<b>23.7%</b>	<b>49.0%</b>	<b>37.5%</b>	<b>34.1%</b>	<b>5.4%</b>	<b>3.3%</b>	<b>0.1%</b>
VISN SD			<b>21.4%</b>	<b>22.5%</b>	<b>15.1%</b>	<b>16.1%</b>	<b>4.1%</b>	<b>2.6%</b>	<b>0.2%</b>
VETERAN AVG			<b>19.9%</b>	<b>44.3%</b>	<b>32.9%</b>	<b>36.3%</b>	<b>5.5%</b>	<b>4.2%</b>	<b>0.1%</b>

†Includes outreach initiated by DCHV staff, referrals by shelter staff or other non-VA staff working in a program for the homeless and referrals from the HCHV Program.

††Includes health care and correctional facilities.

**Table 13. Critical Monitors: Program Participation by VISN for FY03**

VISN			MEAN LOS (IN DAYS)	PERCENT COMPLETED PROGRAM †, ††	PERCENT ASKED TO LEAVE	PERCENT LEFT BY CHOICE
VISN	# SITES IN VISN	# VETS IN VISN				
1	2	275	95.2	71.3%	17.1%	10.2%
2	1	18	87.9	72.2%	16.7%	11.1%
3	3	611	109.7	68.1%	12.9%	12.3%
4	3	597	106.2	81.4%	11.7%	4.7%
5	2	411	94.4	70.3%	12.7%	10.9%
6	1	56	111.4	87.5%	7.1%	5.4%
7	2	191	103.4	67.5%	8.9%	10.5%
8	1	64	115.2	59.4%	14.1%	14.1%
9	1	71	134.7	43.7%	19.7%	14.1%
10	3	617	98.3	77.0%	8.3%	11.3%
12	2	256	122.5	76.6%	10.9%	10.2%
15	2	488	137.1	72.5%	16.8%	7.2%
16	2	358	110.4	75.1%	11.5%	10.3%
17	1	105	96.6	75.2%	10.5%	13.3%
18	1	183	80.4	62.3%	15.3%	19.7%
20	3	213	130.8	62.0%	15.0%	16.9%
21	1	222	111.7	89.2%	2.7%	1.8%
22	1	218	178.2	60.6%	19.3%	15.1%
23	2	202	99.3	69.8%	7.9%	18.3%
VISN AVG			111.8	70.6%	12.6%	11.4%
VISN STD			21.6	10.2%	4.3%	4.4%
VETERAN AVG			111.5	72.5%	12.3%	10.6%

† Includes veterans who successfully completed all program components and veterans who successfully completed some program components.

†† Percent completed program is a special emphasis program performance measure.

**Table 14a. Percent and Direction From Median Performance of VISNs: Critical Outcome Monitor Measures for FY03†**

<b>VISN Median Value</b>	<b>90.1%</b>	<b>84.8%</b>	<b>57.7%</b>	<b>55.6%</b>	<b>89.3%</b>	<b>92.9%</b>	<b>18.0%</b>	<b>24.8%</b>
<b>Veteran Average</b>	<b>86.9%</b>	<b>87.4%</b>	<b>61.8%</b>	<b>55.8%</b>	<b>87.2%</b>	<b>92.2%</b>	<b>14.6%</b>	<b>23.6%</b>

VISN			Special Emphasis Measures				Other Critical Monitor Measures			
			Alcohol Problems Improved %	Drug Problems Improved %	Housed at Discharge %	Competitively Employed/in VA's CWT/IT at Discharge %	Mental Health Problems Improved %	Medical Problems Improved %	Homeless at Discharge †† %	at Discharge ††† %
VISN	# SITES IN VISN	# VETS IN VISN								
1	2	275	-0.4%	-1.9%	<b>-31.0%</b>	0.0%	-2.1%	4.9%	3.2%	7.6%
2	1	18	-10.5%	-3.8%	<b>-31.2%</b>	-16.7%	<b>-28.0%</b>	<b>-24.6%</b>	9.1%	9.2%
3	3	611	6.6%	7.6%	-5.0%	-2.7%	4.5%	2.6%	-7.8%	-10.0%
4	3	597	0.3%	1.7%	-1.1%	0.4%	0.0%	<b>-5.3%</b>	-3.8%	3.0%
5	2	411	-1.2%	-1.0%	<b>-8.1%</b>	4.1%	<b>-16.1%</b>	1.5%	-2.5%	-4.6%
6	1	56	9.0%	8.5%	11.0%	6.7%	5.7%	5.7%	-7.5%	-6.0%
7	2	191	5.1%	8.0%	13.2%	9.8%	-5.6%	0.0%	-12.0%	-10.0%
8	1	64	<b>-17.4%</b>	-7.3%	-7.9%	-5.4%	<b>-12.0%</b>	-7.0%	6.6%	-2.3%
9	1	71	-10.4%	0.0%	<b>-18.2%</b>	-9.3%	9.8%	6.5%	<b>11.4%</b>	<b>14.5%</b>
10	3	617	0.7%	3.0%	14.9%	0.3%	1.9%	1.0%	-8.0%	-8.0%
12	2	256	9.2%	11.0%	13.5%	2.5%	10.8%	6.6%	-0.4%	3.6%
15	2	488	-5.3%	-0.2%	11.3%	0.8%	1.1%	-1.3%	-3.6%	-1.6%
16	2	358	-6.6%	-1.3%	17.7%	-2.4%	0.0%	-3.3%	1.6%	<b>9.0%</b>
17	1	105	0.0%	5.0%	14.2%	3.2%	-1.8%	-1.1%	-1.6%	-8.1%
18	1	183	-1.2%	0.9%	14.4%	7.2%	2.1%	<b>-15.3%</b>	-0.3%	-2.7%
20	3	213	<b>-18.0%</b>	<b>-13.0%</b>	<b>-12.4%</b>	<b>-10.3%</b>	<b>-11.3%</b>	<b>-11.4%</b>	2.3%	<b>11.0%</b>
21	1	222	1.9%	3.1%	0.0%	-6.4%	4.0%	1.1%	0.0%	2.7%
22	1	218	-8.7%	-6.2%	-6.7%	<b>-3.1%</b>	-4.7%	-2.5%	<b>8.5%</b>	0.0%
23	2	202	<b>-13.4%</b>	<b>-14.4%</b>	5.3%	3.2%	-2.9%	3.8%	6.6%	0.0%

†Outcomes have been adjusted for various veteran characteristics. Selection of these characteristics differs depending on the outcome measures, but include age, ethnicity, homelessness, receipt of disability benefits, income, employment, utilization of health care services, clinical psychiatric diagnoses and number of medical problems.

††Includes those veterans living outdoors or in a shelter as well as those who left the program without giving an indication of their living arrangements.

†††Includes those veterans who were unemployed as well as those who left the program without giving an indication of their arrangements for employment.

**Table 14b. Unadjusted Critical Outcome Monitor Measures by VISN for FY03**

VISN			ALCOHOL	DRUG	MENTAL	MEDICAL	HOUSED	HOMELESS	COMPETITIVELY	UNEMPLOYED
VISN	# SITES	# VETS	PROBLEMS	PROBLEMS	HEALTH	PROBLEMS	AT	AT	EMPLOYED/ IN	AT
	IN VISN	IN VISN	IMPROVED	IMPROVED	PROBLEMS	IMPROVED	DISCHARGE	DISCHARGE	VA'S CWT/IT AT	DISCHARGE
			%	%	%	%	%	%	%	%
1	2	275	86.2%	81.5%	84.3%	97.1%	25.5%	21.8%	55.6%	33.1%
2	1	18	76.9%	81.8%	57.1%	68.8%	27.8%	27.8%	38.9%	38.9%
3	3	611	95.7%	94.0%	93.6%	96.1%	55.5%	8.3%	53.0%	14.1%
4	3	597	88.9%	88.0%	88.8%	87.9%	59.1%	12.9%	62.6%	28.5%
5	2	411	87.1%	85.1%	71.9%	94.3%	51.8%	14.1%	59.6%	18.7%
6	1	56	97.1%	94.6%	93.9%	98.0%	71.4%	8.9%	50.0%	14.3%
7	2	191	93.3%	93.9%	83.3%	92.9%	71.7%	5.8%	71.7%	16.2%
8	1	64	68.0%	75.0%	75.5%	85.2%	50.0%	23.4%	56.3%	21.9%
9	1	71	76.9%	84.8%	96.0%	98.6%	38.0%	28.2%	46.5%	36.6%
10	3	617	89.0%	88.6%	89.7%	93.8%	75.4%	8.8%	53.6%	16.7%
12	2	256	97.8%	97.5%	100.0%	100.0%	73.0%	16.8%	65.6%	28.9%
15	2	488	82.8%	85.1%	89.1%	91.6%	72.1%	12.7%	57.4%	22.5%
16	2	358	82.1%	85.1%	89.3%	90.4%	76.0%	18.4%	62.6%	35.2%
17	1	105	90.1%	92.7%	88.4%	93.2%	73.3%	14.3%	69.5%	17.1%
18	1	183	86.0%	85.1%	87.9%	76.3%	73.2%	18.0%	55.7%	20.8%
20	3	213	68.8%	71.0%	74.6%	80.8%	46.5%	19.2%	43.7%	35.2%
21	1	222	89.8%	88.7%	91.4%	94.0%	57.7%	18.0%	53.2%	28.4%
22	1	218	79.4%	79.3%	81.9%	90.0%	54.6%	23.9%	12.4%	23.4%
23	2	202	75.2%	71.9%	85.7%	97.5%	67.8%	21.8%	60.4%	24.8%
<b>VISN Average</b>			<b>84.8%</b>	<b>85.5%</b>	<b>85.4%</b>	<b>90.9%</b>	<b>59.0%</b>	<b>17.0%</b>	<b>54.1%</b>	<b>25.0%</b>
<b>VISN S.D.</b>			<b>8.8%</b>	<b>7.5%</b>	<b>10.0%</b>	<b>8.1%</b>	<b>16.0%</b>	<b>6.5%</b>	<b>13.1%</b>	<b>8.0%</b>
<b>Veteran Average</b>			<b>86.9%</b>	<b>87.4%</b>	<b>87.2%</b>	<b>92.2%</b>	<b>61.8%</b>	<b>14.6%</b>	<b>55.8%</b>	<b>23.6%</b>

**Table 15. Summary of Critical and Adjusted Outcome Monitor Outliers by VISN for FY03**

<b>VISN</b>	<b># SITES IN VISN</b>	<b># VETS IN VISN</b>	<b>PROGRAM STRUCTURE CRITICAL MONITOR</b>	<b>VETERAN CHARACTERISTIC S CRITICAL MONITORS</b>	<b>PROGRAM PARTICIPATION CRITICAL MONITORS</b>	<b>ADJUSTED OUTCOME MONITORS</b>	<b>TOTAL NUMBER OF OUTLIERS</b>
1	2	275	0	1	1	1	3
2	1	18	1	0	0	3	4
3	3	611	0	1	0	0	1
4	3	597	0	1	0	1	2
5	2	411	0	0	0	2	2
6	1	56	0	1	0	0	1
7	2	191	0	0	0	0	0
8	1	64	0	0	1	2	3
9	1	71	0	1	3	3	7
10	3	617	0	2	0	0	2
12	2	256	0	1	0	0	1
15	2	488	0	2	1	0	3
16	2	358	0	2	0	1	3
17	1	105	0	4	0	0	4
18	1	183	0	1	1	1	3
20	3	213	1	1	1	7	10
21	1	222	0	0	0	0	0
22	1	218	0	1	2	2	5
23	2	202	0	2	1	2	5
<b>VISN AVG</b>			<b>0.1</b>	<b>1.1</b>	<b>0.6</b>	<b>1.3</b>	<b>3.1</b>
<b>VISN SD</b>			<b>0.3</b>	<b>1.0</b>	<b>0.8</b>	<b>1.7</b>	<b>2.4</b>



**Table 16. Annual Turnover Rate by Site for FY03†**

<b>VISN</b>	<b>Discharges During FY03</b>	<b>Operating Beds During FY 2003</b>	<b>ANNUAL TURNOVER RATE †, ††</b>
1 Bedford, MA	141	40	3.5
1 Brockton, MA	134	46	2.9
2 Canandaigua, NY	18	25	<b>0.7</b>
3 Hudson Valley HCS	176	60	2.9
3 New Jersey HCS	243	85	2.9
3 New York Harbor HCS	192	50	3.8
4 Butler, PA	103	25	4.1
4 Coatesville, PA	339	120	2.8
4 Pittsburgh HCS	155	50	3.1
5 Martinsburg, WV	213	66	3.2
5 Maryland HCS	198	50	4.0
6 Hampton, VA	56	24	2.3
7 Central Alabama HCS	97	43	2.3
7 Dublin, GA	94	35	2.7
8 Bay Pines, FL	64	25	2.6
9 Mt. Home, TN	71	35	2.0
10 Cincinnati, OH	211	50	4.2
10 Cleveland, OH	339	75	4.5
10 Dayton, OH	67	25	2.7
12 Milwaukee, WI	108	35	3.1
12 N. Chicago, IL	148	60	2.5
15 Eastern Kansas HCS	370	178	2.1
15 St Louis, MO	118	50	2.4
16 Central Arkansas HCS	168	60	2.8
16 Gulf Coast HCS	190	70	2.7
17 North Texas HCS	105	40	2.6
18 Northern Arizona HCS	183	50	3.7
20 Alaska HCS	99	50	2.0
20 Puget Sound HCS	64	20	3.2
20 White City, OR	50	51	<b>1.0</b>
21 Palo Alto HCS	222	70	3.2
22 Greater LA HCS	218	100	2.2
23 Black Hills HCS	114	50	2.3
23 Central Iowa HCS	88	20	4.4
<b>SITE AVERAGE (n=34)</b>	<b>151.6</b>	<b>53.9</b>	<b>2.9</b>
<b>SITE S.D.</b>	<b>85.1</b>	<b>31.3</b>	<b>0.9</b>
<b>NATIONAL TOTAL</b>	<b>5,156</b>	<b>1,833</b>	<b>2.8</b>

†Turnover rate is determined by dividing the total number of discharges by the number of operating beds.

††Annual turnover rate is a special emphasis program performance measure.

**Table 17. Mean Age at Admission and Gender by Site for FY03**

VISN	SITE	MEAN AGE	GENDER	
			% males	% females
1	Bedford, MA	46.3	97.2%	2.8%
1	Brockton, MA	47.3	94.0%	6.0%
2	Canandaigua, NY	44.4	94.4%	5.6%
3	Hudson Valley HCS	46.7	97.7%	2.3%
3	New Jersey HCS	46.5	96.3%	3.7%
3	New York Harbor HCS	48.1	98.4%	1.6%
4	Butler, PA	47.6	100.0%	0.0%
4	Coatesville, PA	46.3	97.3%	2.7%
4	Pittsburgh HCS	44.5	94.8%	5.2%
5	Martinsburg, WV	46.7	98.1%	1.9%
5	Maryland HCS	48.6	93.4%	6.6%
6	Hampton, VA	49.3	85.7%	14.3%
7	Central Alabama HCS	46.5	93.8%	6.2%
7	Dublin, GA	46.2	100.0%	0.0%
8	Bay Pines, FL	49.0	95.3%	4.7%
9	Mt. Home, TN	51.5	100.0%	0.0%
10	Cincinnati, OH	46.9	97.2%	2.8%
10	Cleveland, OH	46.9	93.8%	6.2%
10	Dayton, OH	44.6	95.5%	4.5%
12	Milwaukee, WI	46.8	95.4%	4.6%
12	N. Chicago, IL	46.7	98.6%	1.4%
15	Eastern Kansas HCS	48.0	98.6%	1.4%
15	St Louis, MO	45.9	98.3%	1.7%
16	Central Arkansas HCS	46.8	95.2%	4.8%
16	Gulf Coast HCS	47.5	96.3%	3.7%
17	North Texas HCS	46.3	97.1%	2.9%
18	Northern Arizona HCS	49.4	100.0%	0.0%
20	Alaska HCS	47.9	99.0%	1.0%
20	Puget Sound HCS	47.5	92.2%	7.8%
20	White City, OR	49.0	100.0%	0.0%
21	Palo Alto HCS	46.2	95.9%	4.1%
22	Greater LA HCS	50.2	95.9%	4.1%
23	Black Hills HCS	50.9	98.2%	1.8%
23	Central Iowa HCS	46.6	98.9%	1.1%
SITE AVERAGE (n=34)		47.3	96.6%	3.4%
SITE S.D.		1.7	2.9%	2.9%
VETERAN AVERAGE (n=5156)		47.3	96.7%	3.3%

**Table 18. Ethnicity by Site for FY03**

<b>VISN</b>	<b>SITE</b>	<b>WHITE %</b>	<b>AFRICAN- AMERICAN %</b>	<b>HISPANIC %</b>	<b>OTHER %</b>
1	Bedford, MA	83.7%	12.1%	1.4%	2.1%
1	Brockton, MA	79.9%	16.4%	3.0%	0.7%
2	Canandaigua, NY	55.6%	38.9%	0.0%	5.6%
3	Hudson Valley HCS	32.4%	54.0%	13.1%	0.6%
3	New Jersey HCS	28.4%	66.7%	4.1%	0.8%
3	New York Harbor HCS	20.3%	66.7%	12.5%	0.5%
4	Butler, PA	55.3%	43.7%	0.0%	1.0%
4	Coatesville, PA	25.7%	70.5%	2.7%	1.2%
4	Pittsburgh HCS	37.4%	61.3%	0.0%	1.3%
5	Martinsburg, WV	32.9%	66.2%	0.9%	0.0%
5	Maryland HCS	40.4%	56.6%	2.5%	0.5%
6	Hampton, VA	21.4%	76.8%	1.8%	0.0%
7	Central Alabama HCS	13.4%	86.6%	0.0%	0.0%
7	Dublin, GA	28.7%	70.2%	0.0%	1.1%
8	Bay Pines, FL	70.3%	26.6%	3.1%	0.0%
9	Mt. Home, TN	77.5%	18.3%	1.4%	2.8%
10	Cincinnati, OH	47.4%	50.2%	1.9%	0.5%
10	Cleveland, OH	40.1%	59.3%	0.6%	0.0%
10	Dayton, OH	43.3%	47.8%	6.0%	3.0%
12	Milwaukee, WI	39.8%	54.6%	3.7%	1.9%
12	N. Chicago, IL	31.1%	66.9%	1.4%	0.7%
15	Eastern Kansas HCS	61.6%	34.1%	2.2%	2.2%
15	St Louis, MO	36.4%	63.6%	0.0%	0.0%
16	Central Arkansas HCS	34.5%	64.9%	0.6%	0.0%
16	Gulf Coast HCS	52.1%	42.1%	4.2%	1.6%
17	North Texas HCS	20.0%	64.8%	12.4%	2.9%
18	Northern Arizona HCS	83.1%	7.7%	6.0%	3.3%
20	Alaska HCS	65.7%	19.2%	5.1%	10.1%
20	Puget Sound HCS	67.2%	20.3%	9.4%	3.1%
20	White City, OR	74.0%	20.0%	4.0%	2.0%
21	Palo Alto HCS	43.2%	42.8%	9.0%	5.0%
22	Greater LA HCS	45.0%	44.5%	8.7%	1.8%
23	Black Hills HCS	80.7%	6.1%	7.0%	6.1%
23	Central Iowa HCS	75.0%	22.7%	1.1%	1.1%
<b>SITE AVERAGE (n=34)</b>		<b>48.3%</b>	<b>46.0%</b>	<b>3.8%</b>	<b>1.9%</b>
<b>SITE S.D.</b>		<b>20.9%</b>	<b>22.2%</b>	<b>3.9%</b>	<b>2.2%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>45.7%</b>	<b>48.8%</b>	<b>3.9%</b>	<b>1.6%</b>

**Table 19. Marital Status by Site for FY03**

<b>VISN</b>	<b>SITE</b>	<b>MARRIED</b> %	<b>SEPARATED, WIDOWED OR DIVORCED</b> %	<b>NEVER MARRIED</b> %
1	Bedford, MA	5.0%	63.1%	31.9%
1	Brockton, MA	9.0%	61.2%	29.9%
2	Canandaigua, NY	5.6%	38.9%	55.6%
3	Hudson Valley HCS	4.5%	56.8%	38.6%
3	New Jersey HCS	5.8%	55.6%	38.7%
3	New York Harbor HCS	10.4%	53.1%	36.5%
4	Butler, PA	5.8%	68.9%	25.2%
4	Coatesville, PA	6.2%	60.8%	33.0%
4	Pittsburgh HCS	4.5%	56.1%	39.4%
5	Martinsburg, WV	2.8%	65.7%	31.5%
5	Maryland HCS	2.5%	67.7%	29.8%
6	Hampton, VA	7.1%	78.6%	14.3%
7	Central Alabama HCS	3.1%	71.1%	25.8%
7	Dublin, GA	0.0%	73.4%	26.6%
8	Bay Pines, FL	1.6%	82.8%	15.6%
9	Mt. Home, TN	2.8%	78.9%	18.3%
10	Cincinnati, OH	6.6%	66.4%	27.0%
10	Cleveland, OH	3.5%	69.0%	27.4%
10	Dayton, OH	3.0%	64.2%	31.3%
12	Milwaukee, WI	5.6%	65.7%	28.7%
12	N. Chicago, IL	6.1%	65.5%	28.4%
15	Eastern Kansas HCS	7.0%	76.2%	16.8%
15	St Louis, MO	3.4%	71.2%	25.4%
16	Central Arkansas HCS	1.2%	80.4%	18.5%
16	Gulf Coast HCS	5.8%	74.7%	19.5%
17	North Texas HCS	2.9%	65.7%	31.4%
18	Northern Arizona HCS	4.4%	69.4%	26.2%
20	Alaska HCS	5.1%	64.6%	30.3%
20	Puget Sound HCS	3.1%	70.3%	26.6%
20	White City, OR	4.0%	78.0%	18.0%
21	Palo Alto HCS	4.1%	65.3%	30.6%
22	Greater LA HCS	4.1%	61.5%	34.4%
23	Black Hills HCS	5.3%	78.9%	15.8%
23	Central Iowa HCS	3.4%	70.5%	26.1%
<b>SITE AVERAGE (n=34)</b>		<b>4.6%</b>	<b>67.4%</b>	<b>28.0%</b>
<b>SITE S.D.</b>		<b>2.1%</b>	<b>9.0%</b>	<b>8.4%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>4.9%</b>	<b>66.9%</b>	<b>28.3%</b>

**Table 20. Military Service Era by Site for FY03**

<b>VISN</b>	<b>SITE</b>	<b>PRE- WWII</b>	<b>WWII %</b>	<b>PRE- KOREAN %</b>	<b>KOREAN %</b>	<b>PRE- VIETNAM %</b>	<b>VIETNAM %</b>	<b>POST- VIETNAM† %</b>
1	Bedford, MA	0.0%	0.0%	0.0%	0.0%	1.4%	41.1%	57.4%
1	Brockton, MA	0.0%	0.0%	0.0%	3.0%	1.5%	41.0%	54.5%
2	Canandaigua, NY	0.0%	0.0%	0.0%	0.0%	0.0%	27.8%	72.2%
3	Hudson Valley HCS	0.0%	0.0%	0.0%	0.0%	2.3%	33.0%	64.8%
3	New Jersey HCS	0.0%	0.0%	0.0%	0.0%	1.2%	43.2%	55.6%
3	New York Harbor HCS	0.0%	0.0%	0.0%	0.5%	1.6%	44.3%	53.6%
4	Butler, PA	0.0%	0.0%	0.0%	1.0%	1.9%	46.6%	50.5%
4	Coatesville, PA	0.0%	0.0%	0.0%	0.0%	1.5%	37.2%	61.4%
4	Pittsburgh HCS	0.0%	0.0%	0.0%	0.0%	2.6%	29.0%	68.4%
5	Martinsburg, WV	0.0%	0.0%	0.0%	0.0%	2.3%	42.3%	55.4%
5	Maryland HCS	0.0%	0.5%	0.0%	1.5%	1.0%	47.0%	50.0%
6	Hampton, VA	0.0%	0.0%	0.0%	1.8%	3.6%	60.7%	33.9%
7	Central Alabama HCS	0.0%	0.0%	0.0%	0.0%	3.1%	36.1%	60.8%
7	Dublin, GA	0.0%	0.0%	0.0%	0.0%	2.1%	41.5%	56.4%
8	Bay Pines, FL	0.0%	0.0%	0.0%	0.0%	6.3%	43.8%	50.0%
9	Mt. Home, TN	0.0%	0.0%	0.0%	2.8%	5.6%	70.4%	21.1%
10	Cincinnati, OH	0.0%	0.0%	0.0%	0.5%	1.9%	35.5%	62.1%
10	Cleveland, OH	0.0%	0.0%	0.0%	0.0%	0.6%	45.7%	53.7%
10	Dayton, OH	0.0%	0.0%	0.0%	0.0%	0.0%	32.8%	67.2%
12	Milwaukee, WI	0.0%	0.0%	0.0%	0.0%	0.0%	44.4%	55.6%
12	N. Chicago, IL	0.0%	0.7%	0.0%	0.0%	2.0%	38.5%	58.8%
15	Eastern Kansas HCS	0.0%	0.5%	0.0%	0.8%	2.7%	49.7%	46.2%
15	St Louis, MO	0.0%	0.0%	0.0%	0.0%	0.8%	44.1%	55.1%
16	Central Arkansas HCS	0.0%	0.0%	0.0%	0.0%	2.4%	42.3%	55.4%
16	Gulf Coast HCS	0.0%	0.0%	0.0%	0.0%	3.7%	47.9%	48.4%
17	North Texas HCS	0.0%	0.0%	0.0%	0.0%	1.0%	27.6%	71.4%
18	Northern Arizona HCS	0.0%	1.1%	0.0%	1.1%	3.8%	55.2%	38.8%
20	Alaska HCS	0.0%	1.0%	0.0%	0.0%	2.0%	52.5%	44.4%
20	Puget Sound HCS	0.0%	0.0%	0.0%	0.0%	4.7%	43.8%	51.6%
20	White City, OR	0.0%	0.0%	0.0%	2.0%	8.0%	56.0%	34.0%
21	Palo Alto HCS	0.0%	0.0%	0.0%	0.0%	1.8%	32.9%	65.3%
22	Greater LA HCS	0.0%	0.5%	0.0%	3.7%	6.0%	52.3%	37.6%
23	Black Hills HCS	0.0%	0.0%	0.0%	2.6%	7.0%	60.5%	29.8%
23	Central Iowa HCS	0.0%	0.0%	0.0%	0.0%	1.1%	46.6%	52.3%
<b>SITE AVERAGE (n=34)</b>		<b>0.0%</b>	<b>0.1%</b>	<b>0.0%</b>	<b>0.6%</b>	<b>2.6%</b>	<b>43.9%</b>	<b>52.8%</b>
<b>SITE S.D.</b>		<b>0.0%</b>	<b>0.3%</b>	<b>0.0%</b>	<b>1.1%</b>	<b>2.0%</b>	<b>9.7%</b>	<b>11.8%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>0.0%</b>	<b>0.2%</b>	<b>0.0%</b>	<b>0.6%</b>	<b>2.4%</b>	<b>43.5%</b>	<b>53.4%</b>

†Includes Persian Gulf Era

**Table 21. Type of Program Contact by Site for FY03**

VISN	SITE	COMMUNITY ENTRY† %	VA INPT AND OUTPT REFERRALS %	SELF REFERRED %	OTHER %
1	Bedford, MA	9.2%	<b>89.4%</b>	0.0%	1.4%
1	Brockton, MA	23.9%	71.6%	3.0%	1.5%
2	Canandaigua, NY	61.1%	27.8%	0.0%	11.1%
3	Hudson Valley HCS	38.1%	42.0%	14.8%	5.1%
3	New Jersey HCS	4.1%	60.1%	29.2%	6.6%
3	New York Harbor HCS	3.1%	<b>90.6%</b>	0.0%	6.3%
4	Butler, PA	0.0%	66.0%	30.1%	3.9%
4	Coatesville, PA	45.4%	51.3%	2.1%	1.2%
4	Pittsburgh HCS	31.6%	46.5%	15.5%	6.5%
5	Martinsburg, WV	57.7%	28.2%	12.2%	1.9%
5	Maryland HCS	35.9%	42.9%	18.2%	3.0%
6	Hampton, VA	8.9%	67.9%	16.1%	7.1%
7	Central Alabama HCS	24.7%	19.6%	53.6%	2.1%
7	Dublin, GA	18.1%	26.6%	54.3%	1.1%
8	Bay Pines, FL	89.1%	6.3%	1.6%	1.6%
9	Mt. Home, TN	8.5%	31.0%	52.1%	8.5%
10	Cincinnati, OH	2.4%	<b>80.6%</b>	1.9%	15.2%
10	Cleveland, OH	9.7%	74.3%	15.3%	0.6%
10	Dayton, OH	10.4%	74.6%	13.4%	1.5%
12	Milwaukee, WI	1.9%	<b>80.6%</b>	17.6%	0.0%
12	N. Chicago, IL	40.5%	12.8%	44.6%	2.0%
15	Eastern Kansas HCS	9.7%	49.2%	39.5%	1.6%
15	St Louis, MO	10.2%	72.9%	15.3%	1.7%
16	Central Arkansas HCS	0.0%	28.0%	71.4%	0.6%
16	Gulf Coast HCS	1.1%	70.0%	26.8%	2.1%
17	North Texas HCS	0.0%	<b>81.9%</b>	18.1%	0.0%
18	Northern Arizona HCS	16.9%	20.2%	59.6%	3.3%
20	Alaska HCS	35.4%	22.2%	33.3%	9.1%
20	Puget Sound HCS	14.1%	60.9%	21.9%	3.1%
20	White City, OR	26.0%	18.0%	50.0%	6.0%
21	Palo Alto HCS	22.1%	38.7%	25.7%	13.5%
22	Greater LA HCS	13.3%	<b>84.9%</b>	1.4%	0.5%
23	Black Hills HCS	0.9%	<b>89.5%</b>	9.6%	0.0%
23	Central Iowa HCS	63.6%	21.6%	9.1%	5.7%
<b>SITE AVERAGE (n=34)</b>		<b>21.7%</b>	<b>51.4%</b>	<b>22.9%</b>	<b>4.0%</b>
<b>SITE S.D.</b>		<b>21.8%</b>	<b>26.1%</b>	<b>19.8%</b>	<b>3.9%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>19.9%</b>	<b>54.3%</b>	<b>22.1%</b>	<b>3.7%</b>

†Includes outreach initiated by DCHV staff, referrals from the HCHV Program and referrals by shelter staff or other non-VA staff working in a program for the homeless.

**Table 22. Usual Residence in Month Prior to Admission by Site for FY03**

VISN	SITE	OUTDOORS/ SHELTER %	INTERMITTENT WITH FAMILY/ FRIENDS %	INSTITUTION† %	OWN HOUSE, ROOM OR APARTMENT %	OTHER %
1	Bedford, MA	44.0%	23.4%	17.7%	2.8%	12.1%
1	Brockton, MA	33.6%	20.1%	44.0%	1.5%	0.7%
2	Canandaigua, NY	61.1%	16.7%	16.7%	0.0%	5.6%
3	Hudson Valley HCS	42.6%	10.2%	40.3%	2.3%	4.5%
3	New Jersey HCS	19.8%	24.7%	44.9%	2.1%	8.6%
3	New York Harbor HCS	<b>10.9%</b>	13.0%	<b>71.9%</b>	2.6%	1.6%
4	Butler, PA	<b>2.9%</b>	26.2%	<b>69.9%</b>	1.0%	0.0%
4	Coatesville, PA	42.2%	20.4%	31.0%	4.7%	1.8%
4	Pittsburgh HCS	29.0%	27.7%	33.5%	6.5%	3.2%
5	Martinsburg, WV	34.7%	25.8%	29.6%	7.0%	2.8%
5	Maryland HCS	33.8%	19.7%	34.8%	8.6%	3.0%
6	Hampton, VA	30.4%	17.9%	33.9%	<b>12.5%</b>	5.4%
7	Central Alabama HCS	38.1%	42.3%	8.2%	5.2%	6.2%
7	Dublin, GA	44.7%	25.5%	29.8%	0.0%	0.0%
8	Bay Pines, FL	75.0%	4.7%	15.6%	3.1%	1.6%
9	Mt. Home, TN	38.0%	22.5%	25.4%	<b>9.9%</b>	4.2%
10	Cincinnati, OH	17.5%	26.1%	54.0%	0.5%	1.9%
10	Cleveland, OH	33.0%	36.3%	22.1%	7.4%	1.2%
10	Dayton, OH	25.4%	25.4%	40.3%	6.0%	3.0%
12	Milwaukee, WI	<b>7.4%</b>	10.2%	<b>78.7%</b>	3.7%	0.0%
12	N. Chicago, IL	77.0%	8.1%	10.1%	4.7%	0.0%
15	Eastern Kansas HCS	21.4%	29.7%	29.2%	<b>18.1%</b>	1.4%
15	St Louis, MO	29.7%	51.7%	12.7%	3.4%	2.5%
16	Central Arkansas HCS	<b>13.7%</b>	10.1%	<b>73.8%</b>	1.2%	1.2%
16	Gulf Coast HCS	44.7%	26.3%	17.4%	5.8%	5.8%
17	North Texas HCS	19.0%	8.6%	<b>67.6%</b>	1.9%	2.9%
18	Northern Arizona HCS	30.6%	25.7%	21.9%	<b>13.1%</b>	8.7%
20	Alaska HCS	51.5%	20.2%	11.1%	9.1%	8.1%
20	Puget Sound HCS	43.8%	18.8%	25.0%	0.0%	12.5%
20	White City, OR	44.0%	30.0%	18.0%	8.0%	0.0%
21	Palo Alto HCS	59.0%	14.4%	23.9%	2.3%	0.5%
22	Greater LA HCS	40.8%	18.3%	34.4%	3.2%	3.2%
23	Black Hills HCS	<b>9.6%</b>	3.5%	<b>86.0%</b>	0.9%	0.0%
23	Central Iowa HCS	<b>15.9%</b>	9.1%	<b>62.5%</b>	6.8%	5.7%
SITE AVERAGE (n=34)		<b>34.3%</b>	<b>21.0%</b>	<b>36.4%</b>	<b>4.9%</b>	<b>3.5%</b>
SITE S.D.		<b>17.8%</b>	<b>10.4%</b>	<b>21.8%</b>	<b>4.2%</b>	<b>3.4%</b>
VETERAN AVERAGE (n=5156)		<b>32.9%</b>	<b>22.0%</b>	<b>36.3%</b>	<b>5.5%</b>	<b>3.2%</b>

†Includes health care and correctional facilities.

**Table 23. Length of Time Homeless at Admission by Site for FY03**

VISN	SITE	AT RISK FOR HOMELESSNESS %	< 1 MO %	1 - 11 MOS %	> 11 MOS %	OUTDOORS OR SHELTER PAST 30 %
1	Bedford, MA	0.0%	5.0%	65.2%	29.8%	79.4%
1	Brockton, MA	0.0%	11.9%	63.4%	24.6%	73.1%
2	Canandaigua, NY	0.0%	33.3%	55.6%	11.1%	72.2%
3	Hudson Valley HCS	6.8%	22.7%	47.7%	22.2%	54.0%
3	New Jersey HCS	2.1%	20.6%	58.4%	16.9%	50.2%
3	New York Harbor HCS	4.7%	6.3%	59.9%	29.2%	22.9%
4	Butler, PA	0.0%	14.6%	80.6%	4.9%	3.9%
4	Coatesville, PA	2.9%	31.0%	53.4%	12.7%	60.8%
4	Pittsburgh HCS	0.0%	12.9%	56.1%	31.0%	49.0%
5	Martinsburg, WV	0.5%	16.9%	60.1%	22.5%	57.3%
5	Maryland HCS	8.1%	27.3%	51.5%	11.1%	54.5%
6	Hampton, VA	5.4%	25.0%	51.8%	17.9%	60.7%
7	Central Alabama HCS	2.1%	16.5%	55.7%	24.7%	58.8%
7	Dublin, GA	0.0%	1.1%	51.1%	47.9%	66.0%
8	Bay Pines, FL	1.6%	14.1%	59.4%	25.0%	93.8%
9	Mt. Home, TN	4.2%	18.3%	31.0%	46.5%	62.0%
10	Cincinnati, OH	0.5%	5.7%	91.9%	1.9%	73.9%
10	Cleveland, OH	13.3%	13.6%	55.2%	18.0%	53.7%
10	Dayton, OH	3.0%	32.8%	50.7%	11.9%	65.7%
12	Milwaukee, WI	1.9%	7.4%	75.9%	14.8%	13.9%
12	N. Chicago, IL	4.1%	21.6%	61.5%	12.8%	79.1%
15	Eastern Kansas HCS	12.4%	14.6%	53.5%	19.2%	40.8%
15	St Louis, MO	0.0%	62.7%	30.5%	6.8%	63.6%
16	Central Arkansas HCS	0.0%	5.4%	56.5%	38.1%	25.0%
16	Gulf Coast HCS	10.5%	20.0%	48.4%	20.0%	70.0%
17	North Texas HCS	0.0%	5.7%	56.2%	38.1%	26.7%
18	Northern Arizona HCS	3.3%	34.4%	39.3%	23.0%	69.9%
20	Alaska HCS	9.1%	14.1%	54.5%	19.2%	72.7%
20	Puget Sound HCS	6.3%	3.1%	54.7%	34.4%	67.2%
20	White City, OR	0.0%	20.0%	38.0%	42.0%	60.0%
21	Palo Alto HCS	0.5%	8.1%	51.4%	40.1%	72.1%
22	Greater LA HCS	2.3%	15.1%	59.6%	22.5%	66.1%
23	Black Hills HCS	1.8%	78.1%	20.2%	0.0%	11.4%
23	Central Iowa HCS	2.3%	14.8%	69.3%	13.6%	23.9%
SITE AVERAGE (n=34)		3.2%	19.3%	55.0%	22.2%	55.1%
SITE S.D.		3.8%	15.8%	13.6%	12.3%	21.8%
VETERAN AVERAGE (n=5156)		4.2%	18.6%	56.0%	21.2%	54.5%



**Table 24. Public Financial Support at Admission by Site for FY03**

<b>VISN</b>	<b>SITE</b>	<b>S/C PSYCHIATRIC %</b>	<b>S/C MEDICAL %</b>	<b>NSC PENSION %</b>	<b>ANY VA BENEFIT† %</b>	<b>NON-VA DISABILITY %</b>	<b>OTHER PUBLIC SUPPORT %</b>
1	Bedford, MA	2.8%	9.9%	5.0%	16.3%	2.8%	2.1%
1	Brockton, MA	8.2%	16.4%	9.7%	27.6%	11.9%	6.7%
2	Canandaigua, NY	5.6%	5.6%	0.0%	11.1%	5.6%	5.6%
3	Hudson Valley HCS	5.1%	11.4%	5.1%	21.0%	8.5%	2.3%
3	New Jersey HCS	4.9%	11.1%	1.2%	16.0%	3.3%	6.2%
3	New York Harbor HCS	7.3%	19.3%	15.6%	37.5%	21.4%	7.8%
4	Butler, PA	2.9%	20.4%	9.7%	33.0%	1.9%	0.0%
4	Coatesville, PA	1.2%	7.4%	2.4%	10.3%	1.8%	3.2%
4	Pittsburgh HCS	1.3%	14.2%	0.6%	15.5%	0.6%	1.3%
5	Martinsburg, WV	3.3%	14.6%	3.3%	20.2%	4.2%	1.4%
5	Maryland HCS	8.1%	7.1%	8.1%	21.7%	13.6%	4.0%
6	Hampton, VA	21.4%	19.6%	5.4%	41.1%	17.9%	5.4%
7	Central Alabama HCS	5.2%	17.5%	9.3%	28.9%	9.3%	3.1%
7	Dublin, GA	2.1%	13.8%	0.0%	16.0%	1.1%	2.1%
8	Bay Pines, FL	0.0%	9.4%	4.7%	12.5%	4.7%	3.1%
9	Mt. Home, TN	1.4%	8.5%	8.5%	18.3%	5.6%	0.0%
10	Cincinnati, OH	3.3%	10.0%	8.1%	20.4%	9.0%	0.9%
10	Cleveland, OH	3.8%	9.4%	9.1%	21.5%	11.5%	2.9%
10	Dayton, OH	0.0%	6.0%	0.0%	6.0%	1.5%	1.5%
12	Milwaukee, WI	1.9%	9.3%	0.9%	12.0%	2.8%	3.7%
12	N. Chicago, IL	2.0%	9.5%	2.7%	13.5%	9.5%	4.1%
15	Eastern Kansas HCS	5.7%	11.9%	4.9%	20.5%	10.5%	3.2%
15	St Louis, MO	0.0%	10.2%	0.0%	10.2%	0.0%	9.3%
16	Central Arkansas HCS	0.0%	7.7%	0.0%	7.7%	0.0%	1.2%
16	Gulf Coast HCS	2.1%	12.6%	0.5%	14.7%	0.0%	3.2%
17	North Texas HCS	2.9%	7.6%	1.0%	10.5%	1.9%	0.0%
18	Northern Arizona HCS	4.4%	8.7%	13.1%	23.5%	13.1%	4.9%
20	Alaska HCS	7.1%	18.2%	3.0%	23.2%	8.1%	14.1%
20	Puget Sound HCS	3.1%	15.6%	0.0%	17.2%	0.0%	12.5%
20	White City, OR	6.0%	10.0%	6.0%	18.0%	6.0%	4.0%
21	Palo Alto HCS	0.9%	6.8%	1.4%	9.0%	8.6%	5.4%
22	Greater LA HCS	6.4%	11.5%	9.2%	25.2%	20.2%	5.5%
23	Black Hills HCS	8.8%	13.2%	10.5%	28.9%	7.9%	0.0%
23	Central Iowa HCS	1.1%	5.7%	1.1%	8.0%	0.0%	3.4%
<b>SITE AVERAGE (n=34)</b>		<b>4.1%</b>	<b>11.5%</b>	<b>4.7%</b>	<b>18.7%</b>	<b>6.6%</b>	<b>3.9%</b>
<b>SITE S.D.</b>		<b>4.0%</b>	<b>4.2%</b>	<b>4.3%</b>	<b>8.5%</b>	<b>5.9%</b>	<b>3.3%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>3.9%</b>	<b>11.2%</b>	<b>5.1%</b>	<b>20.2%</b>	<b>7.4%</b>	<b>3.8%</b>

†Includes S/C Psychiatry, S/C Medical and NSC pensions

**Table 25. Usual Employment Pattern during the Three Years Prior to Admission by Site for FY03**

<b>VISN</b>	<b>SITE</b>	<b>FULL-TIME EMPLOYMENT %</b>	<b>PART-TIME EMPLOYMENT %</b>	<b>RETIRED OR DISABLED %</b>	<b>UNEMPLOYED %</b>	<b>OTHER %</b>
1	Bedford, MA	69.5%	19.9%	1.4%	9.2%	0.0%
1	Brockton, MA	44.8%	23.9%	17.2%	13.4%	0.7%
2	Canandaigua, NY	5.6%	0.0%	5.6%	88.9%	0.0%
3	Hudson Valley HCS	41.5%	15.9%	9.7%	33.0%	0.0%
3	New Jersey HCS	60.5%	14.4%	1.6%	23.0%	0.4%
3	New York Harbor HCS	46.9%	4.2%	26.6%	22.4%	0.0%
4	Butler, PA	13.6%	51.5%	27.2%	7.8%	0.0%
4	Coatesville, PA	47.2%	38.1%	3.8%	10.6%	0.3%
4	Pittsburgh HCS	62.6%	25.2%	1.3%	10.3%	0.6%
5	Martinsburg, WV	52.1%	28.6%	8.5%	10.3%	0.5%
5	Maryland HCS	20.7%	12.6%	19.7%	46.5%	0.5%
6	Hampton, VA	33.9%	12.5%	28.6%	23.2%	1.8%
7	Central Alabama HCS	27.8%	35.1%	12.4%	23.7%	1.0%
7	Dublin, GA	12.8%	83.0%	0.0%	4.3%	0.0%
8	Bay Pines, FL	62.5%	18.8%	12.5%	6.3%	0.0%
9	Mt. Home, TN	29.6%	38.0%	9.9%	22.5%	0.0%
10	Cincinnati, OH	24.2%	41.2%	17.1%	17.5%	0.0%
10	Cleveland, OH	44.2%	17.4%	18.6%	19.8%	0.0%
10	Dayton, OH	65.7%	22.4%	0.0%	10.4%	1.5%
12	Milwaukee, WI	57.4%	23.1%	0.9%	17.6%	0.9%
12	N. Chicago, IL	57.4%	24.3%	7.4%	10.8%	0.0%
15	Eastern Kansas HCS	43.8%	28.4%	15.1%	12.4%	0.3%
15	St Louis, MO	60.2%	30.5%	0.0%	9.3%	0.0%
16	Central Arkansas HCS	45.2%	34.5%	1.8%	17.9%	0.6%
16	Gulf Coast HCS	68.4%	24.2%	1.1%	4.2%	2.1%
17	North Texas HCS	62.9%	26.7%	0.0%	10.5%	0.0%
18	Northern Arizona HCS	33.9%	28.4%	20.2%	17.5%	0.0%
20	Alaska HCS	30.3%	27.3%	16.2%	24.2%	2.0%
20	Puget Sound HCS	46.9%	31.3%	3.1%	18.8%	0.0%
20	White City, OR	26.0%	14.0%	0.0%	60.0%	0.0%
21	Palo Alto HCS	43.2%	6.3%	2.7%	46.8%	0.9%
22	Greater LA HCS	15.6%	13.3%	18.8%	51.8%	0.5%
23	Black Hills HCS	9.6%	72.8%	15.8%	1.8%	0.0%
23	Central Iowa HCS	70.5%	20.5%	1.1%	8.0%	0.0%
<b>SITE AVERAGE (n=34)</b>		<b>42.3%</b>	<b>26.7%</b>	<b>9.6%</b>	<b>21.0%</b>	<b>0.4%</b>
<b>SITE S.D.</b>		<b>18.9%</b>	<b>17.0%</b>	<b>9.0%</b>	<b>18.4%</b>	<b>0.6%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>43.6%</b>	<b>26.0%</b>	<b>10.4%</b>	<b>19.7%</b>	<b>0.4%</b>

**Table 26. Days Worked for Pay during the Month Prior to Admission  
by Site for FY03**

<b>VISN</b>	<b>SITE</b>	<b>0 DAYS %</b>	<b>1 - 19 DAYS %</b>	<b>&gt; 19 DAYS %</b>
1	Bedford, MA	90.8%	7.8%	1.4%
1	Brockton, MA	91.8%	8.2%	0.0%
2	Canandaigua, NY	100.0%	0.0%	0.0%
3	Hudson Valley HCS	95.5%	1.7%	2.8%
3	New Jersey HCS	89.7%	7.8%	2.5%
3	New York Harbor HCS	97.4%	2.1%	0.5%
4	Butler, PA	71.8%	27.2%	1.0%
4	Coatesville, PA	91.7%	6.8%	1.5%
4	Pittsburgh HCS	83.2%	12.9%	3.9%
5	Martinsburg, WV	82.2%	13.6%	3.8%
5	Maryland HCS	84.3%	13.6%	2.0%
6	Hampton, VA	92.9%	7.1%	0.0%
7	Central Alabama HCS	80.4%	13.4%	6.2%
7	Dublin, GA	79.8%	20.2%	0.0%
8	Bay Pines, FL	57.8%	26.6%	15.6%
9	Mt. Home, TN	46.5%	36.6%	16.9%
10	Cincinnati, OH	100.0%	0.0%	0.0%
10	Cleveland, OH	97.9%	1.8%	0.3%
10	Dayton, OH	92.5%	6.0%	1.5%
12	Milwaukee, WI	66.7%	21.3%	12.0%
12	N. Chicago, IL	100.0%	0.0%	0.0%
15	Eastern Kansas HCS	87.6%	9.7%	2.7%
15	St Louis, MO	82.2%	16.9%	0.8%
16	Central Arkansas HCS	84.5%	10.1%	5.4%
16	Gulf Coast HCS	83.2%	14.7%	2.1%
17	North Texas HCS	65.7%	8.6%	25.7%
18	Northern Arizona HCS	73.2%	21.9%	4.9%
20	Alaska HCS	69.7%	28.3%	2.0%
20	Puget Sound HCS	78.1%	17.2%	4.7%
20	White City, OR	92.0%	6.0%	2.0%
21	Palo Alto HCS	75.7%	23.0%	1.4%
22	Greater LA HCS	98.6%	0.5%	0.9%
23	Black Hills HCS	100.0%	0.0%	0.0%
23	Central Iowa HCS	90.9%	5.7%	3.4%
<b>SITE AVERAGE (n=34)</b>		<b>84.5%</b>	<b>11.7%</b>	<b>3.8%</b>
<b>SITE S.D.</b>		<b>13.0%</b>	<b>9.5%</b>	<b>5.7%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>86.6%</b>	<b>10.4%</b>	<b>3.0%</b>

**Table 27. Monthly Income in the 30 Days Prior to Admission by Site for FY03**

<b>VISN</b>	<b>SITE</b>	<b>NO INCOME</b>	<b>\$1-\$499</b>	<b>\$500-\$999</b>	<b>&gt; \$999</b>
		<b>%</b>	<b>%</b>	<b>%</b>	<b>%</b>
1	Bedford, MA	44.0%	45.4%	9.9%	0.7%
1	Brockton, MA	43.3%	26.9%	19.4%	10.4%
2	Canandaigua, NY	61.1%	33.3%	5.6%	0.0%
3	Hudson Valley HCS	73.9%	13.1%	10.2%	2.8%
3	New Jersey HCS	65.8%	22.2%	9.5%	2.5%
3	New York Harbor HCS	32.8%	27.6%	26.6%	13.0%
4	Butler, PA	39.8%	48.5%	10.7%	1.0%
4	Coatesville, PA	63.4%	27.4%	7.4%	1.8%
4	Pittsburgh HCS	32.9%	54.8%	7.1%	5.2%
5	Martinsburg, WV	53.5%	26.3%	14.6%	5.2%
5	Maryland HCS	31.8%	41.4%	20.7%	6.1%
6	Hampton, VA	26.8%	37.5%	25.0%	10.7%
7	Central Alabama HCS	48.5%	27.8%	19.6%	4.1%
7	Dublin, GA	67.0%	33.0%	0.0%	0.0%
8	Bay Pines, FL	39.1%	31.3%	25.0%	4.7%
9	Mt. Home, TN	28.2%	54.9%	16.9%	0.0%
10	Cincinnati, OH	71.6%	8.5%	18.5%	1.4%
10	Cleveland, OH	61.9%	17.1%	17.1%	3.8%
10	Dayton, OH	67.2%	31.3%	1.5%	0.0%
12	Milwaukee, WI	48.1%	33.3%	12.0%	6.5%
12	N. Chicago, IL	46.6%	39.9%	8.8%	4.7%
15	Eastern Kansas HCS	54.9%	19.2%	17.8%	8.1%
15	St Louis, MO	39.8%	56.8%	3.4%	0.0%
16	Central Arkansas HCS	69.0%	26.2%	4.2%	0.6%
16	Gulf Coast HCS	66.3%	26.8%	6.3%	0.5%
17	North Texas HCS	30.5%	60.0%	7.6%	1.9%
18	Northern Arizona HCS	37.7%	33.9%	23.0%	5.5%
20	Alaska HCS	23.2%	36.4%	21.2%	19.2%
20	Puget Sound HCS	50.0%	37.5%	12.5%	0.0%
20	White City, OR	68.0%	14.0%	14.0%	4.0%
21	Palo Alto HCS	25.7%	54.5%	15.3%	4.5%
22	Greater LA HCS	56.0%	16.5%	20.6%	6.9%
23	Black Hills HCS	64.9%	10.5%	16.7%	7.0%
23	Central Iowa HCS	75.0%	23.9%	1.1%	0.0%
<b>SITE AVERAGE (n=34)</b>		<b>50.2%</b>	<b>32.3%</b>	<b>13.2%</b>	<b>4.2%</b>
<b>SITE S.D.</b>		<b>15.9%</b>	<b>13.8%</b>	<b>7.4%</b>	<b>4.3%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>51.7%</b>	<b>30.0%</b>	<b>13.8%</b>	<b>4.5%</b>

**Table 28. Self-Reported Health Care Utilization at Admission by Site for FY03**

<b>VISN</b>	<b>SITE</b>	<b>PERCENT WITH PRIOR MENTAL HEALTH HOSPITALIZATION†</b>	<b>PRIOR DOMICILIARY ADMISSION</b>	<b>HEALTH CARE SERVICES PAST 6 MONTHS</b>
1	Bedford, MA	97.2%	23.4%	85.1%
1	Brockton, MA	97.0%	32.8%	85.1%
2	Canandaigua, NY	72.2%	27.8%	66.7%
3	Hudson Valley HCS	96.6%	28.4%	59.1%
3	New Jersey HCS	86.4%	40.7%	60.9%
3	New York Harbor HCS	98.4%	39.1%	97.9%
4	Butler, PA	100.0%	36.9%	83.5%
4	Coatesville, PA	87.9%	30.7%	48.7%
4	Pittsburgh HCS	92.9%	56.1%	73.5%
5	Martinsburg, WV	87.3%	49.8%	78.4%
5	Maryland HCS	86.9%	36.9%	82.8%
6	Hampton, VA	92.9%	64.3%	85.7%
7	Central Alabama HCS	86.6%	25.8%	78.4%
7	Dublin, GA	96.8%	46.8%	62.8%
8	Bay Pines, FL	84.4%	10.9%	79.7%
9	Mt. Home, TN	77.5%	62.0%	81.7%
10	Cincinnati, OH	100.0%	28.9%	98.1%
10	Cleveland, OH	88.2%	33.6%	76.7%
10	Dayton, OH	94.0%	55.2%	64.2%
12	Milwaukee, WI	95.4%	64.8%	89.8%
12	N. Chicago, IL	92.6%	24.3%	75.7%
15	Eastern Kansas HCS	94.6%	43.5%	81.6%
15	St Louis, MO	89.8%	27.1%	55.9%
16	Central Arkansas HCS	94.0%	35.1%	52.4%
16	Gulf Coast HCS	77.9%	42.6%	60.5%
17	North Texas HCS	90.5%	29.5%	87.6%
18	Northern Arizona HCS	88.5%	49.2%	72.1%
20	Alaska HCS	71.7%	42.4%	63.6%
20	Puget Sound HCS	81.3%	46.9%	70.3%
20	White City, OR	66.0%	52.0%	58.0%
21	Palo Alto HCS	82.0%	32.0%	83.3%
22	Greater LA HCS	81.7%	24.8%	94.0%
23	Black Hills HCS	96.5%	21.9%	93.0%
23	Central Iowa HCS	87.5%	36.4%	75.0%
<b>SITE AVERAGE (n=34)</b>		<b>88.6%</b>	<b>38.3%</b>	<b>75.3%</b>
<b>SITE S.D.</b>		<b>8.5%</b>	<b>13.1%</b>	<b>13.3%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>89.7%</b>	<b>37.3%</b>	<b>75.4%</b>

†Includes hospitalizations for substance abuse and psychiatric illnesses

**Table 29. Self-Reported Health Problems at Admission by Site for FY03**

<b>VISN</b>	<b>SITE</b>	<b>CURRENT MEDICAL PROBLEM %</b>	<b>CURRENT ALCOHOL PROBLEM %</b>	<b>CURRENT DRUG PROBLEM %</b>	<b>CURRENT PSYCHIATRIC OR EMOTIONAL PROBLEM %</b>
1	Bedford, MA	27.7%	27.0%	15.6%	63.8%
1	Brockton, MA	50.0%	66.4%	41.8%	67.9%
2	Canandaigua, NY	16.7%	66.7%	55.6%	33.3%
3	Hudson Valley HCS	48.9%	43.2%	38.1%	56.3%
3	New Jersey HCS	32.9%	33.3%	46.1%	49.8%
3	New York Harbor HCS	60.4%	76.0%	76.0%	72.4%
4	Butler, PA	42.7%	81.6%	68.9%	47.6%
4	Coatesville, PA	48.1%	61.1%	60.5%	28.0%
4	Pittsburgh HCS	56.8%	69.7%	77.4%	58.7%
5	Martinsburg, WV	52.6%	49.3%	46.9%	55.9%
5	Maryland HCS	30.8%	30.8%	30.8%	59.1%
6	Hampton, VA	60.7%	39.3%	48.2%	98.2%
7	Central Alabama HCS	34.0%	32.0%	43.3%	39.2%
7	Dublin, GA	25.5%	85.1%	63.8%	39.4%
8	Bay Pines, FL	45.3%	68.8%	53.1%	32.8%
9	Mt. Home, TN	46.5%	8.5%	7.0%	54.9%
10	Cincinnati, OH	72.5%	98.1%	94.8%	79.6%
10	Cleveland, OH	52.8%	44.0%	44.2%	50.7%
10	Dayton, OH	43.3%	82.1%	68.7%	47.8%
12	Milwaukee, WI	36.1%	38.9%	34.3%	48.1%
12	N. Chicago, IL	35.1%	39.9%	37.2%	23.6%
15	Eastern Kansas HCS	63.0%	52.7%	36.8%	66.2%
15	St Louis, MO	15.3%	33.9%	29.7%	23.7%
16	Central Arkansas HCS	39.3%	42.9%	42.3%	54.2%
16	Gulf Coast HCS	18.4%	26.3%	25.8%	26.8%
17	North Texas HCS	38.1%	24.8%	30.5%	55.2%
18	Northern Arizona HCS	62.3%	73.8%	47.5%	76.5%
20	Alaska HCS	74.7%	63.6%	31.3%	63.6%
20	Puget Sound HCS	32.8%	35.9%	26.6%	53.1%
20	White City, OR	54.0%	24.0%	18.0%	44.0%
21	Palo Alto HCS	31.5%	45.9%	55.4%	45.0%
22	Greater LA HCS	82.1%	16.1%	17.4%	80.7%
23	Black Hills HCS	57.0%	87.7%	38.6%	61.4%
23	Central Iowa HCS	30.7%	60.2%	44.3%	38.6%
<b>SITE AVERAGE (n=34)</b>		<b>44.7%</b>	<b>50.9%</b>	<b>44.0%</b>	<b>52.8%</b>
<b>SITE S.D.</b>		<b>16.5%</b>	<b>22.8%</b>	<b>19.2%</b>	<b>17.3%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>47.2%</b>	<b>50.6%</b>	<b>45.3%</b>	<b>53.9%</b>

**Table 30. Substance Abuse Diagnoses at Admission by Site for FY03**

<b>VISN</b>	<b>SITE</b>	<b>ALCOHOL DIAGNOSIS ONLY † %</b>	<b>DRUG DIAGNOSIS ONLY †† %</b>	<b>ALCOHOL AND DRUG DIAGNOSES ††† %</b>	<b>NO SUBSTANCE ABUSE DIAGNOSIS %</b>
1	Bedford, MA	40.4%	4.3%	50.4%	5.0%
1	Brockton, MA	35.8%	6.0%	57.5%	0.7%
2	Canandaigua, NY	22.2%	11.1%	50.0%	16.7%
3	Hudson Valley HCS	15.9%	6.3%	74.4%	3.4%
3	New Jersey HCS	15.2%	32.5%	45.3%	7.0%
3	New York Harbor HCS	18.8%	17.2%	63.0%	1.0%
4	Butler, PA	31.1%	16.5%	52.4%	0.0%
4	Coatesville, PA	16.2%	17.1%	61.1%	5.6%
4	Pittsburgh HCS	13.5%	20.6%	57.4%	8.4%
5	Martinsburg, WV	18.8%	11.3%	56.8%	13.1%
5	Maryland HCS	25.8%	17.7%	37.9%	18.7%
6	Hampton, VA	17.9%	23.2%	42.9%	16.1%
7	Central Alabama HCS	6.2%	9.3%	74.2%	10.3%
7	Dublin, GA	25.5%	4.3%	66.0%	4.3%
8	Bay Pines, FL	34.4%	12.5%	40.6%	12.5%
9	Mt. Home, TN	33.8%	7.0%	39.4%	19.7%
10	Cincinnati, OH	3.8%	0.5%	94.3%	1.4%
10	Cleveland, OH	14.7%	9.4%	67.0%	8.8%
10	Dayton, OH	22.4%	9.0%	68.7%	0.0%
12	Milwaukee, WI	21.3%	4.6%	73.1%	0.9%
12	N. Chicago, IL	22.3%	13.5%	62.8%	1.4%
15	Eastern Kansas HCS	27.8%	10.5%	53.8%	7.8%
15	St Louis, MO	28.0%	11.0%	60.2%	0.8%
16	Central Arkansas HCS	8.3%	3.0%	86.9%	1.8%
16	Gulf Coast HCS	24.2%	5.8%	56.3%	13.7%
17	North Texas HCS	11.4%	12.4%	65.7%	10.5%
18	Northern Arizona HCS	44.8%	6.6%	41.0%	7.7%
20	Alaska HCS	36.4%	9.1%	39.4%	15.2%
20	Puget Sound HCS	28.1%	6.3%	50.0%	15.6%
20	White City, OR	22.0%	4.0%	36.0%	38.0%
21	Palo Alto HCS	19.4%	24.3%	55.4%	0.9%
22	Greater LA HCS	21.1%	11.9%	52.3%	14.7%
23	Black Hills HCS	50.9%	1.8%	38.6%	8.8%
23	Central Iowa HCS	25.0%	12.5%	36.4%	26.1%
<b>SITE AVERAGE (n=34)</b>		<b>23.6%</b>	<b>11.0%</b>	<b>56.1%</b>	<b>9.3%</b>
<b>SITE S.D.</b>		<b>10.6%</b>	<b>7.0%</b>	<b>14.4%</b>	<b>8.5%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>22.3%</b>	<b>11.8%</b>	<b>58.0%</b>	<b>7.9%</b>

† Alcohol diagnosis only is defined as having an alcohol diagnosis and no other psychiatric or substance abuse diagnosis.

†† Drug diagnosis only is defined as having a drug diagnosis and no other psychiatric or substance abuse diagnosis.

††† Both alcohol and drug diagnoses is defined as having both alcohol and drug diagnoses and no psychiatric diagnosis.

**Table 31. Clinical Psychiatric Diagnoses at Admission by Site for FY03**

<b>VISN</b>	<b>SITE</b>	<b>ALCOHOL DIAGNOSIS %</b>	<b>DRUG DIAGNOSIS %</b>	<b>ANY SUBSTANCE DIAGNOSIS %</b>	<b>SERIOUS MENTAL ILLNESS† %</b>	<b>DUALLY DIAGNOSED†† %</b>
1	Bedford, MA	90.8%	54.6%	95.0%	70.2%	66.0%
1	Brockton, MA	93.3%	63.4%	99.3%	61.9%	61.9%
2	Canandaigua, NY	72.2%	61.1%	83.3%	38.9%	22.2%
3	Hudson Valley HCS	90.3%	80.7%	96.6%	41.5%	38.6%
3	New Jersey HCS	60.5%	77.8%	93.0%	39.9%	35.8%
3	New York Harbor HCS	81.8%	80.2%	99.0%	79.2%	78.6%
4	Butler, PA	83.5%	68.9%	100.0%	35.9%	35.9%
4	Coatesville, PA	77.3%	78.2%	94.4%	22.4%	20.6%
4	Pittsburgh HCS	71.0%	78.1%	91.6%	47.1%	42.6%
5	Martinsburg, WV	75.6%	68.1%	86.9%	46.0%	38.0%
5	Maryland HCS	63.6%	55.6%	81.3%	60.1%	46.0%
6	Hampton, VA	60.7%	66.1%	83.9%	85.7%	75.0%
7	Central Alabama HCS	80.4%	83.5%	89.7%	58.8%	50.5%
7	Dublin, GA	91.5%	70.2%	95.7%	23.4%	21.3%
8	Bay Pines, FL	75.0%	53.1%	87.5%	31.3%	23.4%
9	Mt. Home, TN	73.2%	46.5%	80.3%	66.2%	56.3%
10	Cincinnati, OH	98.1%	94.8%	98.6%	62.6%	61.1%
10	Cleveland, OH	81.7%	76.4%	91.2%	54.0%	47.5%
10	Dayton, OH	91.0%	77.6%	100.0%	17.9%	17.9%
12	Milwaukee, WI	94.4%	77.8%	99.1%	53.7%	53.7%
12	N. Chicago, IL	85.1%	76.4%	98.6%	30.4%	29.1%
15	Eastern Kansas HCS	81.6%	64.3%	92.2%	70.3%	64.1%
15	St Louis, MO	88.1%	71.2%	99.2%	11.0%	11.0%
16	Central Arkansas HCS	95.2%	89.9%	98.2%	38.7%	37.5%
16	Gulf Coast HCS	80.5%	62.1%	86.3%	37.9%	33.7%
17	North Texas HCS	77.1%	78.1%	89.5%	60.0%	53.3%
18	Northern Arizona HCS	85.8%	47.5%	92.3%	68.3%	62.8%
20	Alaska HCS	75.8%	48.5%	84.8%	56.6%	48.5%
20	Puget Sound HCS	78.1%	56.3%	84.4%	59.4%	51.6%
20	White City, OR	58.0%	40.0%	62.0%	44.0%	32.0%
21	Palo Alto HCS	74.8%	79.7%	99.1%	22.1%	21.2%
22	Greater LA HCS	73.4%	64.2%	85.3%	64.2%	53.7%
23	Black Hills HCS	89.5%	40.4%	91.2%	44.7%	42.1%
23	Central Iowa HCS	61.4%	48.9%	73.9%	2.3%	1.1%
<b>SITE AVERAGE (n=34)</b>		<b>79.7%</b>	<b>67.1%</b>	<b>90.7%</b>	<b>47.2%</b>	<b>42.2%</b>
<b>SITE S.D.</b>		<b>10.8%</b>	<b>14.1%</b>	<b>8.5%</b>	<b>19.8%</b>	<b>18.5%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>80.3%</b>	<b>69.8%</b>	<b>92.1%</b>	<b>48.4%</b>	<b>43.8%</b>

†Serious mental illness is defined as having a psychiatric diagnosis that falls into one of the following categories: schizophrenia; other psychotic disorder; affective disorder; bipolar disorder, PTSD and other anxiety disorders.

††Dually diagnosed is defined as having a substance abuse disorder and a serious mental illness.



**Table 32. Selected Medical Diagnoses at Admission by Site for FY03**

VISN	SITE	ORAL/DENTAL PATHOLOGY %	EYE DISORDER %	HYPER- TENSION %	PERIPHERAL VASCULAR DISEASE %	CARDIAC DISEASE %	COPD %	TB %	GASTRO- INTESTINAL DISEASE %	LIVER DISEASE %	DIABETES %	SEIZURE DISORDER %	ORTHOPEDIC PROBLEM %
1	Bedford, MA	80.9%	2.8%	18.4%	2.1%	9.9%	14.9%	0.0%	18.4%	38.3%	6.0%	2.8%	51.8%
1	Brockton, MA	18.7%	6.0%	29.1%	11.2%	23.1%	16.4%	0.7%	46.3%	47.0%	12.0%	5.2%	54.5%
2	Canandaigua, NY	16.7%	11.1%	33.3%	0.0%	0.0%	5.6%	0.0%	11.1%	16.7%	11.0%	0.0%	33.3%
3	Hudson Valley HCS	60.8%	2.8%	18.2%	2.8%	4.5%	3.4%	0.0%	5.1%	17.6%	7.0%	1.1%	26.7%
3	New Jersey HCS	39.5%	8.2%	18.5%	2.1%	5.8%	6.2%	1.6%	10.3%	28.4%	7.0%	2.5%	18.9%
3	New York Harbor HCS	1.0%	1.6%	17.7%	1.0%	5.7%	1.0%	0.0%	5.7%	21.9%	11.0%	3.1%	14.6%
4	Butler, PA	1.0%	2.9%	30.1%	0.0%	3.9%	5.8%	8.7%	11.7%	32.0%	6.0%	1.0%	14.6%
4	Coatesville, PA	19.2%	5.9%	16.8%	1.8%	6.8%	7.4%	6.8%	6.5%	22.7%	9.0%	0.6%	25.7%
4	Pittsburgh HCS	2.6%	0.6%	16.1%	0.6%	5.8%	3.2%	0.6%	32.3%	9.7%	6.0%	0.6%	21.9%
5	Martinsburg, WV	22.1%	8.5%	30.5%	2.3%	7.5%	8.0%	4.7%	5.6%	22.1%	8.0%	0.9%	41.8%
5	Maryland HCS	94.9%	1.5%	28.3%	1.5%	5.1%	4.0%	0.0%	8.1%	11.1%	11.0%	1.5%	13.6%
6	Hampton, VA	16.1%	7.1%	23.2%	5.4%	5.4%	5.4%	0.0%	17.9%	21.4%	11.0%	8.9%	55.4%
7	Central Alabama HCS	45.4%	23.7%	33.0%	0.0%	4.1%	7.2%	3.1%	15.5%	16.5%	11.0%	4.1%	22.7%
7	Dublin, GA	19.1%	4.3%	27.7%	0.0%	6.4%	6.4%	1.1%	6.4%	7.4%	5.0%	1.1%	27.7%
8	Bay Pines, FL	20.3%	10.9%	25.0%	3.1%	15.6%	23.4%	14.1%	9.4%	14.1%	5.0%	6.3%	48.4%
9	Mt. Home, TN	57.7%	14.1%	40.8%	4.2%	9.9%	19.7%	0.0%	33.8%	21.1%	10.0%	7.0%	71.8%
10	Cincinnati, OH	31.8%	16.6%	52.6%	0.5%	2.4%	3.3%	0.0%	10.0%	50.7%	20.0%	5.7%	27.5%
10	Cleveland, OH	38.6%	19.5%	29.2%	5.3%	9.1%	10.9%	5.3%	13.9%	22.1%	10.0%	4.7%	46.9%
10	Dayton, OH	6.0%	3.0%	13.4%	1.5%	1.5%	7.5%	3.0%	4.5%	25.4%	6.0%	3.0%	3.0%
12	Milwaukee, WI	19.4%	4.6%	25.9%	3.7%	2.8%	2.8%	0.0%	13.9%	24.1%	10.0%	1.9%	13.9%
12	N. Chicago, IL	79.7%	4.1%	26.4%	0.7%	9.5%	2.0%	0.0%	2.7%	14.2%	6.0%	6.1%	37.2%
15	Eastern Kansas HCS	7.3%	4.6%	21.6%	2.4%	8.4%	11.6%	3.5%	13.5%	27.0%	9.0%	1.6%	42.7%
15	St Louis, MO	76.3%	5.1%	13.6%	0.0%	0.8%	0.8%	0.0%	0.0%	0.0%	4.0%	0.8%	0.0%
16	Central Arkansas HCS	100.0%	1.8%	31.0%	2.4%	6.0%	12.5%	11.3%	34.5%	32.1%	5.0%	1.8%	44.0%
16	Gulf Coast HCS	23.7%	22.6%	12.6%	1.1%	1.1%	4.2%	0.5%	3.2%	6.8%	5.0%	2.6%	26.8%
17	North Texas HCS	3.8%	1.9%	23.8%	3.8%	4.8%	6.7%	0.0%	9.5%	35.2%	10.0%	0.0%	29.5%
18	Northern Arizona HCS	38.8%	6.0%	12.6%	0.5%	4.4%	6.6%	0.0%	10.4%	14.8%	5.0%	6.0%	35.5%
20	Alaska HCS	78.8%	11.1%	27.3%	7.1%	14.1%	20.2%	2.0%	18.2%	32.3%	10.0%	7.1%	56.6%
20	Puget Sound HCS	40.6%	9.4%	29.7%	3.1%	1.6%	12.5%	0.0%	31.3%	29.7%	5.0%	0.0%	48.4%
20	White City, OR	22.0%	0.0%	24.0%	6.0%	14.0%	32.0%	0.0%	12.0%	28.0%	12.0%	6.0%	32.0%
21	Palo Alto HCS	2.7%	4.5%	19.4%	1.4%	2.3%	3.2%	0.0%	18.5%	32.0%	5.0%	0.0%	40.5%
22	Greater LA HCS	10.6%	5.5%	35.3%	4.1%	11.5%	5.5%	3.2%	8.7%	17.9%	16.0%	4.6%	23.4%
23	Black Hills HCS	98.2%	1.8%	16.7%	2.6%	0.0%	4.4%	0.0%	2.6%	1.8%	4.0%	0.9%	10.5%
23	Central Iowa HCS	1.1%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.0%	1.1%	0.0%
SITE AVERAGE (n=34)		35.2%	6.9%	24.2%	2.5%	6.3%	8.4%	2.1%	13.3%	21.8%	8.2%	3.0%	31.2%
SITE S.D.		31.2%	6.2%	9.6%	2.4%	5.1%	7.1%	3.5%	10.9%	12.1%	3.7%	2.5%	17.4%
VETERAN AVG (n=5156)		34.5%	7.2%	24.0%	2.4%	6.5%	7.5%	2.4%	12.6%	22.7%	8.6%	2.8%	31.2%

**Table 33. Number of Medical Diagnoses at Admission by Site for FY03†**

<b>VISN</b>	<b>SITE</b>	<b>NO MEDICAL DIAGNOSIS %</b>	<b>1 - 2 MEDICAL DIAGNOSES %</b>	<b>3 - 5 MEDICAL DIAGNOSES %</b>	<b>&gt; 5 MEDICAL DIAGNOSES %</b>
1	Bedford, MA	1.4%	46.8%	49.6%	2.1%
1	Brockton, MA	0.7%	23.9%	67.9%	7.5%
2	Canandaigua, NY	11.1%	83.3%	5.6%	0.0%
3	Hudson Valley HCS	9.1%	58.0%	31.3%	1.7%
3	New Jersey HCS	13.2%	65.4%	19.8%	1.6%
3	New York Harbor HCS	23.4%	58.3%	18.2%	0.0%
4	Butler, PA	13.6%	63.1%	23.3%	0.0%
4	Coatesville, PA	16.2%	53.4%	27.1%	3.2%
4	Pittsburgh HCS	40.6%	41.3%	18.1%	0.0%
5	Martinsburg, WV	7.5%	59.2%	32.9%	0.5%
5	Maryland HCS	2.5%	68.2%	29.3%	0.0%
6	Hampton, VA	8.9%	46.4%	42.9%	1.8%
7	Central Alabama HCS	2.1%	64.9%	29.9%	3.1%
7	Dublin, GA	17.0%	68.1%	13.8%	1.1%
8	Bay Pines, FL	15.6%	35.9%	40.6%	7.8%
9	Mt. Home, TN	0.0%	18.3%	67.6%	14.1%
10	Cincinnati, OH	13.7%	37.9%	41.7%	6.6%
10	Cleveland, OH	8.6%	43.1%	38.3%	10.0%
10	Dayton, OH	31.3%	53.7%	14.9%	0.0%
12	Milwaukee, WI	13.9%	64.8%	19.4%	1.9%
12	N. Chicago, IL	14.9%	46.6%	37.2%	1.4%
15	Eastern Kansas HCS	5.1%	54.3%	37.8%	2.7%
15	St Louis, MO	5.1%	78.0%	16.9%	0.0%
16	Central Arkansas HCS	0.0%	28.0%	61.3%	10.7%
16	Gulf Coast HCS	22.6%	56.8%	20.0%	0.5%
17	North Texas HCS	29.5%	54.3%	16.2%	0.0%
18	Northern Arizona HCS	13.1%	61.7%	24.0%	1.1%
20	Alaska HCS	1.0%	27.3%	57.6%	14.1%
20	Puget Sound HCS	1.6%	59.4%	37.5%	1.6%
20	White City, OR	4.0%	56.0%	36.0%	4.0%
21	Palo Alto HCS	2.3%	54.1%	42.3%	1.4%
22	Greater LA HCS	3.2%	56.9%	37.2%	2.8%
23	Black Hills HCS	1.8%	86.8%	11.4%	0.0%
23	Central Iowa HCS	89.8%	10.2%	0.0%	0.0%
<b>SITE AVERAGE (n=34)</b>		<b>13.1%</b>	<b>52.5%</b>	<b>31.4%</b>	<b>3.0%</b>
<b>SITE S.D.</b>		<b>16.8%</b>	<b>17.4%</b>	<b>16.7%</b>	<b>4.0%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>12.0%</b>	<b>52.6%</b>	<b>32.3%</b>	<b>3.1%</b>

†Includes oral and dental pathology.

**Table 34. Appropriateness for Admission as Documented by the Presence of a Medical or Psychiatric Diagnosis by Site for FY03**

VISN	SITE	ANY PSYCHIATRIC DIAGNOSIS %	ANY MEDICAL DIAGNOSIS† %	ANY MEDICAL OR PSYCHIATRIC DIAGNOSIS %	NO MEDICAL/ PSYCHIATRIC DIAGNOSIS %
1	Bedford, MA	99.3%	98.6%	100.0%	0.0%
1	Brockton, MA	100.0%	99.3%	100.0%	0.0%
2	Canandaigua, NY	100.0%	88.9%	100.0%	0.0%
3	Hudson Valley HCS	100.0%	90.9%	100.0%	0.0%
3	New Jersey HCS	97.9%	86.8%	100.0%	0.0%
3	New York Harbor HCS	100.0%	76.6%	100.0%	0.0%
4	Butler, PA	100.0%	86.4%	100.0%	0.0%
4	Coatesville, PA	99.1%	83.8%	100.0%	0.0%
4	Pittsburgh HCS	96.8%	59.4%	98.1%	<b>1.9%</b>
5	Martinsburg, WV	97.7%	92.5%	100.0%	0.0%
5	Maryland HCS	99.5%	97.5%	100.0%	0.0%
6	Hampton, VA	100.0%	91.1%	100.0%	0.0%
7	Central Alabama HCS	100.0%	97.9%	100.0%	0.0%
7	Dublin, GA	98.9%	83.0%	100.0%	0.0%
8	Bay Pines, FL	96.9%	84.4%	100.0%	0.0%
9	Mt. Home, TN	93.0%	100.0%	100.0%	0.0%
10	Cincinnati, OH	100.0%	86.3%	100.0%	0.0%
10	Cleveland, OH	99.1%	91.4%	100.0%	0.0%
10	Dayton, OH	100.0%	68.7%	100.0%	0.0%
12	Milwaukee, WI	99.1%	86.1%	99.1%	<b>0.9%</b>
12	N. Chicago, IL	100.0%	85.1%	100.0%	0.0%
15	Eastern Kansas HCS	99.2%	94.9%	100.0%	0.0%
15	St Louis, MO	100.0%	94.9%	100.0%	0.0%
16	Central Arkansas HCS	100.0%	100.0%	100.0%	0.0%
16	Gulf Coast HCS	92.1%	77.4%	98.9%	<b>1.1%</b>
17	North Texas HCS	97.1%	70.5%	100.0%	0.0%
18	Northern Arizona HCS	100.0%	86.9%	100.0%	0.0%
20	Alaska HCS	97.0%	99.0%	100.0%	0.0%
20	Puget Sound HCS	92.2%	98.4%	100.0%	0.0%
20	White City, OR	82.0%	96.0%	100.0%	0.0%
21	Palo Alto HCS	100.0%	97.7%	100.0%	0.0%
22	Greater LA HCS	98.2%	96.8%	100.0%	0.0%
23	Black Hills HCS	97.4%	98.2%	100.0%	0.0%
23	Central Iowa HCS	100.0%	10.2%	100.0%	0.0%
<b>SITE AVERAGE (n=34)</b>		<b>98.0%</b>	<b>86.9%</b>	<b>99.9%</b>	<b>0.1%</b>
<b>SITE S.D.</b>		<b>3.6%</b>	<b>16.8%</b>	<b>0.4%</b>	<b>0.4%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>98.5%</b>	<b>88.0%</b>	<b>99.9%</b>	<b>0.1%</b>

† Includes oral and dental pathology.

**Table 35. Length of Stay by Site for FY03**

VISN	SITE	< 8 DAYS %	8 - 28 DAYS %	29 - 60 DAYS %	61 - 90 DAYS %	91 - 180 DAYS %	> 180 DAYS %	MEAN LOS (IN DAYS)
1	Bedford, MA	2.8%	4.3%	7.8%	10.6%	73.8%	0.7%	103.0
1	Brockton, MA	4.5%	12.7%	11.9%	10.4%	59.0%	1.5%	87.0
2	Canandaigua, NY	0.0%	11.1%	16.7%	27.8%	33.3%	11.1%	87.9
3	Hudson Valley HCS	1.7%	4.0%	7.4%	13.1%	69.9%	4.0%	111.8
3	New Jersey HCS	2.9%	2.5%	10.3%	15.2%	48.1%	21.0%	127.4
3	New York Harbor HCS	5.7%	13.0%	17.7%	11.5%	49.0%	3.1%	85.5
4	Butler, PA	5.8%	5.8%	20.4%	11.7%	51.5%	4.9%	94.9
4	Coatesville, PA	1.8%	5.6%	13.9%	13.0%	59.9%	5.9%	107.2
4	Pittsburgh HCS	3.2%	7.7%	7.7%	12.9%	61.3%	7.1%	111.4
5	Martinsburg, WV	0.5%	9.9%	10.8%	17.4%	53.1%	8.5%	105.3
5	Maryland HCS	4.5%	10.6%	17.2%	21.7%	44.4%	1.5%	82.7
6	Hampton, VA	1.8%	0.0%	10.7%	19.6%	58.9%	8.9%	111.4
7	Central Alabama HCS	4.1%	7.2%	9.3%	14.4%	55.7%	9.3%	106.2
7	Dublin, GA	2.1%	6.4%	22.3%	21.3%	33.0%	14.9%	100.5
8	Bay Pines, FL	4.7%	10.9%	17.2%	23.4%	20.3%	23.4%	115.2
9	Mt. Home, TN	4.2%	9.9%	14.1%	8.5%	28.2%	35.2%	134.7
10	Cincinnati, OH	5.2%	12.3%	10.9%	23.2%	39.3%	9.0%	91.7
10	Cleveland, OH	2.7%	10.0%	15.6%	18.3%	38.3%	15.0%	104.4
10	Dayton, OH	1.5%	4.5%	14.9%	28.4%	50.7%	0.0%	88.3
12	Milwaukee, WI	2.8%	6.5%	16.7%	21.3%	29.6%	23.1%	124.2
12	N. Chicago, IL	5.4%	11.5%	10.8%	11.5%	36.5%	24.3%	121.3
15	Eastern Kansas HCS	3.5%	7.8%	10.3%	11.9%	34.1%	32.4%	141.7
15	St Louis, MO	2.5%	2.5%	4.2%	20.3%	61.0%	9.3%	122.8
16	Central Arkansas HCS	1.8%	8.9%	11.3%	15.5%	52.4%	10.1%	107.7
16	Gulf Coast HCS	1.1%	11.1%	15.3%	14.7%	38.9%	18.9%	112.7
17	North Texas HCS	1.0%	7.6%	15.2%	22.9%	50.5%	2.9%	96.6
18	Northern Arizona HCS	2.2%	12.0%	18.0%	24.0%	41.0%	2.7%	80.4
20	Alaska HCS	4.0%	8.1%	14.1%	15.2%	35.4%	23.2%	119.6
20	Puget Sound HCS	1.6%	9.4%	10.9%	10.9%	51.6%	15.6%	113.4
20	White City, OR	0.0%	10.0%	8.0%	8.0%	32.0%	42.0%	175.2
21	Palo Alto HCS	1.8%	10.8%	18.5%	14.0%	33.8%	21.2%	111.7
22	Greater LA HCS	0.5%	6.9%	15.1%	10.6%	28.0%	39.0%	178.2
23	Black Hills HCS	2.6%	8.8%	17.5%	13.2%	32.5%	25.4%	118.4
23	Central Iowa HCS	2.3%	17.0%	15.9%	22.7%	42.0%	0.0%	74.5
SITE AVERAGE (n=34)		2.7%	8.5%	13.5%	16.4%	44.9%	14.0%	110.4
SITE S.D.		1.6%	3.5%	4.2%	5.6%	13.0%	11.7%	23.0
VETERAN AVERAGE (n=5156)		2.8%	8.5%	13.4%	15.8%	45.4%	14.2%	111.5

**Table 36. Type of Discharge by Site for FY03**

VISN	SITE	COMPLETED PROGRAM †, †† %	ASKED TO LEAVE %	LEFT BY CHOICE %	TRANSFERRED %	OTHER %
1	Bedford, MA	83.0%	9.2%	6.4%	0.7%	0.7%
1	Brockton, MA	<b>59.0%</b>	<b>25.4%</b>	14.2%	0.0%	1.5%
2	Canandaigua, NY	72.2%	16.7%	11.1%	0.0%	0.0%
3	Hudson Valley HCS	71.0%	15.3%	9.1%	2.8%	1.7%
3	New Jersey HCS	79.8%	7.4%	6.2%	2.9%	3.7%
3	New York Harbor HCS	<b>50.5%</b>	17.7%	<b>22.9%</b>	4.2%	4.7%
4	Butler, PA	79.6%	11.7%	6.8%	1.0%	1.0%
4	Coatesville, PA	77.3%	15.3%	5.0%	1.2%	1.2%
4	Pittsburgh HCS	91.6%	3.9%	2.6%	0.0%	1.9%
5	Martinsburg, WV	64.8%	14.6%	11.7%	7.5%	1.4%
5	Maryland HCS	76.3%	10.6%	10.1%	2.0%	1.0%
6	Hampton, VA	87.5%	7.1%	5.4%	0.0%	0.0%
7	Central Alabama HCS	86.6%	5.2%	5.2%	1.0%	2.1%
7	Dublin, GA	<b>47.9%</b>	12.8%	16.0%	21.3%	2.1%
8	Bay Pines, FL	59.4%	14.1%	14.1%	9.4%	3.1%
9	Mt. Home, TN	<b>43.7%</b>	<b>19.7%</b>	14.1%	12.7%	9.9%
10	Cincinnati, OH	68.2%	10.4%	17.1%	2.4%	1.9%
10	Cleveland, OH	78.2%	8.6%	10.0%	1.8%	1.5%
10	Dayton, OH	98.5%	0.0%	0.0%	0.0%	1.5%
12	Milwaukee, WI	69.4%	13.9%	13.9%	0.9%	1.9%
12	N. Chicago, IL	81.8%	8.8%	7.4%	0.7%	1.4%
15	Eastern Kansas HCS	73.2%	12.7%	9.5%	3.5%	1.1%
15	St Louis, MO	70.3%	<b>29.7%</b>	0.0%	0.0%	0.0%
16	Central Arkansas HCS	73.2%	13.1%	13.7%	0.0%	0.0%
16	Gulf Coast HCS	76.8%	10.0%	7.4%	1.6%	4.2%
17	North Texas HCS	75.2%	10.5%	13.3%	0.0%	1.0%
18	Northern Arizona HCS	62.3%	15.3%	<b>19.7%</b>	1.1%	1.6%
20	Alaska HCS	<b>57.6%</b>	12.1%	<b>23.2%</b>	1.0%	5.1%
20	Puget Sound HCS	64.1%	<b>21.9%</b>	7.8%	6.3%	0.0%
20	White City, OR	68.0%	12.0%	16.0%	0.0%	4.0%
21	Palo Alto HCS	89.2%	2.7%	1.8%	0.5%	5.9%
22	Greater LA HCS	60.6%	<b>19.3%</b>	15.1%	4.1%	0.9%
23	Black Hills HCS	72.8%	10.5%	14.0%	1.8%	0.9%
23	Central Iowa HCS	65.9%	4.5%	<b>23.9%</b>	3.4%	2.3%
<b>SITE AVERAGE (n=34)</b>		<b>71.6%</b>	<b>12.4%</b>	<b>11.0%</b>	<b>2.8%</b>	<b>2.1%</b>
<b>SITE S.D.</b>		<b>12.4%</b>	<b>6.2%</b>	<b>6.3%</b>	<b>4.4%</b>	<b>2.0%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>72.5%</b>	<b>12.3%</b>	<b>10.6%</b>	<b>2.6%</b>	<b>2.0%</b>

† Includes veterans who successfully completed all program components and veterans who successfully completed some program components.

††Percent completed program is a special emphasis program performance measure.

**Table 37. Description of Veteran Participation by Site for FY03**

<b>VISN</b>	<b>SITE</b>	<b>PARTICIPATION † %</b>	<b>MADE USE OF PROGRAM %</b>	<b>MADE OPTIMAL USE OF PROGRAM %</b>
1	Bedford, MA	16.3%	34.0%	48.2%
1	Brockton, MA	37.3%	18.7%	41.8%
2	Canandaigua, NY	33.3%	55.6%	11.1%
3	Hudson Valley HCS	15.3%	36.9%	46.6%
3	New Jersey HCS	15.6%	29.6%	53.9%
3	New York Harbor HCS	45.8%	21.4%	29.2%
4	Butler, PA	23.3%	50.5%	26.2%
4	Coatesville, PA	20.6%	28.9%	49.6%
4	Pittsburgh HCS	27.7%	43.9%	27.7%
5	Martinsburg, WV	28.6%	31.9%	37.6%
5	Maryland HCS	23.2%	16.2%	60.6%
6	Hampton, VA	10.7%	25.0%	64.3%
7	Central Alabama HCS	11.3%	23.7%	63.9%
7	Dublin, GA	22.3%	26.6%	51.1%
8	Bay Pines, FL	26.6%	59.4%	12.5%
9	Mt. Home, TN	38.0%	33.8%	26.8%
10	Cincinnati, OH	29.9%	26.1%	44.1%
10	Cleveland, OH	18.6%	39.5%	40.7%
10	Dayton, OH	3.0%	47.8%	49.3%
12	Milwaukee, WI	33.3%	48.1%	17.6%
12	N. Chicago, IL	18.9%	18.9%	62.2%
15	Eastern Kansas HCS	35.1%	30.5%	33.8%
15	St Louis, MO	3.4%	53.4%	43.2%
16	Central Arkansas HCS	26.8%	44.0%	29.2%
16	Gulf Coast HCS	22.1%	41.6%	30.0%
17	North Texas HCS	36.2%	34.3%	29.5%
18	Northern Arizona HCS	24.6%	39.3%	35.0%
20	Alaska HCS	36.4%	26.3%	33.3%
20	Puget Sound HCS	35.9%	10.9%	53.1%
20	White City, OR	36.0%	38.0%	26.0%
21	Palo Alto HCS	10.8%	54.1%	33.3%
22	Greater LA HCS	38.1%	14.2%	47.7%
23	Black Hills HCS	26.3%	12.3%	61.4%
23	Central Iowa HCS	28.4%	69.3%	2.3%
<b>SITE AVERAGE (n=34)</b>		<b>25.3%</b>	<b>34.8%</b>	<b>38.9%</b>
<b>SITE S.D.</b>		<b>10.5%</b>	<b>14.4%</b>	<b>15.8%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>25.4%</b>	<b>33.7%</b>	<b>40.9%</b>

†Includes veterans whose overall participation was described as: did not participate actively, severe psychiatric problems impeded participation, substance abuse behavior impeded useful participation, severe medical problems impeded ability to participate, wanted change but undermined efforts, and other.

**Table 38. Ratio of Program Completion to Made Optimal Use of Program by Site for FY03**

VISN	SITE	COMPLETED PROGRAM † %	MADE OPTIMAL USE OF PROGRAM %	RATIO OF COMPLETION TO OPTIMAL USE ††
1	Bedford, MA	83.0%	48.2%	1.7
1	Brockton, MA	59.0%	41.8%	1.4
2	Canandaigua, NY	72.2%	11.1%	6.5
3	Hudson Valley HCS	71.0%	46.6%	1.5
3	New Jersey HCS	79.8%	53.9%	1.5
3	New York Harbor HCS	50.5%	29.2%	1.7
4	Butler, PA	79.6%	26.2%	3.0
4	Coatesville, PA	77.3%	49.6%	1.6
4	Pittsburgh HCS	91.6%	27.7%	3.3
5	Martinsburg, WV	64.8%	37.6%	1.7
5	Maryland HCS	76.3%	60.6%	1.3
6	Hampton, VA	87.5%	64.3%	1.4
7	Central Alabama HCS	86.6%	63.9%	1.4
7	Dublin, GA	47.9%	51.1%	0.9
8	Bay Pines, FL	59.4%	12.5%	4.8
9	Mt. Home, TN	43.7%	26.8%	1.6
10	Cincinnati, OH	68.2%	44.1%	1.5
10	Cleveland, OH	78.2%	40.7%	1.9
10	Dayton, OH	98.5%	49.3%	2.0
12	Milwaukee, WI	69.4%	17.6%	3.9
12	N. Chicago, IL	81.8%	62.2%	1.3
15	Eastern Kansas HCS	73.2%	33.8%	2.2
15	St Louis, MO	70.3%	43.2%	1.6
16	Central Arkansas HCS	73.2%	29.2%	2.5
16	Gulf Coast HCS	76.8%	30.0%	2.6
17	North Texas HCS	75.2%	29.5%	2.5
18	Northern Arizona HCS	62.3%	35.0%	1.8
20	Alaska HCS	57.6%	33.3%	1.7
20	Puget Sound HCS	64.1%	53.1%	1.2
20	White City, OR	68.0%	26.0%	2.6
21	Palo Alto HCS	89.2%	33.3%	2.7
22	Greater LA HCS	60.6%	47.7%	1.3
23	Black Hills HCS	72.8%	61.4%	1.2
23	Central Iowa HCS	65.9%	2.3%	28.7
<b>SITE AVERAGE (n=34)</b>		<b>71.6%</b>	<b>38.9%</b>	<b>1.8</b>
<b>SITE S.D.</b>		<b>12.4%</b>	<b>15.8%</b>	<b>4.7</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>72.5%</b>	<b>40.9%</b>	<b>1.8</b>

† Includes veterans who successfully completed all program components and veterans who successfully completed some program components.

†† Larger ratios reflect a larger number of veterans who complete the program, but are not rated as making optimal use of the clinical services available to them.

**Table 39. Clinician Ratings of Clinical Improvement from Admission to Discharge by Site for FY03 †**

VISN	SITE	PERSONAL HYGIENE %	ALCOHOL PROBLEMS %	DRUG PROBLEMS %	PSYCHOTIC SYMPTOMS %	MENTAL HEALTH PROBLEMS †† %	MEDICAL PROBLEMS %	RELATIONSHIPS WITH FAMILY AND FRIENDS %	EMPLOYMENT & VOCATIONAL SITUATION %	HOUSING SITUATION %	FINANCIAL STATUS %
1	Bedford, MA	98.0%	89.8%	83.1%	100.0%	87.3%	97.8%	87.3%	80.6%	78.0%	81.8%
1	Brockton, MA	88.0%	82.4%	80.0%	90.9%	80.5%	96.2%	76.9%	66.2%	61.9%	67.7%
2	Canandaigua, NY	100.0%	76.9%	81.8%	n.a.	57.1%	68.8%	5.6%	47.1%	72.2%	61.1%
3	Hudson Valley HCS	93.0%	96.2%	92.3%	76.9%	84.9%	93.8%	84.0%	79.5%	80.7%	88.2%
3	New Jersey HCS	99.0%	92.5%	95.2%	92.9%	96.2%	97.0%	91.6%	65.8%	82.6%	93.4%
3	New York Harbor HCS	99.0%	98.1%	94.2%	91.4%	96.7%	97.3%	82.3%	50.4%	58.6%	45.9%
4	Butler, PA	100.0%	90.7%	85.9%	100.0%	89.3%	93.3%	87.4%	81.6%	85.4%	80.6%
4	Coatesville, PA	98.0%	87.0%	86.4%	50.0%	83.6%	83.7%	85.2%	79.2%	79.4%	86.7%
4	Pittsburgh HCS	97.0%	91.8%	92.6%	87.5%	95.7%	95.7%	93.5%	71.0%	67.7%	82.6%
5	Martinsburg, WV	71.0%	82.6%	82.1%	90.0%	82.0%	92.9%	84.7%	73.7%	80.0%	87.1%
5	Maryland HCS	96.0%	92.9%	89.1%	81.8%	61.0%	95.9%	76.3%	59.4%	74.2%	75.3%
6	Hampton, VA	97.0%	97.1%	94.6%	92.3%	93.9%	98.0%	94.6%	81.0%	92.9%	90.7%
7	Central Alabama HCS	93.0%	96.2%	95.1%	90.0%	93.6%	93.5%	90.7%	83.2%	90.7%	83.5%
7	Dublin, GA	98.0%	90.7%	92.4%	60.0%	70.0%	92.2%	92.6%	85.1%	90.4%	88.3%
8	Bay Pines, FL	75.0%	68.0%	75.0%	71.4%	75.5%	85.2%	88.9%	70.9%	65.6%	69.4%
9	Mt. Home, TN	100.0%	76.9%	84.8%	n.a.	96.0%	98.6%	93.0%	59.4%	67.6%	87.3%
10	Cincinnati, OH	96.0%	79.7%	79.0%	85.7%	84.4%	93.4%	84.3%	79.2%	80.0%	79.8%
10	Cleveland, OH	97.0%	93.5%	94.2%	85.2%	92.8%	93.0%	93.8%	80.0%	89.1%	86.4%
10	Dayton, OH	100.0%	100.0%	98.1%	100.0%	100.0%	100.0%	100.0%	86.4%	90.9%	90.9%
12	Milwaukee, WI	100.0%	98.0%	100.0%	100.0%	100.0%	100.0%	96.2%	94.3%	90.7%	91.6%
12	N. Chicago, IL	100.0%	97.6%	95.6%	100.0%	100.0%	100.0%	90.5%	66.0%	79.1%	69.6%
15	Eastern Kansas HCS	81.0%	77.8%	81.5%	90.0%	85.8%	90.0%	81.9%	71.3%	72.8%	81.1%
15	St Louis, MO	100.0%	97.1%	95.2%	100.0%	96.6%	96.4%	96.6%	76.3%	75.4%	75.4%
16	Central Arkansas HCS	99.0%	86.9%	91.4%	57.1%	92.3%	92.3%	60.1%	58.3%	77.4%	94.0%
16	Gulf Coast HCS	96.0%	77.1%	77.1%	77.8%	83.5%	88.4%	73.1%	72.0%	79.5%	85.8%
17	North Texas HCS	67.0%	90.1%	92.7%	100.0%	88.4%	93.2%	89.7%	84.5%	82.4%	93.3%
18	Northern Arizona HCS	82.0%	86.0%	85.1%	72.2%	87.9%	76.3%	81.2%	68.2%	74.7%	76.9%
20	Alaska HCS	81.0%	67.1%	61.2%	52.9%	67.1%	69.1%	53.6%	46.1%	62.1%	50.5%
20	Puget Sound HCS	98.0%	83.7%	89.2%	100.0%	82.5%	90.5%	78.3%	55.6%	52.4%	84.4%
20	White City, OR	100.0%	48.3%	61.9%	0.0%	82.1%	91.7%	80.0%	65.3%	73.5%	74.0%
21	Palo Alto HCS	100.0%	89.8%	88.7%	100.0%	91.4%	94.0%	91.0%	57.7%	77.5%	50.9%
22	Greater LA HCS	100.0%	79.4%	79.3%	91.1%	81.9%	90.0%	71.3%	36.4%	74.5%	55.1%
23	Black Hills HCS	99.0%	77.5%	71.7%	50.0%	75.8%	98.2%	79.8%	49.1%	74.6%	76.3%
23	Central Iowa HCS	99.0%	70.9%	72.1%	100.0%	93.2%	88.9%	90.9%	76.1%	63.6%	72.7%
<b>SITE AVERAGE (n=34)</b>		<b>94.0%</b>	<b>85.6%</b>	<b>85.8%</b>	<b>82.4%</b>	<b>86.1%</b>	<b>91.9%</b>	<b>82.6%</b>	<b>69.3%</b>	<b>76.4%</b>	<b>78.2%</b>
<b>SITE S.D.</b>		<b>9.1%</b>	<b>11.2%</b>	<b>9.7%</b>	<b>21.9%</b>	<b>10.8%</b>	<b>7.7%</b>	<b>16.9%</b>	<b>13.6%</b>	<b>10.0%</b>	<b>13.0%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>95.1%</b>	<b>86.9%</b>	<b>87.4%</b>	<b>84.1%</b>	<b>87.2%</b>	<b>92.2%</b>	<b>84.2%</b>	<b>70.3%</b>	<b>77.1%</b>	<b>78.5%</b>

† Improvement is noted for only those veterans with problems in that area.

†† Mental health problems other than psychosis



**Table 40. Arrangements for Housing at Discharge by Site for FY03**

<b>VISN</b>	<b>SITE</b>	<b>HOUSED † %</b>	<b>INSTITUTIONALIZED †† %</b>	<b>HOMELESS ††† %</b>	<b>OTHER %</b>
1	Bedford, MA	26.2%	55.3%	14.2%	4.3%
1	Brockton, MA	24.6%	43.3%	29.9%	2.2%
2	Canandaigua, NY	27.8%	44.4%	27.8%	0.0%
3	Hudson Valley HCS	71.0%	14.2%	11.9%	2.8%
3	New Jersey HCS	47.3%	42.8%	7.8%	2.1%
3	New York Harbor HCS	51.6%	41.1%	5.7%	1.6%
4	Butler, PA	55.3%	29.1%	8.7%	6.8%
4	Coatesville, PA	54.3%	28.3%	16.2%	1.2%
4	Pittsburgh HCS	72.3%	18.7%	8.4%	0.6%
5	Martinsburg, WV	55.4%	29.1%	13.6%	1.9%
5	Maryland HCS	48.0%	36.9%	14.6%	0.5%
6	Hampton, VA	71.4%	19.6%	8.9%	0.0%
7	Central Alabama HCS	90.7%	4.1%	5.2%	0.0%
7	Dublin, GA	52.1%	39.4%	6.4%	2.1%
8	Bay Pines, FL	50.0%	23.4%	23.4%	3.1%
9	Mt. Home, TN	38.0%	33.8%	28.2%	0.0%
10	Cincinnati, OH	79.1%	4.7%	14.7%	1.4%
10	Cleveland, OH	71.4%	23.3%	4.4%	0.9%
10	Dayton, OH	83.6%	3.0%	11.9%	1.5%
12	Milwaukee, WI	71.3%	10.2%	18.5%	0.0%
12	N. Chicago, IL	74.3%	8.8%	15.5%	1.4%
15	Eastern Kansas HCS	71.1%	17.6%	10.0%	1.4%
15	St Louis, MO	75.4%	3.4%	21.2%	0.0%
16	Central Arkansas HCS	76.8%	1.2%	22.0%	0.0%
16	Gulf Coast HCS	75.3%	7.9%	15.3%	1.6%
17	North Texas HCS	73.3%	12.4%	14.3%	0.0%
18	Northern Arizona HCS	73.2%	7.1%	18.0%	1.6%
20	Alaska HCS	52.5%	23.2%	18.2%	6.1%
20	Puget Sound HCS	29.7%	37.5%	29.7%	3.1%
20	White City, OR	56.0%	30.0%	8.0%	6.0%
21	Palo Alto HCS	57.7%	21.6%	18.0%	2.7%
22	Greater LA HCS	54.6%	20.2%	23.9%	1.4%
23	Black Hills HCS	76.3%	4.4%	17.5%	1.8%
23	Central Iowa HCS	56.8%	15.9%	27.3%	0.0%
<b>SITE AVERAGE (n=34)</b>		<b>60.1%</b>	<b>22.2%</b>	<b>15.9%</b>	<b>1.8%</b>
<b>SITE S.D.</b>		<b>17.2%</b>	<b>14.6%</b>	<b>7.4%</b>	<b>1.8%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>61.8%</b>	<b>21.9%</b>	<b>14.6%</b>	<b>1.7%</b>

†Includes own apartment and apartment of friend or family member.

††Includes halfway houses, other transitional living programs, hospitals, nursing homes and correctional facilities.

††† Includes those veterans living outdoors or in a shelter as well as those who left the program without giving an indication of their living arrangements.

**Table 41. Arrangements for Employment at Discharge by Site for FY03**

<b>VISN</b>	<b>SITE</b>	<b>COMPETITIVELY EMPLOYED OR IN VA'S CWT/IT</b>	<b>RETIRED/ DISABLED %</b>	<b>UNEMPLOYED † %</b>	<b>OTHER †† %</b>
1	Bedford, MA	70.2%	1.4%	22.0%	6.4%
1	Brockton, MA	40.3%	12.7%	44.8%	2.2%
2	Canandaigua, NY	38.9%	5.6%	38.9%	16.7%
3	Hudson Valley HCS	63.6%	10.8%	19.9%	5.7%
3	New Jersey HCS	64.6%	10.3%	16.5%	8.6%
3	New York Harbor HCS	28.6%	47.4%	5.7%	18.2%
4	Butler, PA	49.5%	6.8%	42.7%	1.0%
4	Coatesville, PA	63.7%	7.7%	25.1%	3.5%
4	Pittsburgh HCS	69.0%	3.2%	26.5%	1.3%
5	Martinsburg, WV	63.4%	14.1%	20.2%	2.3%
5	Maryland HCS	55.6%	25.8%	17.2%	1.5%
6	Hampton, VA	50.0%	33.9%	14.3%	1.8%
7	Central Alabama HCS	68.0%	16.5%	11.3%	4.1%
7	Dublin, GA	75.5%	3.2%	21.3%	0.0%
8	Bay Pines, FL	56.3%	17.2%	21.9%	4.7%
9	Mt. Home, TN	46.5%	16.9%	36.6%	0.0%
10	Cincinnati, OH	67.8%	16.6%	12.8%	2.8%
10	Cleveland, OH	42.2%	39.2%	16.8%	1.8%
10	Dayton, OH	67.2%	0.0%	28.4%	4.5%
12	Milwaukee, WI	70.4%	1.9%	25.0%	2.8%
12	N. Chicago, IL	62.2%	4.1%	31.8%	2.0%
15	Eastern Kansas HCS	51.6%	23.2%	21.9%	3.2%
15	St Louis, MO	75.4%	0.0%	24.6%	0.0%
16	Central Arkansas HCS	58.3%	1.8%	39.9%	0.0%
16	Gulf Coast HCS	66.3%	1.6%	31.1%	1.1%
17	North Texas HCS	69.5%	10.5%	17.1%	2.9%
18	Northern Arizona HCS	55.7%	21.3%	20.8%	2.2%
20	Alaska HCS	37.4%	20.2%	31.3%	11.1%
20	Puget Sound HCS	48.4%	1.6%	48.4%	1.6%
20	White City, OR	50.0%	16.0%	26.0%	8.0%
21	Palo Alto HCS	53.2%	0.9%	28.4%	17.6%
22	Greater LA HCS	12.4%	60.6%	23.4%	3.7%
23	Black Hills HCS	51.8%	22.8%	23.7%	1.8%
23	Central Iowa HCS	71.6%	2.3%	26.1%	0.0%
<b>SITE AVERAGE (n=34)</b>		<b>56.3%</b>	<b>14.1%</b>	<b>25.4%</b>	<b>4.3%</b>
<b>SITE S.D.</b>		<b>14.1%</b>	<b>14.3%</b>	<b>9.8%</b>	<b>4.9%</b>
<b>VETERAN AVERAGE (n=5156)</b>		<b>55.8%</b>	<b>16.4%</b>	<b>23.6%</b>	<b>4.2%</b>

† Includes veterans who are unemployed and those veterans who left the program without giving an indication of their arrangements for employment.

†† Includes vocational training, student, and other.

**Table 42. Percent and Direction From Median Performance of DCHV Sites: Critical Outcome Monitor Measures for FY03 †**

Site Median Value			86.0%	89.1%	57.7%	51.8%	85.8%	93.0%	18.0%	26.1%
Veteran Average			86.9%	87.4%	61.8%	55.8%	87.2%	92.2%	14.6%	23.6%
VISN	SITE	N	Special Emphasis Measures				Other Critical Monitor Measures			
			Alcohol Problems Improved %	Drug Problems Improved %	Housed at Discharge %	Competitively Employed or in VA's CWT/IT at Discharge %	Mental Health Problems Improved %	Medical Problems Improved %	Homeless at Discharge †† %	Unemployed at Discharge ††† %
1	Bedford, MA	141	4.9%	-2.6%	-29.1%	9.1%	2.6%	5.4%	-4.5%	-4.0%
1	Brockton, MA	134	-3.5%	-7.6%	-32.7%	-13.5%	-4.6%	3.9%	13.1%	23.1%
2	Canandaigua, NY	18	-9.0%	-6.6%	-31.2%	-18.0%	-26.6%	-24.7%	9.5%	10.2%
3	Hudson Valley HCS	176	9.0%	3.5%	10.2%	3.8%	-1.7%	0.1%	-3.7%	-4.5%
3	New Jersey HCS	243	4.7%	6.0%	-11.8%	0.9%	9.3%	3.1%	-8.4%	-7.5%
3	New York Harbor HCS	192	10.0%	5.0%	-10.1%	-18.8%	8.5%	4.0%	-8.9%	-13.1%
4	Butler, PA	103	3.3%	-2.6%	-6.4%	-5.5%	1.9%	0.0%	-5.8%	22.0%
4	Coatesville, PA	339	-0.2%	-2.7%	-6.3%	-2.5%	-2.9%	-10.0%	0.3%	0.5%
4	Pittsburgh HCS	155	4.8%	4.0%	14.3%	5.4%	9.0%	2.4%	-9.8%	1.6%
5	Martinsburg, WV	213	-4.3%	-6.6%	-3.5%	1.3%	-4.3%	-0.4%	-3.1%	-3.0%
5	Maryland HCS	198	5.9%	0.0%	-13.0%	3.0%	-24.6%	2.8%	-0.6%	-3.4%
6	Hampton, VA	56	10.4%	5.7%	11.3%	4.2%	7.5%	5.3%	-7.0%	-4.6%
7	Central Alabama HCS	97	9.4%	6.7%	30.4%	9.3%	7.1%	0.7%	-10.4%	-11.6%
7	Dublin, GA	94	4.1%	3.7%	-4.5%	7.1%	-16.7%	-1.4%	-12.4%	-6.0%
8	Bay Pines, FL	64	-16.3%	-10.7%	-7.6%	-7.1%	-9.9%	-7.4%	7.3%	-1.1%
9	Mt. Home, TN	71	-9.1%	-3.0%	-18.1%	-11.3%	11.4%	6.2%	12.1%	16.3%
10	Cincinnati, OH	211	-7.7%	-9.6%	20.2%	15.0%	-1.9%	0.2%	-1.5%	-10.6%
10	Cleveland, OH	339	6.8%	5.7%	10.5%	-12.2%	7.0%	0.0%	-10.8%	-5.4%
10	Dayton, OH	67	12.7%	9.3%	24.2%	0.6%	12.9%	6.2%	-6.6%	2.3%
12	Milwaukee, WI	108	9.5%	10.1%	12.1%	5.2%	11.6%	5.8%	2.3%	2.6%
12	N. Chicago, IL	148	11.5%	7.1%	14.6%	-2.2%	14.2%	6.9%	-1.3%	6.9%
15	Eastern Kansas HCS	370	-9.0%	-6.5%	10.6%	-3.0%	0.0%	-3.1%	-5.5%	0.0%
15	St Louis, MO	118	11.0%	6.9%	14.4%	5.5%	10.2%	3.1%	4.6%	-0.6%
16	Central Arkansas HCS	168	-1.7%	1.5%	17.9%	-8.8%	4.1%	-2.2%	8.2%	17.7%
16	Gulf Coast HCS	190	-9.1%	-11.0%	17.4%	0.9%	-2.3%	-4.8%	-2.8%	4.5%
17	North Texas HCS	105	1.3%	2.5%	14.0%	2.0%	0.4%	-1.2%	-1.1%	-6.5%
18	Northern Arizona HCS	183	0.0%	-2.4%	14.8%	5.4%	3.5%	-15.7%	0.0%	-1.5%
20	Alaska HCS	99	-17.8%	-24.9%	-7.9%	-15.4%	-17.1%	-23.0%	3.0%	11.1%
20	Puget Sound HCS	64	-2.4%	1.2%	-27.3%	-13.5%	-2.0%	-2.4%	12.2%	24.2%
20	White City, OR	50	-37.6%	-26.0%	-1.3%	-4.5%	-1.8%	-1.2%	-9.2%	0.2%
21	Palo Alto HCS	222	3.2%	0.2%	0.0%	-8.1%	5.7%	0.8%	0.7%	4.0%
22	Greater LA HCS	218	-7.4%	-9.2%	-6.2%	-33.2%	-3.4%	-2.9%	9.1%	1.4%
23	Black Hills HCS	114	-10.1%	-17.4%	11.8%	0.0%	-11.4%	4.6%	4.4%	3.3%
23	Central Iowa HCS	88	-16.3%	-17.0%	-3.4%	5.3%	6.8%	-5.7%	9.8%	0.0%

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measures, but include age, ethnicity, homelessness, receipt of disability benefits, income, employment, utilization of health care services, clinical psychiatric diagnoses and number of medical problems.

†† Includes those veterans living outdoors or in a shelter as well as those who left the program without giving an indication of their living arrangements.

††† Includes those veterans who were unemployed as well as those who left the program without giving an indication of their arrangements for employment.

**Table 43a. Summary of Critical Monitors for FY03: Outlier Values by Site**

VISN                      SITE		PROGRAM STRUCTURE	VETERAN CHARACTERISTICS						PROGRAM PARTICIPATION				
		Annual Turn-over Rate	Community Entry	VA Referral	Outdoors/ Shelter	Institution	Own Apt/ Room/House	At Risk for Homelessness	No Medical or Psych DX	Length of Stay	Completed Program	Asked to Leave	Left Program
1	Bedford, MA	0.7		89.4%									
1	Brockton, MA										59.0%	25.4%	
2	Canandaigua, NY												
3	Hudson Valley HCS												
3	New Jersey HCS												
3	New York Harbor HCS			90.6%	10.9%	71.9%					50.5%		22.9%
4	Butler, PA				2.9%	69.9%							
4	Coatesville, PA												
4	Pittsburgh HCS								1.9%				
5	Martinsburg, WV												
5	Maryland HCS							8.1%					
6	Hampton, VA						12.5%						
7	Central Alabama HCS												
7	Dublin, GA										47.9%		
8	Bay Pines, FL												
9	Mt. Home, TN						9.9%			134.7	43.7%	19.7%	
10	Cincinnati, OH			80.6%									
10	Cleveland, OH							13.3%					
10	Dayton, OH												
12	Milwaukee, WI			80.6%	7.4%	78.7%			0.9%				
12	N. Chicago, IL												
15	Eastern Kansas HCS						18.1%	12.4%		141.7			
15	St Louis, MO											29.7%	
16	Central Arkansas HCS				13.7%	73.8%							
16	Gulf Coast HCS							10.5%	1.1%				
17	North Texas HCS			81.9%		67.6%							
18	Northern Arizona HCS						13.1%						19.7%
20	Alaska HCS							9.1%			57.6%		23.2%
20	Puget Sound HCS											21.9%	
20	White City, OR	1.0								175.2			
21	Palo Alto HCS												
22	Greater LA HCS			84.9%						178.2		19.3%	
23	Black Hills HCS			89.5%	9.6%	86.0%							
23	Central Iowa HCS				15.9%	62.5%							23.9%
SITE AVERAGE (n=34)		2.9	21.7%	51.4%	34.3%	36.4%	4.9%	3.2%	0.1%	110.4	71.6%	12.4%	11.0%
SITE S.D.		0.9	21.8%	26.1%	17.8%	21.8%	4.2%	3.8%	0.4%	23.0	12.4%	6.2%	6.3%
VETERAN AVERAGE (n=5156)		2.8	19.9%	54.3%	32.9%	36.3%	5.5%	4.2%	0.1%	111.5	72.5%	12.3%	10.6%

**Table 43b. Summary of Critical Outcome Monitor Measures for FY03: Outliers From Median Performance of DCHV Sites**

VISN	SITE	ADJUSTED OUTCOMES						
		ETOH Improved	Drug Improved	Mental Health Improved	Medical Improved	Housed at Discharge	Homeless at Discharge	Employed at Discharge
1	Bedford, MA					-29.1%		
1	Brockton, MA					-32.7%	13.1%	-13.5%
2	Canandaigua, NY			-26.6%	-24.7%	-31.2%		23.1%
3	Hudson Valley HCS							
3	New Jersey HCS					-11.8%		
3	New York Harbor HCS					-10.1%		-18.8%
4	Butler, PA							22.0%
4	Coatesville, PA				-10.0%			
4	Pittsburgh HCS							
5	Martinsburg, WV							
5	Maryland HCS			-24.6%		-13.0%		
6	Hampton, VA							
7	Central Alabama HCS							
7	Dublin, GA			-16.7%				
8	Bay Pines, FL	-16.3%						
9	Mt. Home, TN					-18.1%	12.1%	16.3%
10	Cincinnati, OH	-7.7%	-9.6%					
10	Cleveland, OH						-12.2%	
10	Dayton, OH							
12	Milwaukee, WI							
12	N. Chicago, IL							
15	Eastern Kansas HCS	-9.0%						
15	St Louis, MO							
16	Central Arkansas HCS						8.2%	17.7%
16	Gulf Coast HCS	-9.1%	-11.0%					
17	North Texas HCS							
18	Northern Arizona HCS				-15.7%			
20	Alaska HCS	-17.8%	-24.8%	-17.1%	-23.0%			-15.4%
20	Puget Sound HCS					27.3%	12.2%	24.2%
20	White City, OR	-37.6%	-26.0%					
21	Palo Alto HCS							
22	Greater LA HCS	-7.4%	-9.2%				9.1%	-33.2%
23	Black Hills HCS	-10.1%	-17.4%	-11.4%				
23	Central Iowa HCS	-16.3%	-17.0%				9.8%	
SITE MEDIAN VALUE		86.0%	89.1%	85.8%	93.0%	57.7%	18.0%	51.8%
VETERAN AVERAGE		86.9%	87.4%	87.2%	92.2%	61.8%	14.6%	55.8%

**Table 44. Summary of Critical Monitor Outliers by Site for FY03**

<b>VISN</b>	<b>SITE</b>	<b>PROGRAM STRUCTURE CRITICAL MONITOR</b>	<b>VETERAN CHARACTERISTICS CRITICAL MONITORS</b>	<b>PROGRAM PARTICIPATION CRITICAL MONITORS</b>	<b>ADJUSTED OUTCOME MONITORS</b>	<b>TOTAL NUMBER OF OUTLIERS</b>
1	Bedford, MA	0	1	0	1	2
1	Brockton, MA	0	0	2	4	6
2	Canandaigua, NY	1	0	0	3	4
3	Hudson Valley HCS	0	0	0	0	0
3	New Jersey HCS	0	0	0	1	1
3	New York Harbor HCS	0	3	2	2	7
4	Butler, PA	0	2	0	1	3
4	Coatesville, PA	0	0	0	1	1
4	Pittsburgh HCS	0	1	0	0	1
5	Martinsburg, WV	0	0	0	0	0
5	Maryland HCS	0	1	0	2	3
6	Hampton, VA	0	1	0	0	1
7	Central Alabama HCS	0	0	0	0	0
7	Dublin, GA	0	0	1	1	2
8	Bay Pines, FL	0	0	0	1	1
9	Mt. Home, TN	0	1	3	3	7
10	Cincinnati, OH	0	1	0	2	3
10	Cleveland, OH	0	1	0	1	2
10	Dayton, OH	0	0	0	0	0
12	Milwaukee, WI	0	4	0	0	4
12	N. Chicago, IL	0	0	0	0	0
15	Eastern Kansas HCS	0	2	1	1	4
15	St Louis, MO	0	0	1	0	1
16	Central Arkansas HCS	0	2	0	2	4
16	Gulf Coast HCS	0	2	0	2	4
17	North Texas HCS	0	2	0	0	2
18	Northern Arizona HCS	0	1	1	1	3
20	Alaska HCS	0	1	2	5	8
20	Puget Sound HCS	0	0	1	3	4
20	White City, OR	1	0	1	2	4
21	Palo Alto HCS	0	0	0	0	0
22	Greater LA HCS	0	1	2	4	7
23	Black Hills HCS	0	3	0	3	6
23	Central Iowa HCS	0	2	1	3	6
<b>SITE AVERAGE</b>		<b>0.1</b>	<b>0.9</b>	<b>0.5</b>	<b>1.4</b>	<b>3.0</b>
<b>SITE S.D.</b>		<b>0.2</b>	<b>1.1</b>	<b>0.8</b>	<b>1.4</b>	<b>2.4</b>

**Table 45a. Summary of Program Structure Critical Monitor Outliers by Site and by Fiscal Year**

VISN	SITE	PROGRAM STRUCTURE CRITICAL MONITOR †						
		FY97	FY98	FY99	FY00	FY01	FY02	FY03
1	Bedford, MA	0	0	0	0	0	0	0
1	Brockton, MA	0	0	0	0	0	0	0
2	Canandaigua, NY	0	0	0	0	1	1	1
3	Hudson Valley HCS	0	0	0	0	0	0	0
3	New Jersey HCS	0	0	0	0	0	0	0
3	NY Harbor HCS	0	0	0	0	0	0	0
4	Butler, PA	0	0	0	0	0	0	0
4	Coatesville, PA	0	0	0	0	0	0	0
4	Pittsburgh HCS	0	0	0	0	0	0	0
5	Martinsburg, WV	0	0	0	0	0	0	0
5	Maryland HCS	0	0	0	0	0	0	0
6	Hampton, VA	0	0	0	1	0	0	0
7	C. Alabama HCS	0	0	0	0	0	0	0
7	Dublin, GA	0	0	0	0	0	0	0
8	Bay Pines, FL	0	0	0	0	0	0	0
9	Mt. Home, TN	0	0	0	0	0	0	0
10	Cincinnati, OH	0	0	0	0	0	0	0
10	Cleveland, OH	0	0	0	0	0	0	0
10	Dayton, OH	0	0	0	1	1	0	0
12	Milwaukee, WI	1	0	0	0	0	0	0
12	N. Chicago, IL	0	0	0	0	0	0	0
15	E. Kansas HCS	1	0	0	1	1	0	0
15	St Louis, MO	0	0	0	0	0	0	0
16	C. Arkansas HCS	0	0	0	0	0	0	0
16	Gulf Coast HCS	0	0	0	0	1	0	0
17	North Texas HCS	0	0	0	0	0	0	0
18	N. Arizona HCS	0	0	0	0	0	0	0
20	Alaska HCS	1	0	1	0	0	0	0
20	Portland, OR ††	0	0	0	0	0	0	0
20	Puget Sound HCS	0	0	0	0	0	0	0
20	White City, OR	0	1	1	0	0	1	1
21	Palo Alto HCS	0	0	0	0	0	0	0
22	Greater LA HCS	0	0	0	1	1	0	0
23	Black Hills HCS	0	0	0	0	0	1	0
23	Central Iowa HCS	0	0	0	0	0	0	0
SITE AVERAGE		0.1	0.0	0.1	0.1	0.1	0.1	0.1
SITE S.D.		0.3	0.2	0.2	0.3	0.3	0.3	0.2
NATIONAL TOTAL		3	1	2	4	5	3	2

† Turnover rate is determined by dividing the total number of discharges by the number of operating beds.

†† The Portland DCHV program closed during the first quarter of FY02.

**Table 45b. Summary of Veteran Characteristics Critical Monitor Outliers by Site and by Fiscal Year**

VISN	SITE	VETERAN CHARACTERISTICS CRITICAL MONITORS						
		FY97	FY98	FY99	FY00	FY01	FY02	FY03
1	Bedford, MA	0	0	0	1	0	1	1
1	Brockton, MA	0	0	0	0	0	0	0
2	Canandaigua, NY	<b>3</b>	<b>4</b>	2	0	1	2	0
3	Hudson Valley HCS	2	0	0	0	0	0	0
3	New Jersey HCS	0	0	0	0	0	0	0
3	NY Harbor HCS	0	0	2	<b>2</b>	1	<b>3</b>	<b>3</b>
4	Butler, PA	<b>3</b>	2	1	<b>2</b>	2	2	2
4	Coatesville, PA	0	0	0	0	0	0	0
4	Pittsburgh HCS	1	2	1	<b>3</b>	2	0	1
5	Martinsburg, WV	0	1	0	0	0	0	0
5	Maryland HCS	0	1	2	<b>2</b>	0	1	1
6	Hampton, VA	2	0	0	1	1	0	1
7	C. Alabama HCS	0	0	0	0	0	0	0
7	Dublin, GA	0	1	1	1	1	0	0
8	Bay Pines, FL	0	0	0	0	2	1	0
9	Mt. Home, TN	0	1	2	1	1	0	1
10	Cincinnati, OH	0	2	2	<b>2</b>	0	1	1
10	Cleveland, OH	<b>4</b>	1	1	<b>2</b>	1	2	1
10	Dayton, OH	2	2	2	0	<b>4</b>	<b>4</b>	0
12	Milwaukee, WI	1	0	1	<b>2</b>	2	<b>3</b>	<b>4</b>
12	N. Chicago, IL	1	0	0	0	0	2	0
15	E. Kansas HCS	1	3	2	<b>2</b>	2	2	2
15	St Louis, MO	0	0	0	0	0	1	0
16	C. Arkansas HCS	<b>3</b>	<b>4</b>	<b>3</b>	1	0	2	2
16	Gulf Coast HCS	0	0	1	1	1	1	2
17	North Texas HCS	0	2	0	0	1	<b>3</b>	2
18	N. Arizona HCS	1	0	2	1	0	1	1
20	Alaska HCS	0	0	0	1	0	2	1
20	Portland, OR †	2	2	2	<b>2</b>	2	1	
20	Puget Sound HCS	0	0	0	0	1	0	0
20	White City, OR ††	0	1	n.a.	0	0	0	0
21	Palo Alto HCS	0	0	0	0	0	0	0
22	Greater LA HCS	0	0	0	0	0	0	1
23	Black Hills HCS	2	1	<b>4</b>	<b>3</b>	2	2	<b>3</b>
23	Central Iowa HCS	<b>4</b>	1	2	<b>3</b>	<b>4</b>	2	2
SITE AVERAGE		<b>0.9</b>	<b>0.9</b>	<b>0.9</b>	<b>0.9</b>	<b>0.9</b>	<b>1.1</b>	<b>0.9</b>
SITE S.D.		<b>1.3</b>	<b>1.1</b>	<b>1.1</b>	<b>1.0</b>	<b>1.1</b>	<b>1.1</b>	<b>1.1</b>
NATIONAL TOTAL		<b>32</b>	<b>31</b>	<b>33</b>	<b>33</b>	<b>31</b>	<b>39</b>	<b>32</b>

† The Portland DCHV program closed during the first quarter of FY02.

†† White City did not submit any monitoring forms during FY99, thus data are unavailable.



**Table 45c. Summary of Program Participation Critical Monitor Outliers by Site and by Fiscal Year**

VISN	SITE	PROGRAM PARTICIPATION CRITICAL MONITORS						
		FY97	FY98	FY99	FY00	FY01	FY02	FY03
1	Bedford, MA	0	0	2	2	1	0	0
1	Brockton, MA	0	0	0	1	0	1	2
2	Canandaigua, NY	1	0	0	0	0	1	0
3	Hudson Valley HCS	0	0	0	1	2	0	0
3	New Jersey HCS	0	1	1	1	2	0	0
3	NY Harbor HCS	1	1	0	0	0	2	2
4	Butler, PA	0	1	0	0	0	0	0
4	Coatesville, PA	1	0	0	0	0	0	0
4	Pittsburgh HCS	0	0	0	1	0	0	0
5	Martinsburg, WV	0	0	0	0	0	0	0
5	Maryland HCS	0	0	0	0	0	0	0
6	Hampton, VA	0	0	1	0	1	1	0
7	C. Alabama HCS	2	0	0	0	0	0	0
7	Dublin, GA	0	0	1	2	0	1	1
8	Bay Pines, FL	1	0	0	0	0	0	0
9	Mt. Home, TN	0	1	0	0	2	2	3
10	Cincinnati, OH	1	0	1	0	0	0	0
10	Cleveland, OH	1	0	0	0	0	0	0
10	Dayton, OH	0	1	0	0	1	0	0
12	Milwaukee, WI	3	1	2	0	2	1	0
12	N. Chicago, IL	2	0	0	0	1	0	0
15	E. Kansas HCS	1	2	0	0	0	0	1
15	St Louis, MO	0	0	0	0	0	1	1
16	C. Arkansas HCS	0	0	0	0	0	0	0
16	Gulf Coast HCS	1	0	0	3	3	2	0
17	North Texas HCS	1	0	1	0	0	0	0
18	N. Arizona HCS	1	0	0	0	0	1	1
20	Alaska HCS	2	2	3	2	1	2	2
20	Portland, OR †	0	2	0	0	0	0	
20	Puget Sound HCS	1	2	0	2	2	2	1
20	White City, OR ††	1	1	n.a.	2	1	1	1
21	Palo Alto HCS	0	0	0	0	0	0	0
22	Greater LA HCS	0	1	3	1	2	2	2
23	Black Hills HCS	1	0	1	1	1	1	0
23	Central Iowa HCS	1	0	0	0	0	0	1
SITE AVERAGE		0.7	0.5	0.5	0.5	0.6	0.6	0.5
SITE S.D.		0.8	0.7	0.8	0.8	0.9	0.8	0.8
NATIONAL TOTAL		23	16	16	19	22	21	18

† The Portland DCHV program closed during the first quarter of FY02.

†† White City did not submit any monitoring forms during FY99, thus data are unavailable.

**Table 45d. Summary of Adjusted Outcome Critical Monitor Outliers by Site and by Fiscal Year**

VISN	SITE	ADJUSTED OUTCOME MONITORS						
		FY97	FY98	FY99	FY00	FY01	FY02	FY03
1	Bedford, MA	1	2	2	5	2	1	1
1	Brockton, MA	1	1	2	4	1	2	4
2	Canandaigua, NY	5	6	2	1	2	1	3
3	Hudson Valley HCS	1	0	0	0	2	0	0
3	New Jersey HCS	0	0	0	0	0	0	1
3	NY Harbor HCS	0	3	2	1	0	2	2
4	Butler, PA	0	1	2	2	2	0	1
4	Coatesville, PA	2	3	0	1	1	4	1
4	Pittsburgh HCS	0	0	0	0	0	0	0
5	Martinsburg, WV	0	1	3	2	1	2	0
5	Maryland HCS	2	0	0	0	0	1	2
6	Hampton, VA	3	1	1	0	0	1	0
7	C. Alabama HCS	5	7	6	1	1	0	0
7	Dublin, GA	0	0	0	0	0	0	1
8	Bay Pines, FL	0	0	0	0	0	0	1
9	Mt. Home, TN	2	7	0	0	0	1	3
10	Cincinnati, OH	1	3	4	1	0	2	2
10	Cleveland, OH	0	0	1	0	0	0	1
10	Dayton, OH	1	0	0	1	1	0	0
12	Milwaukee, WI	1	0	1	5	5	0	0
12	N. Chicago, IL	0	1	0	0	0	0	0
15	E. Kansas HCS	0	3	1	0	1	3	1
15	St Louis, MO	0	1	0	0	0	0	0
16	C. Arkansas HCS	0	0	0	2	0	1	2
16	Gulf Coast HCS	1	1	0	4	3	2	2
17	North Texas HCS	0	1	1	3	0	1	0
18	N. Arizona HCS	1	3	2	2	1	4	1
20	Alaska HCS	2	6	6	8	7	6	5
20	Portland, OR †	1	3	1	2	0	0	
20	Puget Sound HCS	1	2	0	1	5	2	3
20	White City, OR	1	0	n.a.	8	7	1	2
21	Palo Alto HCS	0	0	2	0	0	0	0
22	Greater LA HCS	2	2	4	2	3	3	4
23	Black Hills HCS	0	1	5	1	2	1	3
23	Central Iowa HCS	0	1	0	1	0	0	3
SITE AVERAGE		1.0	1.7	1.4	1.7	1.3	1.2	1.4
SITE S.D.		1.3	2.0	1.7	2.1	1.9	1.4	1.4
NATIONAL TOTAL		34	60	48	58	47	41	49

† The Portland DCHV program closed during the first quarter of FY02.

**Table 45e. Total Number of Critical Monitor Outliers by Site and by Fiscal Year**

VISN	SITE	TOTAL NUMBER OF OUTLIERS						
		FY97	FY98	FY99	FY00	FY01	FY02	FY03
1	Bedford, MA	1	2	4	8	3	2	2
1	Brockton, MA	1	1	2	5	1	3	6
2	Canandaigua, NY	9	10	4	1	4	5	4
3	Hudson Valley HCS	3	0	0	1	4	0	0
3	New Jersey HCS	0	1	1	1	2	0	1
3	NY Harbor HCS	1	4	4	3	1	7	7
4	Butler, PA	3	4	3	4	4	2	3
4	Coatesville, PA	3	3	0	1	1	4	1
4	Pittsburgh HCS	1	2	1	4	2	0	1
5	Martinsburg, WV	0	2	3	2	1	2	0
5	Maryland HCS	2	1	2	2	0	2	3
6	Hampton, VA	5	1	2	2	2	2	1
7	C. Alabama HCS	7	7	6	1	1	0	0
7	Dublin, GA	0	1	2	3	1	1	2
8	Bay Pines, FL	1	0	0	0	2	1	1
9	Mt. Home, TN	2	9	2	1	3	3	7
10	Cincinnati, OH	2	5	7	3	0	3	3
10	Cleveland, OH	5	1	2	2	1	2	2
10	Dayton, OH	3	3	2	2	7	4	0
12	Milwaukee, WI	6	1	4	7	9	4	4
12	N. Chicago, IL	3	1	0	0	1	2	0
15	E. Kansas HCS	3	8	3	3	4	5	4
15	St Louis, MO	0	1	0	0	0	2	1
16	C. Arkansas HCS	3	4	3	3	0	3	5
16	Gulf Coast HCS	2	1	1	8	8	5	3
17	North Texas HCS	1	3	2	3	1	4	2
18	N. Arizona HCS	3	3	4	3	1	6	3
20	Alaska HCS	5	8	10	11	8	10	8
20	Portland, OR †	3	7	3	4	2	1	
20	Puget Sound HCS	2	4	0	3	8	4	4
20	White City, OR ††	2	3	n.a.	10	8	3	4
21	Palo Alto HCS	0	0	2	0	0	0	0
22	Greater LA HCS	2	3	7	4	6	5	7
23	Black Hills HCS	3	2	10	5	5	5	6
23	Central Iowa HCS	5	2	2	4	4	2	6
SITE AVERAGE		2.6	3.1	2.8	3.3	3.0	3.0	3.0
SITE S.D.		2.1	2.7	2.6	2.7	2.7	2.2	2.4
NATIONAL TOTAL		92	108	98	114	105	104	101

† The Portland DCHV program closed during the first quarter of FY02.

†† White City did not submit any monitoring forms during FY99, thus data are unavailable.

**Table 46. Special Emphasis Program Performance Measures: Annual Turnover Rate by Site and by Fiscal Year †**

N	SITE	FY97	FY98	FY99	FY00	FY01	FY02	FY03
1	Bedford, MA	2.9	3.4	3.1	2.5	2.9	3.3	3.5
1	Brockton, MA	2.9	3.5	3.4	3.2	3.3	2.9	2.9
2	Canandaigua, NY	6.9	11.5	10.2	6.7	<b>1.0</b>	<b>0.9</b>	<b>0.7</b>
3	Hudson Valley HCS	3.8	5.1	4.0	3.7	3.9	3.6	2.9
3	New Jersey HCS	3.4	3.4	3.2	3.4	3.3	3.0	2.9
3	New York Harbor HCS	2.3	2.7	3.7	3.3	3.4	3.5	3.8
4	Butler, PA	3.2	4.1	4.2	4.6	4.1	4.1	4.1
4	Coatesville, PA	3.8	3.9	2.6	3.4	3.0	3.0	2.8
4	Pittsburgh HCS	2.4	4.7	3.9	3.6	2.9	3.3	3.1
5	Martinsburg, WV	2.5	3.6	2.8	2.3	2.7	3.0	3.2
5	Maryland HCS	3.1	5.2	4.7	4.3	3.3	4.1	4.0
6	Hampton, VA	2.6	2.4	2.0	<b>2.1</b>	3.0	2.9	2.3
7	Central Alabama HCS	2.1	3.2	3.9	2.8	2.5	3.0	2.3
7	Dublin, GA	3.4	3.9	3.2	3.6	2.9	2.9	2.7
8	Bay Pines, FL	2.1	2.4	3.4	2.6	3.2	2.5	2.6
9	Mt. Home, TN	4.4	3.5	4.9	4.7	2.7	2.6	2.0
10	Cincinnati, OH	2.3	3.1	3.1	3.0	3.0	3.9	4.2
10	Cleveland, OH	3.8	4.2	4.1	4.4	4.3	4.0	4.5
10	Dayton, OH	2.8	2.5	2.0	<b>2.2</b>	<b>2.2</b>	2.8	2.7
12	Milwaukee, WI	<b>2.0</b>	1.9	2.2	2.8	3.8	2.1	3.1
12	N. Chicago, IL	3.5	3.1	2.7	2.8	2.5	2.5	2.5
15	Eastern Kansas HCS	<b>2.0</b>	2.0	2.4	<b>2.2</b>	<b>2.0</b>	2.0	2.1
15	St Louis, MO	2.7	3.2	2.8	2.4	2.4	2.6	2.4
16	Central Arkansas HCS	3.2	2.9	3.1	2.6	3.1	3.0	2.8
16	Gulf Coast HCS	3.8	3.3	3.4	3.2	<b>2.0</b>	2.4	2.7
17	North Texas HCS	3.0	3.2	3.1	3.2	3.3	2.5	2.6
18	Northern Arizona HCS	2.6	2.0	4.6	4.5	3.9	3.1	3.7
20	Alaska HCS	<b>2.0</b>	2.8	<b>0.5</b>	2.3	2.9	2.3	2.0
20	Portland, OR ††	3.1	3.0	4.4	4.2	4.8	n.a.	n.a.
20	Puget Sound HCS	2.8	2.7	2.3	3.3	2.9	3.0	3.2
20	White City, OR	2.1	<b>1.3</b>	<b>0.0</b>	3.0	3.1	<b>0.9</b>	<b>1.0</b>
21	Palo Alto HCS	3.0	4.2	4.0	2.8	3.1	2.9	3.2
22	Greater LA HCS	2.2	2.0	2.0	<b>2.1</b>	<b>2.1</b>	2.1	2.2
23	Black Hills HCS	2.6	1.9	2.0	2.4	2.3	<b>1.9</b>	2.3
23	Central Iowa HCS	2.8	3.0	3.8	4.1	3.9	4.5	4.4
<b>SITE AVERAGE (n=35)</b>		<b>3.0</b>	<b>3.4</b>	<b>3.3</b>	<b>3.3</b>	<b>3.0</b>	<b>2.8</b>	<b>2.9</b>
<b>SITE S.D.</b>		<b>0.9</b>	<b>1.7</b>	<b>1.6</b>	<b>1.0</b>	<b>0.7</b>	<b>0.8</b>	<b>0.9</b>
<b>NATIONAL TOTAL</b>		<b>2.9</b>	<b>3.2</b>	<b>3.1</b>	<b>3.1</b>	<b>2.9</b>	<b>2.8</b>	<b>2.8</b>

† Turnover rate is determined by dividing the total number of discharges by the number of operating beds.

†† The Portland DCHV program closed during the first quarter of FY02.

**Table 47. Special Emphasis Program Performance Measure; Percent Who Completed Program by Site and by Fiscal Year †**

VISN	SITE	FY97 %	FY98 %	FY99 %	FY00 %	FY01 %	FY02 %	FY03 %
1	Bedford, MA	70.9%	76.1%	<b>58.9%</b>	<b>50.5%</b>	67.5%	80.8%	83.0%
1	Brockton, MA	70.7%	71.6%	67.9%	59.7%	72.7%	60.9%	<b>59.0%</b>
2	Canandaigua, NY	61.3%	67.4%	76.6%	79.8%	75.0%	77.3%	72.2%
3	Hudson Valley HCS	53.3%	63.0%	63.3%	60.5%	<b>54.7%</b>	66.2%	71.0%
3	New Jersey HCS	67.3%	63.3%	60.2%	60.6%	<b>54.4%</b>	65.6%	79.8%
3	New York Harbor HCS	75.2%	65.4%	69.4%	64.7%	60.8%	<b>55.7%</b>	<b>50.5%</b>
4	Butler, PA	74.1%	61.2%	82.1%	80.9%	82.5%	82.4%	79.6%
4	Coatesville, PA	63.3%	74.7%	72.1%	67.7%	68.9%	73.3%	77.3%
4	Pittsburgh HCS	68.6%	72.2%	72.2%	65.6%	81.1%	90.2%	91.6%
5	Martinsburg, WV	65.8%	65.3%	70.9%	68.3%	61.1%	61.6%	64.8%
5	Maryland HCS	66.2%	80.9%	84.7%	86.0%	86.8%	74.4%	76.3%
6	Hampton, VA	61.1%	71.6%	<b>56.1%</b>	67.2%	61.1%	<b>58.6%</b>	87.5%
7	Central Alabama HCS	<b>48.3%</b>	64.7%	81.0%	72.1%	68.5%	82.0%	86.6%
7	Dublin, GA	62.0%	62.2%	67.1%	56.1%	56.3%	<b>43.6%</b>	<b>47.9%</b>
8	Bay Pines, FL	96.2%	95.1%	95.3%	95.3%	96.2%	92.1%	59.4%
9	Mountain Home, TN	60.0%	<b>50.0%</b>	85.2%	81.2%	<b>52.1%</b>	<b>59.8%</b>	<b>43.7%</b>
10	Cincinnati, OH	58.8%	62.6%	65.4%	69.8%	74.0%	75.4%	68.2%
10	Cleveland, OH	<b>50.7%</b>	64.0%	60.7%	68.7%	73.8%	79.5%	78.2%
10	Dayton, OH	84.1%	95.2%	88.0%	88.9%	85.5%	88.4%	98.5%
12	Milwaukee, WI	<b>49.3%</b>	72.3%	<b>51.3%</b>	55.7%	<b>48.9%</b>	68.1%	69.4%
12	North Chicago, IL	<b>48.6%</b>	59.2%	79.4%	78.2%	87.8%	92.1%	81.8%
15	Eastern Kansas HCS	70.0%	<b>51.3%</b>	75.9%	80.7%	67.3%	64.0%	73.2%
15	St. Louis, MO	73.0%	86.3%	94.2%	96.7%	94.3%	78.6%	70.3%
16	Central Arkansas HCS	63.5%	69.8%	76.5%	78.7%	74.3%	83.2%	73.2%
16	Gulf Coast HCS	52.0%	71.4%	73.0%	<b>44.1%</b>	<b>36.4%</b>	<b>54.7%</b>	76.8%
17	North Texas HCS	63.9%	61.2%	63.4%	59.7%	74.4%	74.7%	75.2%
18	Northern Arizona HCS	53.9%	56.9%	68.5%	67.4%	69.7%	61.1%	62.3%
20	Alaska HCS	<b>51.0%</b>	<b>41.3%</b>	<b>46.2%</b>	56.6%	55.9%	<b>57.3%</b>	<b>57.6%</b>
20	Portland, OR ††	64.0%	56.3%	63.4%	62.9%	64.8%	79.6%	n.a.
20	Puget Sound HCS	54.3%	<b>50.0%</b>	67.5%	<b>45.5%</b>	<b>54.4%</b>	<b>56.7%</b>	64.1%
20	White City, OR †††	<b>50.5%</b>	55.9%	n.a.	<b>47.7%</b>	59.7%	83.3%	68.0%
21	Palo Alto HCS	<b>77.9%</b>	82.3%	84.3%	<b>87.4%</b>	86.2%	90.2%	89.2%
22	Greater LA HCS	<b>58.0%</b>	59.8%	59.6%	<b>65.6%</b>	57.6%	66.3%	60.6%
23	Black Hills HCS	73.1%	69.1%	61.6%	73.1%	72.8%	76.3%	72.8%
23	Central Iowa HCS	<b>44.6%</b>	90.0%	81.3%	72.8%	71.4%	75.6%	65.9%
<b>SITE AVERAGE</b>		<b>63.0%</b>	<b>67.4%</b>	<b>71.3%</b>	<b>69.0%</b>	<b>68.8%</b>	<b>72.3%</b>	<b>69.6%</b>
<b>SITE S.D.</b>		<b>11.1%</b>	<b>12.3%</b>	<b>11.6%</b>	<b>13.2%</b>	<b>13.4%</b>	<b>12.2%</b>	<b>17.0%</b>
<b>VETERAN AVERAGE</b>		<b>61.9%</b>	<b>66.0%</b>	<b>71.4%</b>	<b>68.7%</b>	<b>68.1%</b>	<b>71.7%</b>	<b>72.5%</b>

† Includes veterans who successfully completed all program components and veterans who successfully completed some program components.

†† The Portland DCHV program closed during the first quarter of FY02.

††† White City reported no discharges for FY99.

**Table 48. Special Emphasis Program Performance Measure; Alcohol Problems Improved by Site and by Fiscal Year †**

Site Median Value Veteran Average		80.2% 80.1%	83.6% 82.2%	84.9% 84.8%	84.6% 84.0%	87.0% 86.4%	89.0% 86.2%	86.0% 86.9%
VISN	SITE	FY97 %	FY98 %	FY99 %	FY00 %	FY01 %	FY02 %	FY03 %
1	Bedford, MA	7.5%	4.7%	-6.1%	0.0%	2.7%	2.3%	4.9%
1	Brockton, MA	4.5%	0.1%	0.0%	-10.6%	1.6%	-2.3%	-3.5%
2	Canandaigua, NY	-5.3%	-10.2%	-0.7%	13.5%	6.4%	-14.9%	-9.0%
3	Hudson Valley HCS	0.9%	5.7%	4.4%	4.4%	3.0%	4.3%	9.0%
3	New Jersey HCS	8.0%	0.5%	-6.8%	0.6%	-0.5%	0.0%	4.7%
3	New York Harbor HCS	16.5%	4.7%	10.2%	9.6%	9.3%	1.0%	10.0%
4	Butler, PA	4.6%	1.2%	10.0%	10.4%	6.8%	-0.1%	3.3%
4	Coatesville, PA	-6.3%	-2.2%	-7.8%	-1.2%	-5.4%	-7.6%	-0.2%
4	Pittsburgh HCS	-1.7%	-4.9%	0.5%	3.1%	4.3%	-0.2%	4.8%
5	Martinsburg, WV	-2.7%	-8.6%	-4.3%	-3.8%	-11.8%	-14.6%	-4.3%
5	Maryland HCS	-6.6%	17.4%	9.6%	5.6%	7.1%	1.2%	5.9%
6	Hampton, VA	-6.8%	13.3%	7.0%	-2.4%	-3.2%	-1.0%	10.4%
7	Central Alabama HCS	-19.4%	-28.2%	-26.5%	4.7%	5.4%	9.5%	9.4%
7	Dublin, GA	-1.2%	4.3%	3.1%	4.1%	-6.3%	3.5%	4.1%
8	Bay Pines, FL	9.7%	16.2%	11.9%	16.7%	10.4%	4.9%	-16.3%
9	Mountain Home, TN	-21.0%	-17.3%	6.9%	8.0%	0.5%	-10.5%	-9.1%
10	Cincinnati, OH	-8.2%	-21.2%	-15.2%	-7.7%	-4.5%	-9.5%	-7.7%
10	Cleveland, OH	1.0%	8.7%	5.2%	7.3%	7.5%	5.5%	6.8%
10	Dayton, OH	-1.5%	13.9%	7.5%	11.1%	10.5%	8.9%	12.7%
12	Milwaukee, WI	-1.8%	4.6%	-1.3%	-14.6%	-7.3%	1.2%	9.5%
12	North Chicago, IL	17.0%	16.5%	10.4%	11.0%	4.8%	7.5%	11.5%
15	Eastern Kansas HCS	5.6%	-6.6%	-11.4%	-1.4%	-7.3%	-9.3%	-9.0%
15	St. Louis, MO	0.0%	-10.3%	11.4%	14.5%	7.2%	2.5%	11.0%
16	Central Arkansas HCS	2.5%	1.5%	4.7%	-1.9%	8.8%	-4.2%	-1.7%
16	Gulf Coast HCS	3.5%	-1.5%	-0.4%	-23.7%	-21.4%	-16.4%	-9.1%
17	North Texas HCS	5.3%	0.0%	2.3%	-3.2%	7.9%	4.8%	1.3%
18	Northern Arizona HCS	0.6%	3.4%	-7.5%	-0.1%	-0.9%	-15.7%	0.0%
20	Alaska HCS	-6.3%	-11.6%	-23.5%	-25.0%	-9.6%	-17.7%	-17.8%
20	Portland, OR ††	1.0%	-3.2%	1.7%	-2.6%	-0.1%	5.6%	n.a.
20	Puget Sound HCS	10.2%	-4.2%	-0.2%	1.7%	-16.0%	-4.2%	-2.4%
20	White City, OR †††	-4.9%	-1.8%	n.a.	-42.2%	-9.5%	-20.7%	-37.6%
21	Palo Alto HCS	16.9%	10.2%	-1.2%	12.8%	0.0%	4.0%	3.2%
22	Greater LA HCS	-1.7%	-7.8%	-11.2%	-0.5%	-13.8%	-13.6%	-7.4%
23	Black Hills HCS	-1.1%	0.6%	-21.3%	-2.0%	-11.5%	-10.0%	-10.1%
23	Central Iowa HCS	6.6%	11.1%	9.2%	1.7%	-9.0%	-4.0%	-16.3%

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measure and fiscal year, but include age, ethnicity, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems, veterans' perception of health problems and mode of program contact.

†† The Portland DCHV program closed during the first quarter of FY02.

††† White City reported no discharges for FY99.

**Table 49. Special Emphasis Program Performance Measure; Drug Problems Improved by Site and by Fiscal Year †**

Site Median Value Veteran Average		76.2% 80.0%	82.5% 80.4%	82.3% 83.8%	89.4% 84.1%	85.9% 86.0%	88.8% 85.9%	89.1% 87.4%
VISN	SITE	FY97 %	FY98 %	FY99 %	FY00 %	FY01 %	FY02 %	FY03 %
1	Bedford, MA	8.8%	0.4%	-9.9%	<b>-16.1%</b>	-1.1%	-5.8%	-2.6%
1	Brockton, MA	3.4%	-3.7%	-3.8%	<b>-12.2%</b>	0.0%	-5.0%	-7.6%
2	Canandaigua, NY	<b>-8.6%</b>	<b>-14.0%</b>	0.0%	8.3%	-2.3%	-11.3%	-6.6%
3	Hudson Valley HCS	-1.9%	2.9%	8.4%	1.2%	0.0%	1.2%	3.5%
3	New Jersey HCS	8.6%	-4.7%	-2.5%	-5.0%	-2.0%	-3.0%	6.0%
3	New York Harbor HCS	17.6%	2.2%	11.4%	5.6%	11.0%	0.6%	5.0%
4	Butler, PA	13.8%	0.8%	5.5%	8.8%	3.4%	-2.7%	-2.6%
4	Coatesville, PA	<b>-10.5%</b>	0.0%	-3.0%	-5.7%	-3.8%	-6.0%	-2.7%
4	Pittsburgh HCS	-4.0%	-3.2%	-6.5%	-5.0%	2.1%	0.0%	4.0%
5	Martinsburg, WV	-1.7%	-0.7%	0.8%	-6.9%	-9.3%	<b>-17.1%</b>	-6.6%
5	Maryland HCS	-8.0%	12.0%	8.5%	8.3%	11.4%	3.1%	0.0%
6	Hampton, VA	<b>-13.7%</b>	7.0%	2.2%	2.5%	-8.8%	<b>-13.8%</b>	5.7%
7	Central Alabama HCS	<b>-21.8%</b>	<b>-32.0%</b>	<b>-24.5%</b>	1.6%	6.9%	7.5%	6.7%
7	Dublin, GA	14.0%	4.3%	-0.5%	2.5%	0.0%	3.0%	3.7%
8	Bay Pines, FL	14.0%	15.6%	16.0%	10.0%	8.2%	10.2%	-10.7%
9	Mountain Home, TN	-13.9%	-15.3%	10.9%	-1.5%	11.9%	6.1%	-3.0%
10	Cincinnati, OH	-8.1%	<b>-21.2%</b>	<b>-14.7%</b>	<b>-13.7%</b>	-3.8%	<b>-9.0%</b>	<b>-9.6%</b>
10	Cleveland, OH	0.0%	3.8%	2.3%	0.0%	8.9%	3.9%	5.7%
10	Dayton, OH	2.5%	10.4%	7.1%	5.3%	11.5%	5.1%	9.3%
12	Milwaukee, WI	-2.7%	2.5%	-1.2%	<b>-19.4%</b>	-6.8%	0.9%	10.1%
12	North Chicago, IL	19.1%	10.8%	12.4%	2.0%	12.2%	7.5%	7.1%
15	Eastern Kansas HCS	-5.3%	<b>-12.5%</b>	-3.4%	-2.7%	-2.5%	<b>-12.6%</b>	-6.5%
15	St. Louis, MO	4.2%	-6.7%	14.6%	9.6%	8.2%	2.1%	6.9%
16	Central Arkansas HCS	11.9%	-0.3%	6.5%	1.3%	4.4%	-0.5%	1.5%
16	Gulf Coast HCS	13.3%	-2.2%	2.5%	<b>-28.0%</b>	-11.3%	<b>-13.1%</b>	<b>-11.0%</b>
17	North Texas HCS	4.9%	-2.2%	3.6%	-8.5%	6.6%	2.6%	2.5%
18	Northern Arizona HCS	3.6%	7.3%	-3.1%	-7.2%	-1.8%	<b>-21.6%</b>	-2.4%
20	Alaska HCS	-9.7%	<b>-20.1%</b>	<b>-29.7%</b>	<b>-29.0%</b>	<b>-12.6%</b>	<b>-21.9%</b>	<b>-24.8%</b>
20	Portland, OR ††	1.6%	-4.1%	-5.9%	<b>-11.0%</b>	7.1%	1.2%	n.a.
20	Puget Sound HCS	-7.9%	-4.9%	-1.2%	-0.8%	<b>-20.6%</b>	1.7%	1.2%
20	White City, OR †††	-4.3%	-3.4%	n.a.	<b>-46.4%</b>	-6.9%	-10.6%	<b>-26.0%</b>
21	Palo Alto HCS	19.0%	10.7%	4.1%	5.4%	3.3%	3.3%	0.2%
22	Greater LA HCS	<b>-9.9%</b>	<b>-17.0%</b>	<b>-9.7%</b>	-3.4%	-6.6%	<b>-14.1%</b>	<b>-9.2%</b>
23	Black Hills HCS	17.2%	6.2%	-22.0%	1.6%	-3.7%	2.6%	<b>-17.4%</b>
23	Central Iowa HCS	-0.3%	9.0%	8.5%	<b>-14.7%</b>	-4.8%	-7.1%	<b>-17.0%</b>

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measure and fiscal year, but include age, ethnicity, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems, veterans' perception of health problems and mode of program contact.

†† The Portland DCHV program closed during the first quarter of FY02.

††† White City reported no discharges for FY99.

**Table 50. Special Emphasis Program Performance Measure; Housed at Discharge by Site and by Fiscal Year †**

Site Median Value Veteran Average		61.7% 57.5%	59.8% 56.8%	62.2% 58.0%	58.5% 58.2%	54.9% 59.1%	53.4% 57.6%	57.7% 61.8%
VISN	SITE	FY97 %	FY98 %	FY99 %	FY00 %	FY01 %	FY02 %	FY03 %
1	Bedford, MA	-27.5%	-20.8%	-42.2%	-31.5%	-44.4%	-33.2%	-29.1%
1	Brockton, MA	-12.3%	-19.3%	-25.4%	-23.4%	-30.3%	-28.4%	-32.7%
2	Canandaigua, NY	-10.3%	-9.3%	-24.7%	-13.7%	-9.0%	-10.9%	-31.2%
3	Hudson Valley HCS	0.2%	10.7%	10.7%	9.5%	10.9%	12.8%	10.2%
3	New Jersey HCS	8.2%	-1.0%	7.0%	8.5%	-5.3%	-6.6%	-11.8%
3	New York Harbor HCS	14.6%	4.0%	-9.6%	16.1%	17.4%	-12.7%	-10.1%
4	Butler, PA	7.2%	1.9%	2.9%	-4.9%	1.0%	-6.9%	-6.4%
4	Coatesville, PA	-8.5%	-13.9%	-7.9%	-3.3%	-4.2%	-13.2%	6.3%
4	Pittsburgh HCS	9.5%	0.0%	-1.7%	-3.0%	0.8%	-6.1%	14.3%
5	Martinsburg, WV	-7.1%	-18.9%	-14.1%	-17.4%	0.0%	-9.9%	-3.5%
5	Maryland HCS	-5.1%	9.9%	8.2%	11.8%	-0.6%	-7.1%	-13.0%
6	Hampton, VA	-38.2%	-20.6%	-14.1%	3.5%	-4.2%	-4.0%	11.3%
7	Central Alabama HCS	-9.2%	-5.5%	1.8%	12.2%	12.3%	26.4%	30.4%
7	Dublin, GA	8.5%	12.0%	18.4%	7.3%	26.9%	0.0%	-4.5%
8	Bay Pines, FL	19.3%	17.2%	18.6%	21.0%	17.8%	-4.0%	-7.6%
9	Mountain Home, TN	-10.2%	-24.9%	-6.0%	-4.4%	-3.8%	-2.8%	-18.1%
10	Cincinnati, OH	11.4%	14.1%	14.0%	23.1%	24.2%	24.5%	20.2%
10	Cleveland, OH	0.0%	-2.9%	0.0%	5.4%	11.0%	10.2%	10.5%
10	Dayton, OH	-5.4%	17.0%	9.2%	-1.3%	31.0%	9.3%	24.2%
12	Milwaukee, WI	0.2%	14.2%	-21.6%	-25.8%	-32.8%	5.2%	12.1%
12	North Chicago, IL	4.0%	1.3%	10.2%	7.2%	18.7%	20.6%	14.6%
15	Eastern Kansas HCS	4.9%	-4.8%	-0.7%	7.4%	18.3%	24.4%	10.6%
15	St. Louis, MO	19.5%	23.4%	18.0%	22.5%	23.0%	9.6%	14.4%
16	Central Arkansas HCS	8.4%	6.9%	9.8%	8.7%	17.8%	0.2%	17.9%
16	Gulf Coast HCS	-0.7%	6.7%	-0.4%	-4.0%	4.0%	5.6%	17.4%
17	North Texas HCS	-0.8%	0.2%	-1.2%	1.7%	16.6%	-12.6%	14.0%
18	Northern Arizona HCS	-6.9%	2.5%	-4.3%	0.0%	2.5%	-10.3%	14.8%
20	Alaska HCS	-26.4%	-25.1%	-28.0%	-19.8%	-17.0%	-4.2%	-7.9%
20	Portland, OR ††	-16.7%	-14.2%	-10.5%	-19.1%	18.9%	10.8%	n.a.
20	Puget Sound HCS	-2.6%	-10.3%	-7.2%	-2.4%	-8.1%	2.3%	-27.3%
20	White City, OR †††	-22.9%	-1.3%	n.a.	-22.5%	-11.7%	2.7%	-1.3%
21	Palo Alto HCS	29.4%	4.6%	-32.5%	-7.1%	-2.8%	15.3%	0.0%
22	Greater LA HCS	-4.7%	-7.2%	2.6%	9.4%	-6.5%	1.8%	-6.2%
23	Black Hills HCS	0.7%	6.7%	-7.3%	10.7%	17.9%	-4.4%	11.8%
23	Central Iowa HCS	11.4%	20.7%	21.5%	6.4%	0.6%	23.9%	-3.4%

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measure and fiscal year, but include age, ethnicity, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems, veterans' perception of health problems and mode of program contact.

†† The Portland DCHV program closed during the first quarter of FY02.

††† White City did not submit any monitoring forms during FY99.



**Table 51. Special Emphasis Program Performance Measure; Competitively Employed or in a Constructive Activity by Site and by Fiscal Year †**

Site Median Value Veteran Average		50.9% 51.0%	54.1% 51.7%	61.7% 52.1%	58.4% 53.3%	60.1% 53.1%	61.5% 54.3%	51.8% 55.8%
VISN	SITE	FY97 %	FY98 %	FY99 %	FY00 %	FY01 %	FY02 %	FY03 %
1	Bedford, MA	16.5%	6.0%	3.3%	-0.9%	-4.5%	6.3%	9.1%
1	Brockton, MA	8.6%	5.1%	-2.5%	-1.7%	2.1%	-4.4%	-13.5%
2	Canandaigua, NY	-14.5%	-25.6%	-22.9%	-6.5%	-15.6%	-13.6%	-18.0%
3	Hudson Valley HCS	0.0%	0.0%	-6.5%	1.4%	-15.2%	-3.5%	3.8%
3	New Jersey HCS	-5.0%	-5.6%	0.0%	2.6%	1.3%	7.0%	0.9%
3	New York Harbor HCS	-0.3%	-16.4%	-10.1%	3.8%	-3.6%	-9.9%	-18.8%
4	Butler, PA	-4.8%	-12.7%	-24.8%	-18.3%	-25.6%	-5.4%	-5.5%
4	Coatesville, PA	0.0%	2.4%	0.2%	0.0%	0.0%	-2.6%	-2.5%
4	Pittsburgh HCS	-3.0%	1.2%	1.3%	2.7%	5.5%	2.4%	5.4%
5	Martinsburg, WV	-3.7%	-7.0%	-10.1%	-14.4%	-5.2%	-0.7%	1.3%
5	Maryland HCS	-4.6%	4.7%	16.1%	19.7%	22.5%	6.4%	3.0%
6	Hampton, VA	3.8%	7.4%	-6.4%	-9.5%	-10.4%	-7.5%	4.2%
7	Central Alabama HCS	-10.6%	-20.0%	-21.6%	6.2%	-19.3%	1.8%	9.3%
7	Dublin, GA	11.7%	17.6%	20.9%	7.8%	12.1%	16.2%	7.1%
8	Bay Pines, FL	25.9%	27.3%	16.8%	34.2%	27.9%	26.3%	-7.1%
9	Mountain Home, TN	-7.6%	-17.8%	-9.0%	-2.4%	9.1%	-3.2%	-11.3%
10	Cincinnati, OH	11.7%	2.6%	6.4%	15.0%	27.2%	20.4%	15.0%
10	Cleveland, OH	2.1%	-3.9%	-8.8%	4.2%	-1.6%	3.0%	-12.2%
10	Dayton, OH	16.0%	2.3%	15.9%	27.3%	18.6%	14.2%	0.6%
12	Milwaukee, WI	5.1%	19.2%	3.2%	-10.1%	-26.7%	9.7%	5.2%
12	North Chicago, IL	-2.9%	-2.4%	9.5%	17.7%	13.3%	11.1%	-2.2%
15	Eastern Kansas HCS	0.7%	-9.5%	0.6%	6.1%	5.5%	-1.8%	-3.0%
15	St. Louis, MO	4.7%	6.0%	8.1%	16.1%	5.2%	1.8%	5.5%
16	Central Arkansas HCS	4.8%	6.1%	8.1%	3.8%	0.9%	0.0%	-8.8%
16	Gulf Coast HCS	0.2%	8.5%	0.3%	-11.4%	-8.6%	2.3%	0.9%
17	North Texas HCS	-1.8%	5.3%	0.8%	-3.2%	6.1%	-1.3%	2.0%
18	Northern Arizona HCS	6.9%	-8.2%	-0.3%	1.2%	4.7%	6.6%	5.4%
20	Alaska HCS	-7.0%	-20.3%	-31.5%	-18.1%	-21.8%	-27.1%	n.a.
20	Portland, OR ††	2.4%	-11.5%	-2.6%	-0.3%	-4.2%	-13.8%	-15.4%
20	Puget Sound HCS	-4.6%	-14.2%	-0.9%	-3.5%	-7.9%	-15.4%	-13.5%
20	White City, OR †††	3.5%	4.2%	n.a.	-22.3%	-9.6%	7.7%	-4.5%
21	Palo Alto HCS	26.3%	15.0%	-3.4%	8.6%	2.2%	1.7%	-8.1%
22	Greater LA HCS	-16.9%	-15.4%	-23.5%	-19.0%	-25.1%	-29.0%	-33.2%
23	Black Hills HCS	-6.8%	-14.3%	-16.7%	-11.0%	-11.7%	-7.0%	0.0%
23	Central Iowa HCS	4.9%	18.8%	3.4%	11.6%	9.8%	8.5%	5.3%

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measure and fiscal year, but include age, ethnicity, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems, veterans' perception of health problems and mode of program contact.

†† The Portland DCHV program closed during the first quarter of FY03.

††† White City reported no discharges for FY99.

**Table 52. Number of Veterans Contacted through DCHV Outreach by VISN, Site and Fiscal Year**

VISN	SITE	FY92†	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02	FY03	Total FY92-FY03
1	Bedford, MA††	28	87	57	114	45	38	11	0	0	0	0	0	380
1	Brockton, MA				0	0	0	0	0	0	0	0	0	0
2	Canandaigua, NY		0	0	0	0	0	0	0	0	0	0	0	0
3	Hudson Valley HCS	0	0	0	0	0	0	0	0	0	0	0	0	0
3	New Jersey HCS	1	31	31	69	69	84	73	50	18	0	0	0	426
3	NY Harbor HCS††,†††	69	193	158	404	290	302	229	230	160	63	0	0	2,098
4	Butler, PA		10	14	28	1	0	0	0	0	0	0	0	53
4	Coatesville, PA†††,††††	70	177	423	527	544	559	294	331	192	63	59	0	3,239
4	Pittsburgh HCS		0	0	0	0	0	0	0	0	0	0	0	0
5	Martinsburg, WV	3	12	18	36	180	234	160	66	17	56	254	222	1,258
5	Maryland HCS					0	0	0	0	0	0	0	0	0
6	Hampton, VA	0	0	0	0	0	0	0	0	0	0	0	0	0
7	Central Alabama HCS					0	0	0	0	3	0	5	0	8
7	Dublin, GA			7	63	91	190	193	108	150	161	92	101	1,156
8	Bay Pines, FL††,†††	34	239	343	241	208	589	664	749	663	608	329	278	4,945
9	Mountain Home, TN	0	0	0	0	0	0	0	0	0	0	0	0	0
10	Cincinnati, OH††	13	28	19	15	28	28	16	17	3	0	0	0	195
10	Cleveland, OH††	65	259	78	232	27	216	163	107	8	11	4	0	1,170
10	Dayton, OH	0	0	0	0	0	3	0	0	0	0	0	0	3
12	Milwaukee, WI	25	8	8	4	0	0	0	0	0	0	0	0	45
12	North Chicago, IL	65	86	0	0	0	0	0	0	0	0	0	0	151
15	Eastern Kansas HCS	11	101	292	122	79	69	96	53	67	45	55	0	990
15	St. Louis, MO				32	38	35	24	21	10	3	0	0	163
16	Central Arkansas HCS	0	0	0	0	0	0	0	0	0	0	0	0	0
16	Gulf Coast HCS	0	0	50	8	53	28	11	0	0	0	0	0	150
17	North Texas HCS	33	110	135	97	115	89	76	33	2	0	1	0	691
18	Northern Arizona HCS	6	31	68	30	56	1	0	0	0	0	0	0	192
20	Alaska HCS	0	0	0	0	0	0	0	0	0	0	0	0	0
20	Portland, OR††	15	38	23	27	53	55	26	0	0	0	0	0	237
20	Puget Sound HCS	38	83	66	80	68	9	24	21	27	19	9	19	463
20	White City, OR	0	0	0	0	0	0	0	0	0	0	0	0	0
21	Palo Alto HCS	122	412	190	64	50	0	0	0	0	0	0	0	838
22	Greater LA HCS	7	9	12	44	21	34	18	1	1	7	1	0	155
23	Black Hills HCS	0	0	0	0	0	0	0	0	0	0	0	0	0
23	Central Iowa HCS		0	0	0	0	0	0	41	20	0	0	46	107
SITE AVERAGE		23	64	64	68	58	73	60	52	39	30	23	19	546
S.D.		31	98	107	119	106	144	127	138	117	104	70	60	1016
NATIONAL TOTAL		605	1,914	1,992	2,237	2,016	2,563	2,090	1,827	1,355	1,039	809	666	19,113

†Numbers in FY92 reflect activity for 3 months of the fiscal year (July 1-September 30)

††Site has a VASH program that conducts outreach

†††Site has a DCHV-sponsored drop-in center

††††Site has a supported housing program that conducts outreach

**Table 53. Sociodemographic and Military Service History of Veterans Contacted through DCHV Outreach by Fiscal Year**

<b>VETERAN CHARACTERISTICS</b>	<b>FY92† n=605</b>	<b>FY93 n=1914</b>	<b>FY94 n=1992</b>	<b>FY95 n=2237</b>	<b>FY96 n=2016</b>	<b>FY97 n=2563</b>	<b>FY98 n=2090</b>	<b>FY99 n=1827</b>	<b>FY00 n=1355</b>	<b>FY01 n=1039</b>	<b>FY02 n=809</b>	<b>FY03 n=666</b>
<b>SOCIODEMOGRAPHIC</b>												
Age (mean years)	42.0	42.1	43.0	43.3	43.7	44.8	45.6	46.1	47.8	47.2	48.2	48.8
< 25 years	0.9%	1.5%	0.8%	0.7%	1.0%	0.9%	2.0%	2.7%	0.3%	0.3%	0.1%	0.3%
between 25-34 years	15.5%	14.1%	11.1%	10.8%	8.5%	7.0%	5.4%	4.2%	2.9%	2.6%	2.0%	1.8%
between 35-44 years	49.7%	49.0%	48.4%	46.6%	46.3%	43.4%	40.6%	38.6%	34.6%	34.6%	28.3%	26.3%
between 45-54 years	22.7%	26.7%	29.1%	31.5%	34.4%	35.0%	38.9%	42.3%	44.6%	46.9%	52.9%	49.9%
between 55-64 years	9.3%	6.8%	8.3%	7.6%	7.9%	10.3%	10.0%	9.7%	13.4%	12.7%	14.1%	19.5%
> 64 years	1.9%	2.0%	2.2%	2.8%	1.8%	3.3%	3.1%	2.6%	4.2%	2.9%	2.5%	2.3%
Female	1.5%	2.1%	1.4%	1.8%	2.5%	2.0%	2.8%	3.2%	1.6%	2.1%	1.9%	1.4%
<b>Ethnicity</b>												
White	36.6%	39.4%	43.9%	34.2%	37.5%	38.0%	38.5%	43.1%	49.1%	54.9%	41.9%	42.9%
African American	56.9%	54.8%	49.4%	59.5%	57.0%	56.8%	57.2%	52.9%	46.4%	40.9%	56.0%	54.9%
Hispanic	5.7%	4.4%	5.5%	4.8%	4.3%	4.7%	3.3%	3.5%	3.8%	3.3%	1.8%	1.8%
Other	0.8%	1.4%	1.2%	1.5%	1.2%	0.5%	1.0%	0.6%	0.8%	0.9%	0.4%	0.5%
<b>Marital status</b>												
married	3.9%	3.6%	4.7%	4.0%	4.4%	5.0%	5.2%	4.5%	4.7%	4.1%	5.5%	5.1%
separated/widowed/divorced	61.5%	61.6%	60.6%	60.4%	67.2%	64.3%	65.2%	65.7%	63.7%	66.9%	66.2%	66.7%
never married	34.6%	34.8%	34.7%	35.6%	28.4%	30.7%	29.6%	29.8%	31.6%	29.2%	28.3%	28.2%
<b>MILITARY SERVICE HISTORY</b>												
<b>Service Era</b>												
Persian Gulf era	1.5%	1.4%	2.2%	2.8%	3.4%	3.1%	3.4%	3.5%	2.8%	4.1%	2.9%	4.8%
Post-Vietnam era	28.2%	32.9%	31.5%	35.0%	37.7%	37.7%	36.0%	37.4%	36.7%	40.4%	43.3%	39.5%
Vietnam era	54.7%	51.8%	52.7%	51.1%	49.4%	47.8%	51.0%	51.4%	49.9%	48.7%	48.8%	50.8%
Between Korean and Vietnam	7.6%	8.2%	7.6%	5.6%	5.7%	7.2%	5.8%	4.7%	6.0%	4.7%	3.4%	3.6%
Korean era	5.8%	3.7%	4.2%	3.8%	2.9%	2.2%	2.5%	2.2%	3.2%	1.5%	1.0%	0.6%
All other service eras	2.2%	1.9%	1.8%	1.8%	0.9%	2.0%	1.4%	0.7%	1.3%	0.7%	0.6%	0.6%
<b>Received fire combat zone</b>	27.1%	25.7%	27.5%	25.1%	23.2%	24.0%	23.6%	22.3%	22.0%	18.7%	23.4%	21.4%

†Data for FY92 reflect activity for 3 months of the fiscal year (July 1 - September 30).

**Table 54. Residential History of Veterans Contacted through DCHV Outreach by Fiscal Year**

<b>VETERAN CHARACTERISTICS</b>	<b>FY92† n=605</b>	<b>FY93 n=1914</b>	<b>FY94 n=1992</b>	<b>FY95 n=2237</b>	<b>FY96 n=2016</b>	<b>FY97 n=2563</b>	<b>FY98 n=2090</b>	<b>FY99 n=1827</b>	<b>FY00 n=1355</b>	<b>FY01 n=1039</b>	<b>FY02 n=809</b>	<b>FY03 n=666</b>
<b>RESIDENTIAL HISTORY</b>												
Any days apt/room/house past 30 days	38.4%	35.1%	34.3%	30.6%	29.6%	34.2%	44.7%	41.6%	41.8%	41.7%	43.6%	36.5%
Any days institutionalized past 30 days	21.5%	20.4%	16.1%	15.1%	17.5%	14.4%	19.8%	26.1%	24.4%	29.2%	22.9%	22.8%
Any days shelter/outdoors/auto past 30 days	78.7%	82.3%	80.7%	81.4%	80.4%	81.0%	71.5%	72.6%	74.6%	74.3%	73.5%	80.0%
Mean days apt/room/house past 30 days	6.9	6.7	7.2	6.3	6.0	7.3	9.9	9.2	9.3	9.3	9.1	7.8
Mean days instit'ed past 30 days	3.6	3.5	3.0	3.0	3.2	2.9	3.8	3.9	3.4	4.3	3.7	4.1
Mean days shelter/outdoors/auto past 30 days	18.9	19.3	19.4	20.1	20.3	19.4	15.7	16.1	16.7	15.9	16.8	17.8
Housing Index ††	17.4	16.9	17.4	15.6	15.1	17.4	23.6	22.4	22.0	22.9	21.9	19.7
<b>Current Residence</b>												
own apartment, room or house	4.1%	4.4%	6.1%	5.6%	3.9%	4.5%	6.9%	6.4%	6.3%	4.7%	5.8%	3.0%
lives intermittently with family and/or friends	13.1%	9.7%	11.5%	8.6%	11.2%	9.6%	12.0%	11.2%	11.6%	9.4%	15.1%	11.6%
shelter/temp residential program	50.2%	60.0%	52.9%	56.9%	52.7%	61.8%	54.7%	47.1%	50.6%	54.4%	51.4%	64.3%
no residence (e.g. outdoors)	23.5%	18.5%	24.8%	22.8%	25.4%	22.0%	20.3%	27.8%	25.7%	25.5%	23.5%	14.3%
institution (e.g. hospital, prison)	9.1%	7.4%	4.7%	6.1%	6.8%	2.1%	6.2%	7.6%	5.9%	6.0%	4.2%	6.9%
<b>Length of time homeless:</b>												
at risk for homelessness	6.5%	5.7%	8.1%	8.2%	6.2%	6.6%	9.4%	8.0%	8.2%	6.7%	6.8%	3.3%
< 1 month	14.6%	15.3%	14.5%	15.8%	14.4%	18.6%	17.9%	20.4%	19.0%	18.1%	13.5%	11.7%
1 - 5 months	37.8%	33.3%	32.5%	32.2%	30.1%	29.9%	31.9%	33.3%	32.9%	33.1%	29.0%	29.3%
6 - 11 months	14.1%	14.2%	13.3%	13.9%	17.0%	13.8%	12.6%	12.2%	13.3%	13.3%	15.8%	16.1%
12 - 23 months	10.9%	11.4%	11.6%	11.6%	11.7%	11.7%	9.7%	7.1%	7.0%	7.7%	9.3%	13.5%
> 23 months	15.6%	20.2%	19.2%	18.1%	20.1%	19.2%	18.0%	18.7%	19.1%	20.9%	25.1%	25.2%
unknown	0.7%	0.0%	0.8%	0.3%	0.5%	0.4%	0.5%	0.3%	0.4%	0.2%	0.5%	0.9%

†Data for FY92 reflect activity for 3 months of the fiscal year (July 1 - September 30).

††Housing index is a scale ranging from 0 (poor housing status) to 60 (excellent housing status).

**Table 55. Employment, Benefit and Income Histories for Veterans Contacted through DCHV Outreach by Fiscal Year**

<b>VETERAN CHARACTERISTICS</b>	<b>FY92† n=605</b>	<b>FY93 n=1914</b>	<b>FY94 n=1992</b>	<b>FY95 n=2237</b>	<b>FY96 n=2016</b>	<b>FY97 n=2563</b>	<b>FY98 n=2090</b>	<b>FY99 n=1827</b>	<b>FY00 n=1355</b>	<b>FY01 n=1039</b>	<b>FY02 n=809</b>	<b>FY03 n=666</b>
<b>EMPLOYMENT HISTORY</b>												
Mean number days worked for pay past 30 days	3.8	3.3	3.4	3.5	2.6	3.4	4.6	5.3	5.1	5.5	4.0	4.2
Days worked for pay past 30 days												
none	67.5%	72.8%	68.9%	73.3%	79.2%	73.1%	65.7%	59.8%	61.1%	56.0%	63.2%	63.0%
1 - 19 (part-time)	24.8%	20.7%	23.9%	18.3%	15.3%	19.1%	23.2%	27.0%	26.7%	31.7%	28.5%	28.8%
>19 (full-time)	7.7%	6.6%	7.2%	8.4%	5.5%	7.8%	11.1%	13.1%	12.2%	12.3%	8.3%	8.3%
Usual employment pattern past 3 years												
full-time	47.1%	39.3%	36.0%	34.0%	31.0%	35.6%	41.1%	38.5%	34.2%	33.9%	36.1%	32.1%
part-time	22.9%	18.9%	23.6%	18.2%	17.9%	18.7%	20.4%	21.1%	24.1%	28.6%	27.1%	24.6%
retired/disabled	4.7%	7.2%	7.8%	8.2%	8.5%	11.4%	14.5%	14.7%	17.9%	2.7%	21.2%	20.1%
unemployed	24.9%	34.2%	31.7%	39.1%	42.3%	34.3%	23.8%	25.5%	23.8%	14.8%	15.2%	23.2%
other	0.5%	0.4%	0.8%	0.6%	0.4%	0.0%	0.3%	0.2%	0.0%	0.0%	0.4%	0.0%
<b>BENEFIT HISTORY</b>												
VA benefits currently receiving:												
SC psychiatry	3.5%	4.1%	3.8%	5.2%	4.1%	4.6%	4.1%	4.5%	5.8%	5.6%	3.2%	3.0%
SC medical	10.0%	9.2%	9.0%	10.0%	10.5%	10.4%	13.3%	11.2%	11.4%	10.3%	12.7%	12.1%
NSC pension	2.0%	2.8%	3.0%	4.5%	3.3%	5.1%	5.6%	6.4%	7.3%	7.8%	7.5%	8.1%
any VBA benefits	14.7%	15.2%	15.1%	18.1%	16.9%	18.5%	21.2%	20.5%	22.3%	21.4%	24.5%	21.4%
used VHA past 6 months	40.5%	42.3%	41.5%	48.2%	43.0%	40.6%	47.3%	50.8%	55.0%	61.2%	66.5%	65.2%
Other benefits currently receiving:												
non-VA disability	7.7%	11.7%	9.9%	12.6%	10.0%	9.3%	11.9%	11.4%	13.8%	13.7%	11.2%	11.9%
other public support	39.2%	34.7%	30.3%	29.2%	23.2%	16.7%	11.9%	8.1%	8.9%	5.3%	11.6%	13.4%
Currently receiving any public support?	53.6%	55.1%	49.5%	52.8%	44.4%	39.0%	38.6%	35.4%	38.0%	34.8%	41.8%	40.4%
<b>INCOME HISTORY</b>												
Income past 30 days:												
no income	20.5%	22.8%	26.6%	26.5%	37.5%	38.2%	33.0%	28.7%	28.8%	25.8%	21.7%	25.8%
\$1 - \$49	9.2%	6.9%	5.4%	4.6%	5.6%	4.2%	3.4%	2.7%	2.9%	2.2%	5.6%	5.3%
\$50 - \$99	7.7%	8.7%	9.4%	6.6%	7.4%	7.0%	6.6%	7.1%	6.2%	5.3%	7.0%	7.1%
\$100 - \$499	46.4%	43.3%	40.5%	39.8%	31.4%	29.6%	29.6%	28.9%	27.5%	30.4%	30.9%	32.3%
\$500 - \$999	13.0%	15.8%	15.6%	19.7%	15.5%	17.9%	22.1%	25.6%	27.5%	26.9%	24.3%	23.3%
> \$999	3.3%	2.5%	2.4%	2.8%	2.7%	3.1%	5.4%	6.9%	7.2%	9.5%	10.6%	6.2%

†Data for FY92 reflect activity for 3 months of the fiscal year (July 1 - September 30).

**Table 56. Self-Perceptions of Health Status and Hospitalization Histories for Veterans Contacted through DCHV Outreach by Fiscal Year**

<b>VETERAN CHARACTERISTICS</b>	<b>FY92† n=605</b>	<b>FY93 n=1914</b>	<b>FY94 n=1992</b>	<b>FY95 n=2237</b>	<b>FY96 n=2016</b>	<b>FY97 n=2563</b>	<b>FY98 n=2090</b>	<b>FY99 n=1827</b>	<b>FY00 n=1355</b>	<b>FY01 n=1039</b>	<b>FY02 n=809</b>	<b>FY03 n=666</b>
<b>VETERAN PERCEPTION OF:</b>												
<b>Serious medical problem</b>	32.8%	44.1%	43.7%	42.8%	46.8%	49.3%	48.5%	48.2%	49.1%	52.3%	54.7%	51.9%
<b>Current alcohol problem</b>	43.8%	48.2%	41.7%	44.1%	49.2%	52.1%	52.1%	57.2%	55.8%	57.1%	57.3%	57.1%
<b>Current drug problem</b>	39.1%	40.6%	33.9%	43.7%	44.8%	42.8%	41.1%	41.6%	36.9%	34.3%	48.8%	46.1%
<b>Current emotional problem</b>	42.3%	42.8%	40.7%	51.9%	52.7%	48.7%	48.4%	48.6%	51.7%	50.5%	55.6%	48.7%
<b>PSYCHIATRIC STATUS</b>												
<b>ASI Index for alcohol problems ††</b>	0.20	0.21	0.17	0.18	0.17	0.22	0.22	0.26	0.26	0.28	0.26	0.23
<b>ASI Index for drug problems ††</b>	0.12	0.11	0.10	0.12	0.12	0.13	0.11	0.11	0.10	0.08	0.14	0.11
<b>ASI Index for psychiatric problems ††</b>	0.25	0.22	0.20	0.25	0.26	0.26	0.27	0.27	0.24	0.23	0.27	0.21
<b>Psychiatric symptoms past 30 days:</b>												
experienced serious depression	51.8%	46.7%	45.6%	51.7%	57.9%	56.9%	55.5%	55.8%	51.8%	45.3%	51.0%	41.6%
experienced serious anxiety	55.7%	48.0%	45.8%	50.3%	52.9%	50.4%	51.4%	53.5%	49.4%	44.1%	52.0%	40.5%
experienced hallucinations	10.8%	9.1%	6.3%	9.8%	10.1%	10.6%	11.4%	10.9%	9.6%	10.0%	11.6%	6.8%
experienced trouble concentrating	35.7%	33.3%	27.5%	32.6%	33.9%	31.4%	36.7%	36.2%	32.5%	34.2%	39.5%	29.3%
had trouble controlling violent behavior	13.4%	11.2%	8.7%	11.3%	11.0%	12.1%	11.8%	9.2%	7.6%	8.1%	12.7%	6.3%
had serious thoughts of suicide	14.3%	12.2%	9.8%	13.9%	16.1%	17.9%	19.1%	17.7%	13.3%	14.2%	17.7%	15.9%
attempted suicide	4.5%	3.2%	2.0%	3.8%	5.2%	4.8%	4.6%	5.0%	3.3%	3.2%	3.5%	2.6%
took prescribed meds for psychiatric problem	14.3%	14.0%	15.6%	23.8%	23.2%	22.4%	24.6%	24.6%	25.3%	29.0%	30.5%	27.6%
<b>MEDICAL STATUS</b>												
<b>Mean number of medical problems †††</b>	1.8	1.8	1.9	1.9	1.9	1.9	2.0	1.8	1.8	1.8	2.2	2.1
<b>Veteran complaints of medical problems:</b>												
oral/dental problems	49.3%	46.8%	46.6%	45.7%	46.6%	38.5%	40.3%	38.9%	32.0%	26.4%	37.7%	35.6%
orthopedic problems	22.8%	27.4%	27.8%	26.0%	31.7%	32.4%	32.2%	28.7%	29.0%	34.7%	38.5%	42.5%
eye problems (other than glasses)	17.3%	15.1%	17.4%	21.1%	16.7%	18.4%	19.7%	12.8%	12.9%	8.1%	12.4%	11.6%
hypertension	17.9%	15.3%	16.0%	16.5%	20.3%	18.9%	18.9%	18.3%	19.5%	19.1%	22.3%	21.6%
other problems, not specified	5.6%	15.5%	17.3%	15.5%	13.8%	14.5%	17.2%	16.6%	16.8%	16.7%	18.6%	20.3%
gastrointestinal problems	12.3%	11.6%	11.8%	10.3%	11.5%	10.8%	13.7%	11.7%	12.2%	12.5%	13.6%	12.5%
significant trauma	11.0%	10.4%	11.5%	13.7%	11.1%	10.9%	14.6%	9.7%	11.0%	9.1%	16.5%	12.2%
significant skin problems	10.8%	9.1%	9.6%	9.7%	10.5%	11.0%	11.4%	7.6%	7.6%	6.1%	11.4%	9.8%
heart or cardiovascular problems	8.5%	8.9%	9.8%	9.3%	9.4%	9.0%	9.3%	9.2%	9.5%	9.7%	10.5%	9.9%
liver disease	5.7%	6.7%	5.8%	6.4%	7.4%	8.2%	9.9%	11.7%	12.3%	16.5%	19.6%	19.1%
chronic obstructive pulmonary disease	6.2%	6.2%	7.8%	6.4%	5.9%	6.9%	8.3%	7.1%	10.6%	12.2%	8.5%	10.4%
seizure disorder	6.3%	5.3%	4.6%	4.7%	5.1%	6.2%	5.6%	5.9%	6.5%	5.5%	5.5%	3.2%
tuberculosis	3.8%	3.3%	3.6%	4.4%	5.7%	2.9%	3.6%	1.9%	1.6%	1.6%	2.6%	1.5%
<b>HOSPITALIZATION HISTORY</b>												
<b>Ever for alcohol problems</b>	53.1%	53.7%	52.7%	54.4%	55.6%	57.6%	57.2%	61.1%	62.5%	62.1%	57.1%	59.6%
<b>Ever for drug problems</b>	43.7%	41.6%	41.1%	51.6%	50.9%	50.2%	48.2%	47.3%	42.6%	43.4%	51.4%	49.0%
<b>Ever for psychiatric problems</b>	26.5%	27.1%	29.8%	34.3%	30.0%	30.7%	34.8%	36.5%	41.6%	40.3%	42.6%	38.1%
<b>Ever for substance or psychiatric problems</b>	72.9%	72.1%	72.9%	78.0%	76.6%	76.1%	77.1%	78.5%	80.8%	81.5%	82.0%	80.5%

† Data for FY92 reflect activity for 3 months of the fiscal year (July 1 - September 30).

†† Scores range from 0 to 1.

††† Range is from 0 to 13.

**Table 57. DCHV Outreach: Initiation of Contact and Veteran Response by Fiscal Year**

	<b>FY92† n=605</b>	<b>FY93 n=1914</b>	<b>FY94 n=1992</b>	<b>FY95 n=2237</b>	<b>FY96 n=2016</b>	<b>FY97 n=2563</b>	<b>FY98 n=2090</b>	<b>FY99 n=1827</b>	<b>FY00 n=1355</b>	<b>FY01 n=1039</b>	<b>FY02 n=809</b>	<b>FY03 n=666</b>
<b>How Contact was Initiated</b>												
community outreach	40.4%	51.1%	32.1%	30.5%	29.6%	33.7%	32.4%	19.9%	18.9%	24.0%	45.4%	54.7%
shelter referral	4.2%	4.2%	2.9%	5.3%	11.6%	10.8%	5.1%	2.7%	3.6%	1.9%	1.2%	2.6%
StandDown	16.1%	9.0%	19.7%	10.9%	7.9%	9.2%	7.2%	6.6%	7.2%	5.1%	11.6%	0.0%
DCHV-sponsored drop-in center	21.4%	19.7%	32.6%	38.1%	40.3%	41.5%	45.5%	62.2%	64.2%	65.6%	40.7%	41.5%
homeless veteran service provider	3.5%	3.0%	1.7%	3.9%	1.1%	1.0%	0.1%	0.0%	0.1%	0.1%	0.0%	0.0%
other	14.4%	13.1%	11.1%	11.3%	9.6%	3.9%	9.8%	8.5%	6.0%	3.2%	1.0%	1.2%
<b>Veteran Response to Contact:</b>												
would not talk	0.3%	0.1%	0.3%	0.3%	0.5%	0.2%	0.2%	0.3%	0.0%	0.0%	0.3%	0.2%
talked and not interested	3.0%	2.6%	7.6%	2.7%	1.0%	2.5%	3.7%	3.4%	4.7%	4.5%	6.1%	9.9%
interest in basic services	6.2%	6.0%	7.7%	7.0%	6.5%	4.3%	4.7%	3.2%	3.9%	1.9%	2.4%	3.2%
interest in full range of VA services	88.2%	87.4%	82.2%	86.1%	87.3%	88.9%	86.5%	88.5%	87.3%	90.8%	90.2%	85.4%
other	2.3%	4.1%	2.2%	3.9%	4.7%	4.2%	5.0%	4.7%	4.2%	2.8%	1.1%	1.4%

†Data for FY92 reflect activity for 3 months of the fiscal year (July 2 - September 30).

**Table 58. Clinical Assessments and Immediate Treatment Needs of Veterans Contacted through DCHV Outreach by Fiscal Year**

	FY92†	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02	FY03
	n=605	n=1914	n=1992	n=2237	n=2016	n=2563	n=2090	n=1827	n=1355	n=1039	n=809	n=666
<b>CLINICIAN ASSESSMENTS</b>												
<b>CLINICAL ASSESSMENTS</b>												
<b>Psychiatric Diagnoses:</b>												
alcohol abuse/dependency	66.0%	67.9%	68.6%	69.2%	70.8%	72.1%	70.5%	72.6%	74.8%	76.2%	72.3%	71.9%
drug abuse/dependency	51.8%	54.3%	51.9%	63.4%	60.1%	58.4%	56.4%	54.2%	49.5%	47.4%	60.9%	57.1%
mood disorder	21.9%	24.6%	27.2%	36.3%	29.3%	24.3%	22.6%	14.8%	18.4%	16.7%	23.5%	27.3%
personality disorder	17.1%	24.7%	27.7%	21.5%	9.8%	9.0%	7.4%	8.6%	11.8%	5.9%	4.1%	3.3%
adjustment disorder	28.7%	21.1%	31.2%	38.5%	33.6%	36.0%	40.0%	41.1%	43.1%	39.9%	33.3%	41.7%
PTSD	10.2%	8.8%	7.9%	12.1%	11.5%	9.7%	9.6%	7.7%	7.8%	6.8%	7.9%	7.7%
schizophrenia	4.7%	6.8%	6.1%	8.2%	5.8%	6.1%	7.1%	8.1%	7.2%	6.5%	6.4%	5.0%
other psychotic disorder	7.0%	3.4%	3.0%	5.3%	3.3%	3.8%	2.3%	2.3%	2.1%	2.3%	1.9%	2.3%
other psychiatric disorder	8.5%	6.0%	6.9%	10.7%	8.8%	8.6%	13.0%	16.3%	13.7%	14.4%	9.7%	7.4%
serious psychiatric disorder	32.2%	36.5%	37.5%	49.6%	43.6%	37.8%	35.5%	28.8%	31.0%	28.2%	35.4%	36.5%
substance abuse/dependency	74.9%	78.9%	79.6%	82.2%	81.2%	81.9%	82.7%	84.8%	85.1%	84.9%	86.1%	84.5%
dual diagnosis	23.4%	28.4%	30.0%	40.3%	35.8%	30.8%	29.1%	23.5%	25.6%	21.9%	29.6%	30.0%
<b>Substance Abuse Categories:</b>												
alcohol problem only	23.0%	24.6%	27.7%	18.8%	21.1%	23.5%	26.3%	30.7%	35.7%	37.5%	25.3%	27.5%
drug problem only	9.0%	11.0%	11.0%	13.0%	10.4%	9.7%	12.2%	12.2%	10.4%	8.7%	13.9%	12.6%
both alcohol and drug problems	42.9%	43.3%	40.9%	50.4%	49.7%	48.7%	44.2%	41.9%	39.1%	38.7%	47.0%	44.4%
no alcohol or drug problems	25.0%	21.1%	20.4%	17.8%	18.8%	18.1%	17.3%	15.2%	14.9%	15.1%	13.9%	15.5%
<b>TREATMENT REFERRALS:</b>												
<b>VA mental health services</b>	59.0%	66.8%	66.2%	66.5%	64.0%	73.6%	75.6%	80.7%	76.0%	79.5%	84.7%	81.5%
<b>VA domiciliary care</b>	66.5%	57.1%	56.2%	54.8%	58.5%	50.4%	55.7%	53.9%	44.3%	47.5%	70.7%	74.9%
<b>Basic services</b>	48.0%	55.3%	65.1%	67.2%	70.1%	77.4%	75.6%	71.0%	69.2%	67.4%	75.5%	79.7%
<b>VA medical services</b>	39.0%	50.3%	55.0%	54.2%	54.2%	59.8%	61.9%	65.8%	62.9%	72.1%	78.8%	80.3%
<b>Vocational assistance</b>	26.5%	38.2%	40.8%	40.1%	44.5%	52.3%	47.8%	41.2%	42.2%	48.7%	37.6%	44.7%
<b>VA pension/disability benefits</b>	18.7%	18.5%	13.3%	15.3%	16.0%	12.7%	13.9%	11.6%	9.8%	7.8%	30.0%	25.4%
<b>HCMI residential treatment</b>	16.0%	13.6%	4.7%	11.4%	6.5%	13.8%	13.8%	11.9%	6.1%	5.7%	1.9%	3.0%
<b>Non-VA mental health services</b>	5.7%	9.2%	10.7%	7.7%	5.2%	8.4%	12.3%	8.9%	9.3%	9.3%	5.0%	8.6%
<b>Non-VA medical services</b>	4.0%	6.8%	10.1%	7.7%	4.9%	4.3%	6.9%	5.8%	5.3%	4.3%	3.2%	4.4%
<b>Legal assistance</b>	3.5%	4.7%	4.2%	5.2%	6.1%	4.1%	4.2%	2.8%	2.2%	1.4%	5.3%	3.9%
<b>Upgrade of military discharge</b>	4.7%	4.3%	2.6%	3.2%	3.4%	2.9%	4.0%	3.3%	4.1%	4.2%	1.1%	3.2%
<b>Any VHA services</b>	90.9%	88.4%	91.7%	91.5%	90.1%	90.7%	90.6%	93.0%	88.6%	91.5%	93.2%	90.1%
<b>Any VBA services</b>	21.2%	21.1%	15.1%	17.1%	18.1%	14.9%	16.6%	13.5%	13.2%	11.4%	30.7%	27.6%

†Data for FY92 reflect activity for 3 months of the fiscal year (July 2 - September 30).



**Table 59. Percent of Veterans Admitted and Completing DCHV Treatment as a Result of Community Outreach in FY01 and FY02**

VISN	SITE	Veterans Contacted Through Outreach w/o DCHV Treatment	Veterans Contacted Through Outreach with DCHV Treatment	Percent Contacted Through Outreach w/ DCHV Treatment †
1	Bedford, MA	0	0	n.a.
1	Brockton, MA	0	0	n.a.
2	Canandaigua, NY	0	0	n.a.
3	Hudson Valley HCS	0	0	n.a.
3	New Jersey HCS	0	0	n.a.
3	New York Harbor HCS	63	4	6.3%
4	Butler, PA	0	0	n.a.
4	Coatesville, PA	118	53	44.9%
4	Pittsburgh HCS	0	0	n.a.
5	Martinsburg, WV	297	151	50.8%
5	Maryland HCS	0	0	n.a.
6	Hampton, VA	0	0	n.a.
7	Central Alabama HCS	5	3	60.0%
7	Dublin, GA	240	29	12.1%
8	Bay Pines, FL	915	125	13.7%
9	Mountain Home, TN	0	0	n.a.
10	Cincinnati, OH	2	1	50.0%
10	Cleveland, OH	13	2	15.4%
10	Dayton, OH	0	0	n.a.
12	Milwaukee, WI	0	0	n.a.
12	North Chicago, IL	0	0	n.a.
15	Eastern Kansas HCS	91	15	16.5%
15	St. Louis, MO	3	0	0.0%
16	Central Arkansas HCS	0	0	n.a.
16	Gulf Coast HCS	0	0	n.a.
17	North Texas HCS	1	1	100.0%
18	Northern Arizona HCS	0	0	n.a.
20	Alaska HCS	0	0	n.a.
20	Portland, OR	0	0	n.a.
20	Puget Sound HCS	28	10	35.7%
20	White City, OR	0	0	n.a.
21	Palo Alto HCS	0	0	n.a.
22	Greater LA HCS	8	0	0.0%
23	Black Hills HCS	0	0	n.a.
23	Central Iowa HCS	0	0	n.a.
<b>NATIONAL TOTAL</b>		<b>1,784</b>	<b>394</b>	<b>22.1%</b>

† Includes only those veterans whose DCHV admission occurred after September 30, 2000

**Table 60. Comparisons of Sociodemographic Characteristics, Military, Residential and Employment Histories among Veterans Contacted through Outreach and Veterans Completing Treatment during FY01 and FY02**

<b>VETERAN CHARACTERISTICS</b>	<b>Veterans without DCHV Treatment; Contacted Through DCHV Outreach † n=1,390 %</b>	<b>Veterans Completing DCHV Treatment; Contacted Through DCHV Outreach †† n=394 %</b>	<b>Veterans Completing DCHV Treatment; Not Contacted Through DCHV Outreach ††† n=14,345 %</b>
<b>SOCIODEMOGRAPHIC</b>			
Age (mean years)	47.8	47.2	47.0
Sex			
female	1.9%	1.5%	3.7%
male	98.1%	98.5%	96.3%
Ethnicity			
White	52.2%	40.6%	46.5%
African American	44.4%	56.3%	47.5%
Hispanic	2.7%	2.6%	4.2%
Other	0.7%	0.5%	1.8%
Marital status			
married	5.5%	2.6%	5.0%
separated/widowed/divorced	66.0%	66.7%	67.2%
never married	28.5%	30.7%	27.8%
<b>MILITARY SERVICE HISTORY</b>			
Service Era			
Post-Vietnam era†††	43.9%	49.7%	50.4%
Vietnam era	49.5%	45.9%	45.5%
Between Korea and Vietnam	4.3%	3.9%	3.1%
Korean era	1.5%	0.5%	0.7%
All other service eras	0.8%	0.0%	0.2%
Received fire combat zone	20.1%	23.4%	18.0%
Current Residence			
own apartment, room or house	6.4%	1.5%	5.7%
on and off with family or friends	10.8%	16.3%	22.8%
shelter, no residence or outdoors	79.3%	72.5%	33.3%
institution (e.g. hospital, prison)	3.4%	9.7%	35.1%
other	n.a.	n.a.	3.1%
Length of time homeless:			
at risk for homelessness	8.1%	2.8%	4.6%
< 1 month	16.9%	14.7%	19.1%
1 - 5 months	30.2%	34.0%	38.4%
6 - 11 months	13.1%	17.3%	16.4%
12 - 23 months	8.0%	10.2%	8.5%
> 23 months	23.4%	20.8%	12.5%
unknown	0.3%	0.3%	0.4%
<b>EMPLOYMENT HISTORY</b>			
Days worked for pay past 30 days			
none	59.4%	65.9%	86.3%
1 - 19 (part-time)	29.8%	25.2%	10.3%
>19 (full-time)	10.8%	8.9%	3.4%
Usual employment past 3 years			
full-time	30.8%	49.2%	43.0%
part-time	28.4%	25.4%	25.9%
retired/disabled	25.8%	9.2%	11.3%
unemployed	14.8%	15.6%	19.3%
other	0.1%	0.5%	0.4%

† May include occurrences where a veteran has been admitted and not yet discharged from DCHV treatment

†† Includes only those veterans whose DCHV admission occurred after September 30, 2000 and DCHV treatment has been completed.

††† Includes Persian Gulf Era

†††† Includes temporary residential programs

**Table 61. Comparisons of Benefit and Income Histories, Healthcare Utilization and Health Status among Veterans Contacted through Outreach and Veterans Completing Treatment during FY01 and FY02**

	Veterans without DCHV Treatment; Contacted Through DCHV Outreach † n=1,390 %	Veterans Completing DCHV Treatment; Contacted Through DCHV Outreach †† n=394 %	Veterans Completing DCHV Treatment; Not Contacted ††† 14,345 %
<b>VETERAN CHARACTERISTICS</b>			
<b>BENEFIT HISTORY</b>			
<b>VA benefits currently receiving:</b>			
SC psychiatry	6.6%	2.8%	4.3%
SC medical	10.5%	13.3%	11.2%
NSC pension	8.6%	3.3%	5.0%
any VBA benefits	23.5%	15.0%	19.1%
<b>Other benefits currently receiving:</b>			
non-VA disability	14.6%	6.4%	8.5%
other public support	7.3%	11.0%	4.1%
<b>Currently receiving any public</b>	33.5%	19.5%	25.1%
<b>INCOME HISTORY</b>			
<b>Income past 30 days:</b>			
no income	23.6%	26.5%	51.0%
\$1 - \$49	3.1%	5.9%	6.1%
\$50 - \$99	5.7%	7.6%	5.7%
\$100 - \$499	29.1%	33.6%	18.1%
\$500 - \$999	27.6%	19.1%	14.4%
> \$999	11.0%	7.4%	4.7%
<b>VETERAN PERCEPTION OF:</b>			
serious medical problem	56.0%	44.0%	47.2%
current alcohol problem	56.3%	58.4%	51.3%
current drug problem	37.3%	50.3%	44.1%
current emotional problem	53.4%	51.0%	54.6%
<b>HOSPITALIZATION HISTORY</b>			
for alcohol problems	59.8%	56.8%	71.6%
for drug problems	43.0%	56.9%	60.7%
for psychiatric problems	42.9%	35.9%	39.7%
for substance or psychiatric problems	80.5%	85.5%	89.7%
used VA hospital during past 6	61.9%	68.1%	74.1%
<b>CLINICAL ASSESSMENTS</b>			
<b>psychiatric Diagnoses:</b>			
alcohol abuse/dependency	74.7%	71.6%	81.1%
drug abuse/dependency	49.5%	64.0%	68.3%
serious psychiatric disorder†††	30.0%	35.5%	49.2%
substance abuse/dependency	84.1%	88.3%	92.3%
dual diagnosis††††	23.6%	27.4%	44.5%

†May include occurrences where a veteran has been admitted and not yet discharged from DCHV treatment.

††Includes only those veterans whose DCHV admission occurred after September 30, 2000 and DCHV treatment has been

†††Serious psychiatric disorder is defined as having a psychiatric diagnosis that falls into one of the following categories: schizophrenia, other psychotic disorder, affective disorder, bipolar disorder, PTSD and other anxiety disorders.

††††Dual diagnosis is defined as having a substance abuse/dependency disorder and a serious psychiatric disorder.